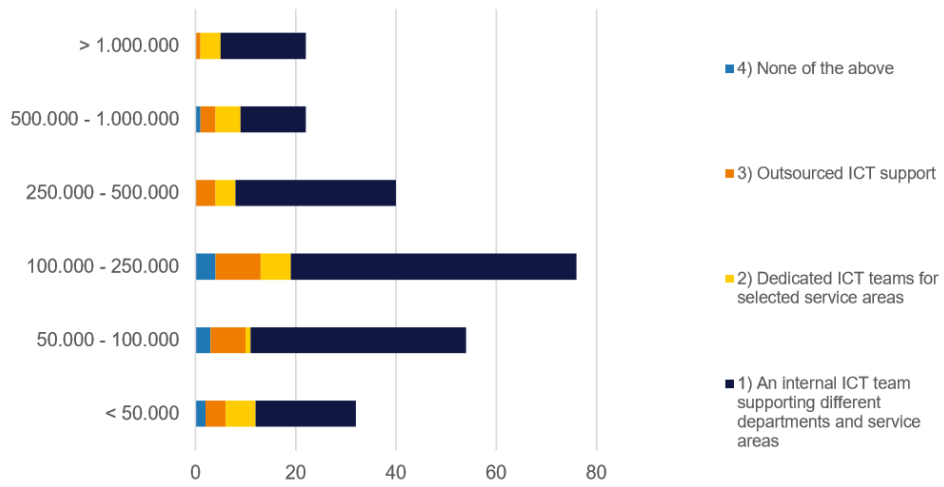
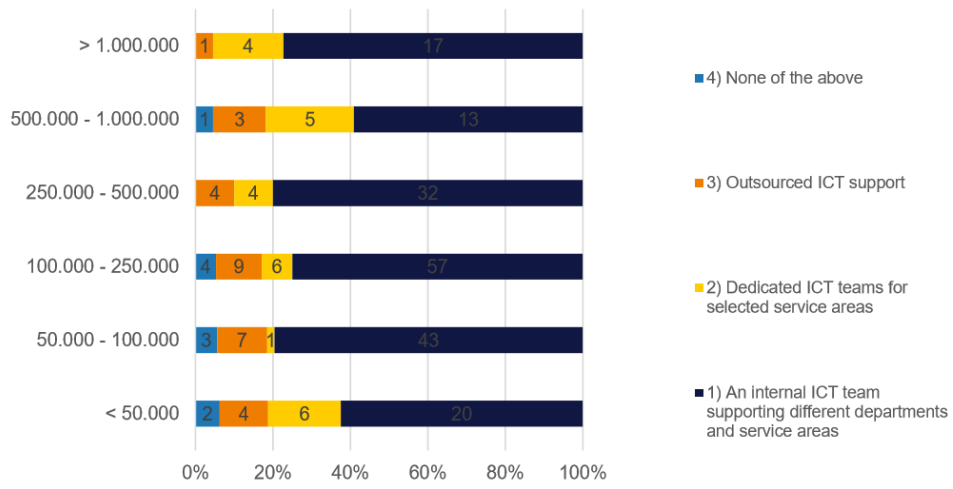


#### 4.1 Does your public authority have:



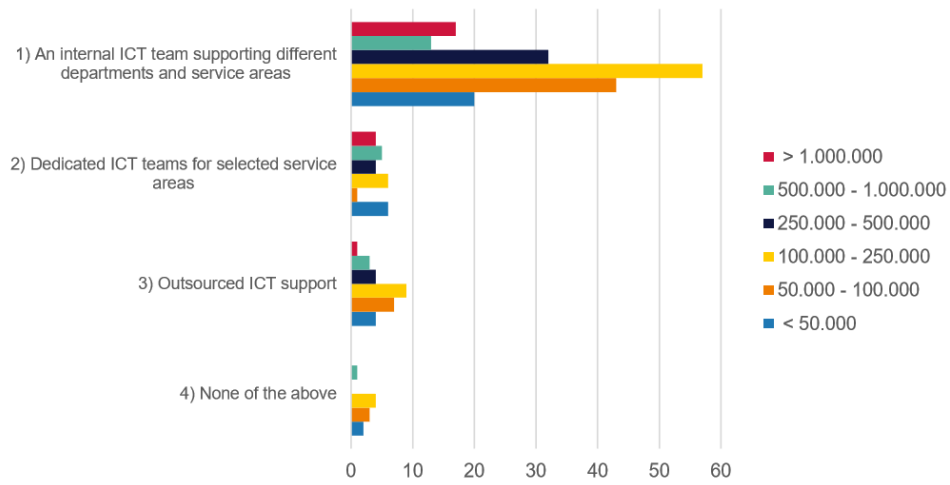
Question type	Data sample	Cluster	Value
Single choice	All Respondents	Population	Count

#### 4.1 Does your public authority have:



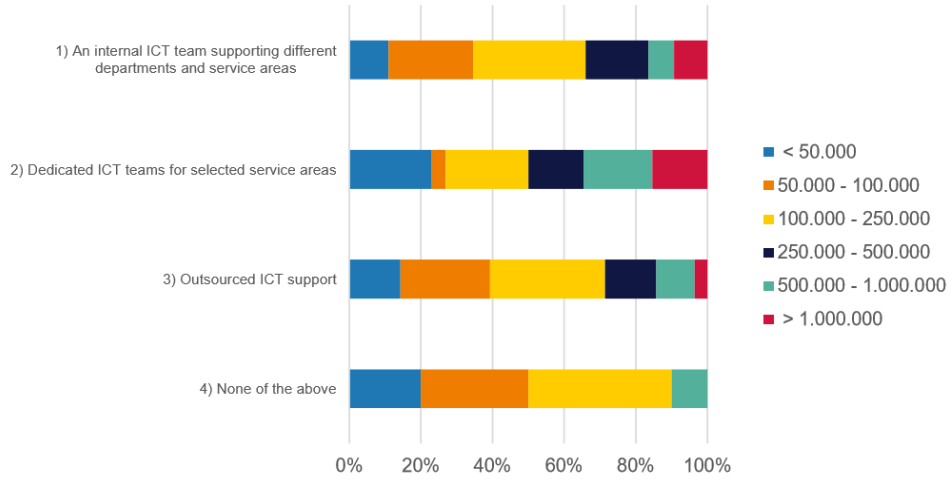
Question type	Data sample	Cluster	Value
Single choice	All Respondents	Population	Percentage

### 4.1 Does your public authority have:



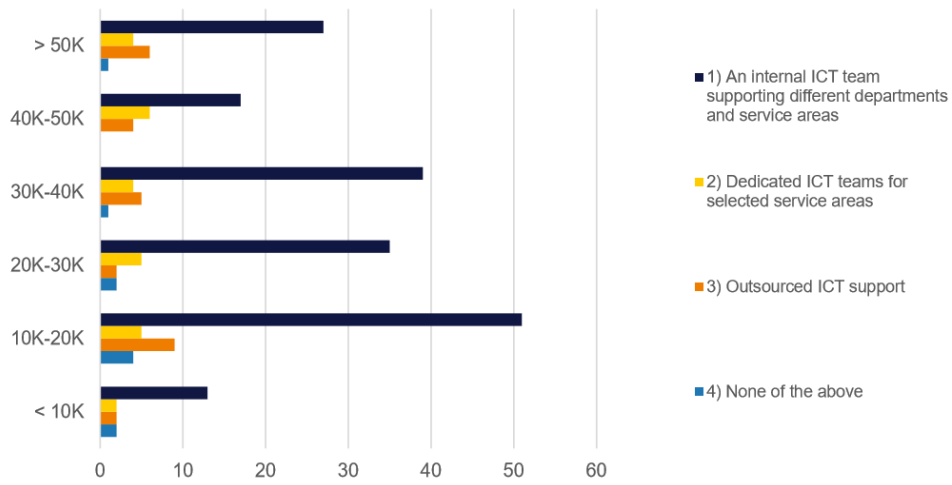
Question type	Data sample	Cluster	Value
Single choice	All Respondents	Population	Count

#### 4.1 Does your public authority have:



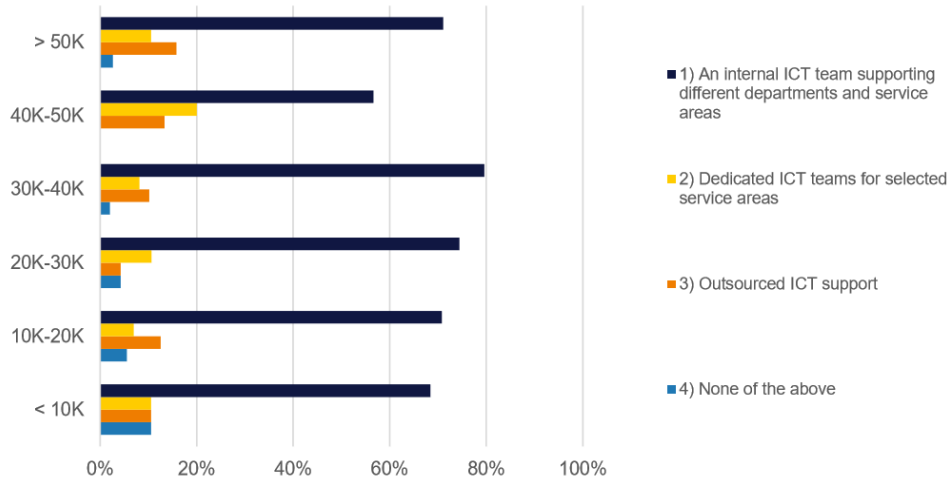
Question type	Data sample	Cluster	Value
Single choice	All Respondents	Population	Percentage

#### 4.1 Does your public authority have:



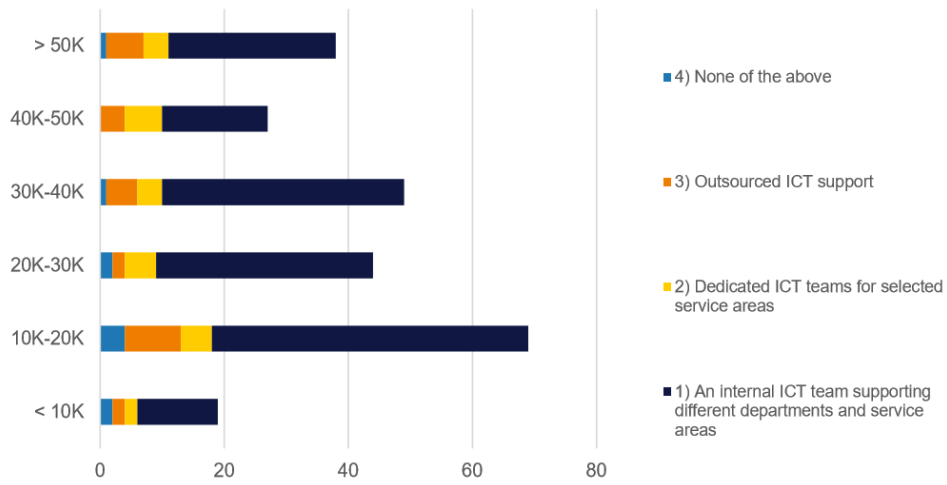
Question type	Data sample	Cluster	Value
Single choice	All Respondents	GDPPC	Count

### 4.1 Does your public authority have:



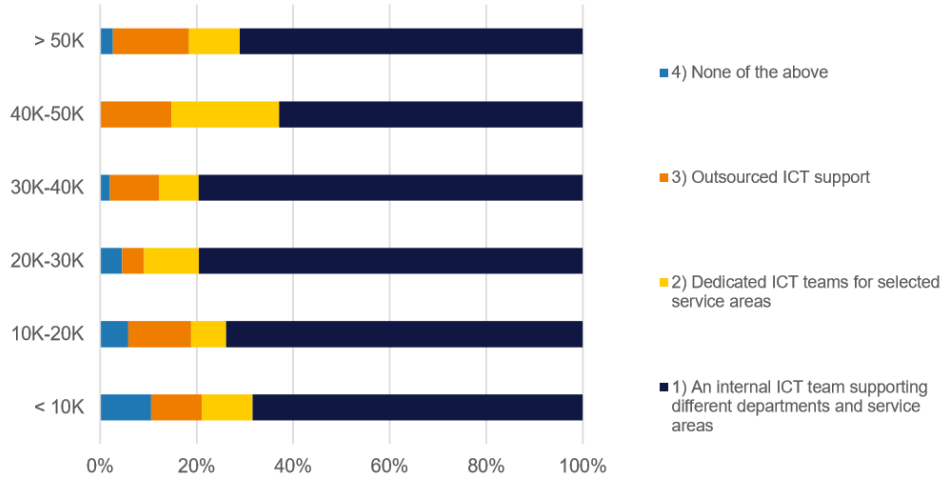
Question type	Data sample	Cluster	Value
Single choice	All Respondents	GDPPC	Percentage

#### 4.1 Does your public authority have:



Question type	Data sample	Cluster	Value
Single choice	All Respondents	GDPPC	Count

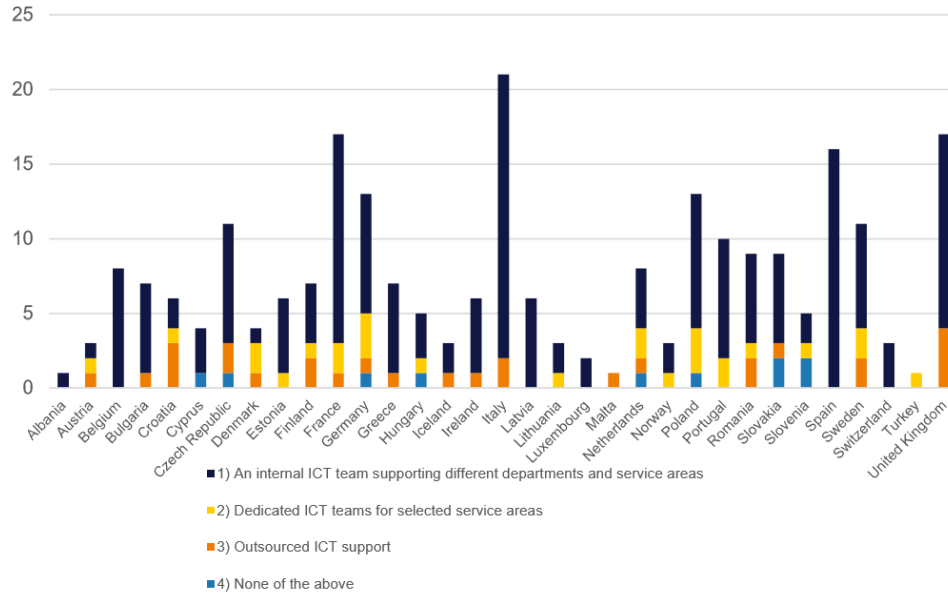
#### 4.1 Does your public authority have:



Question type	Data sample	Cluster	Value
Single choice	All Respondents	GDPPC	Percentage

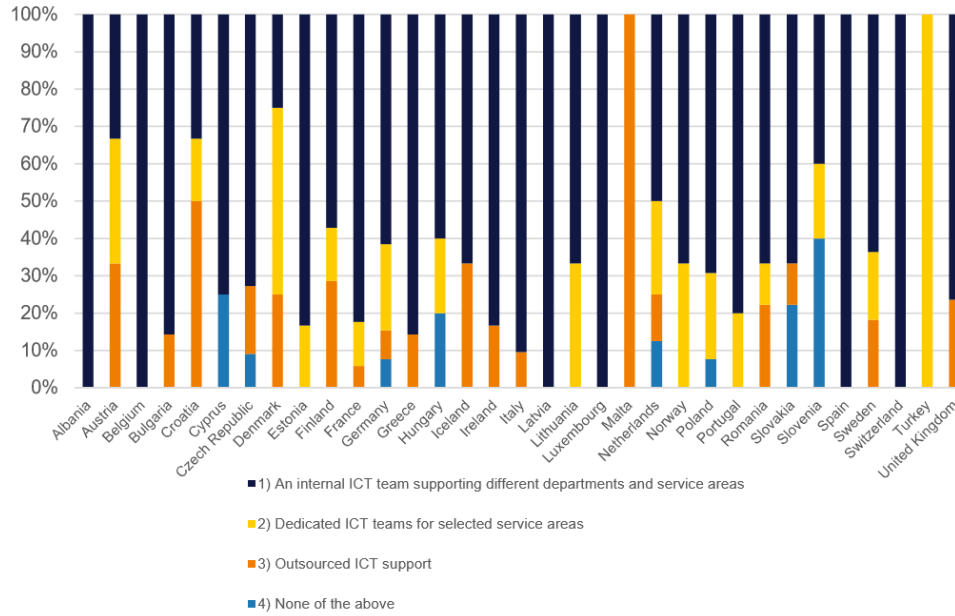


### 4.1 Does your public authority have:



Question type	Data sample	Cluster	Value
Single choice	All Respondents	Country	Count

#### 4.1 Does your public authority have:



Question type	Data sample	Cluster	Value
Single choice	All Respondents	Country	Percentage

#### 4.1 Does your public authority have:

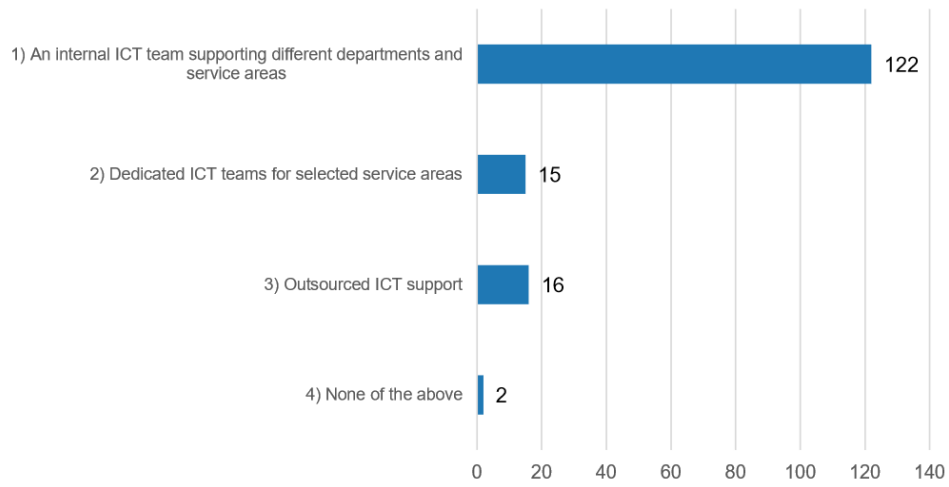
### REFERENCE SAMPLE

Question type: **Single choice**  
 Number of analysed questionnaires: **155**  
 Number of cities respond to this specific question: **155 (100%)**

<i>Answer</i>	<i>Count</i>	<i>Percentage*</i>
1) An internal ICT team supporting different departments and service areas	122	79%
2) Dedicated ICT teams for selected service areas	15	10%
3) Outsourced ICT support	16	10%
4) None of the above	2	1%

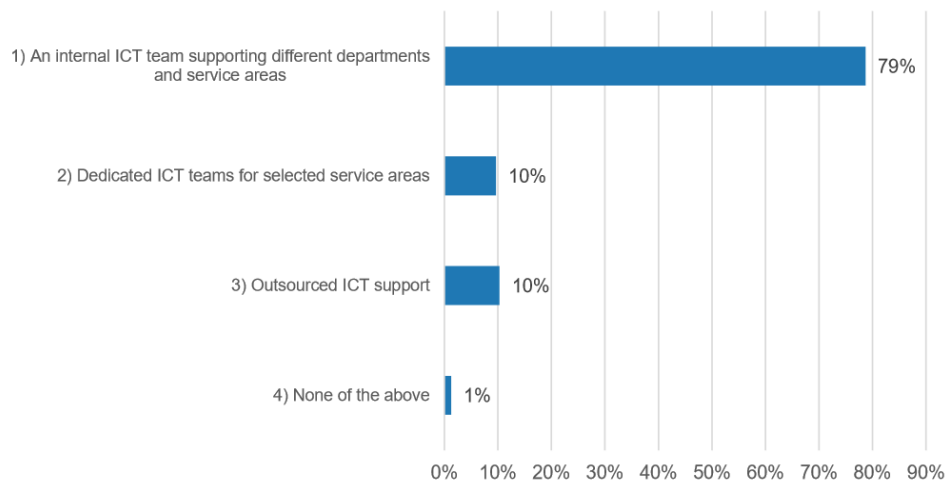
\* The percentage refers to the respondents to this specific question. The grand total could be more than 100% in the case of multiple choice questions.

#### 4.1 Does your public authority have:



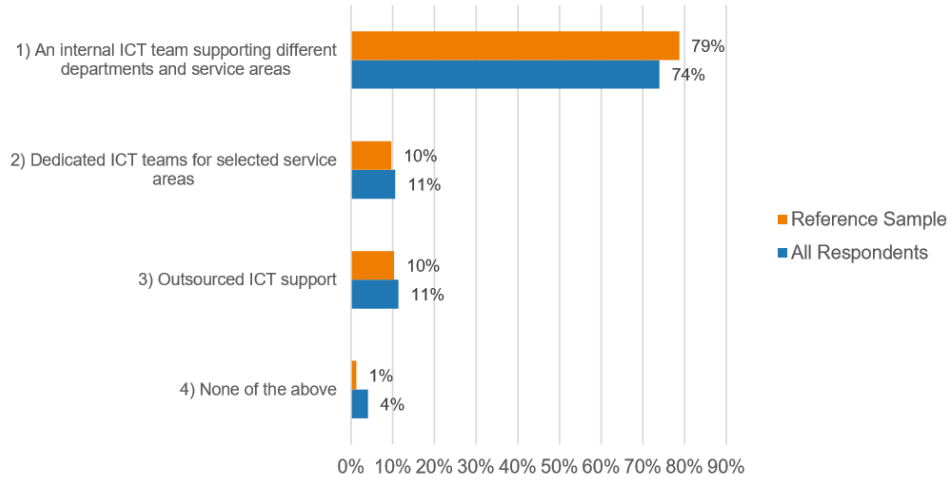
Question type	Data sample	Cluster	Value
Single choice	Reference Sample	-	Count

#### 4.1 Does your public authority have:



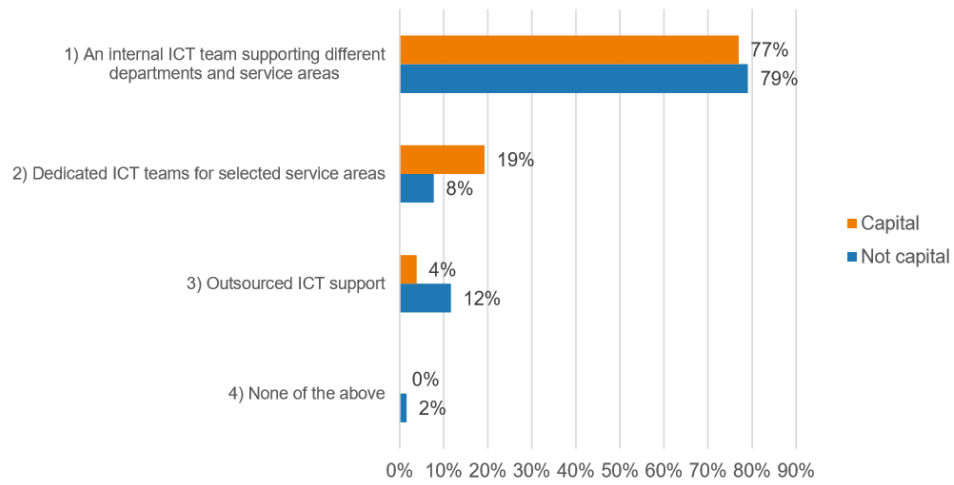
Question type	Data sample	Cluster	Value
Single choice	Reference Sample	-	Percentage

#### 4.1 Does your public authority have:



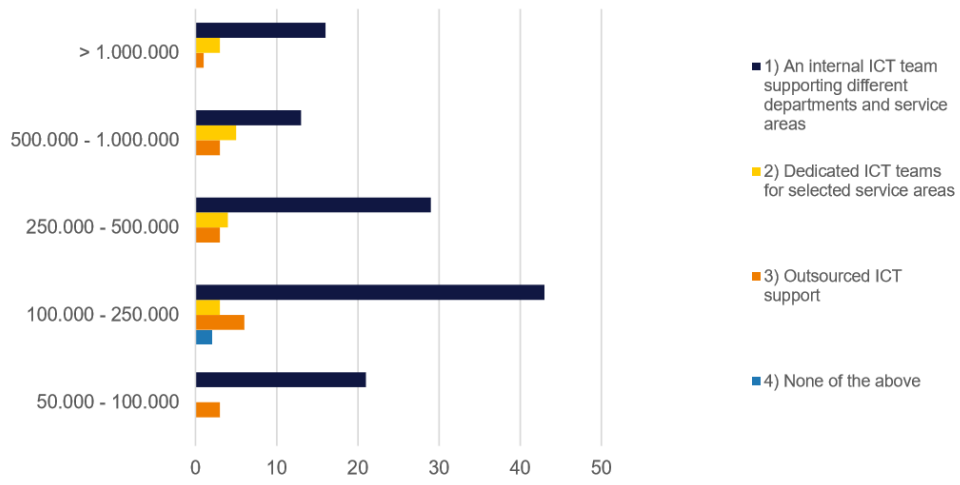
Question type	Data sample	Cluster	Value
Single choice	Reference Sample	Reference Sample	Percentage

#### 4.1 Does your public authority have:



Question type	Data sample	Cluster	Value
Single choice	Reference Sample	Capital cities	Percentage

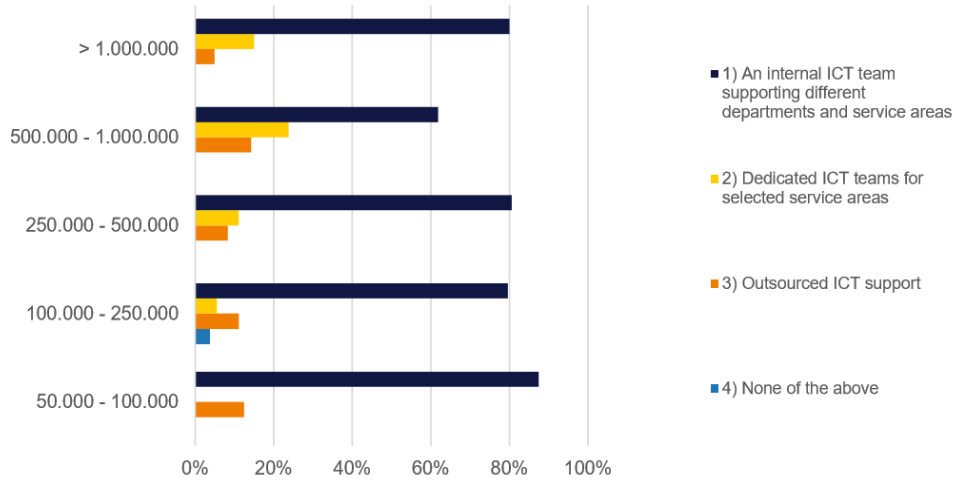
#### 4.1 Does your public authority have:



Question type	Data sample	Cluster	Value
Single choice	Reference Sample	Population	Count

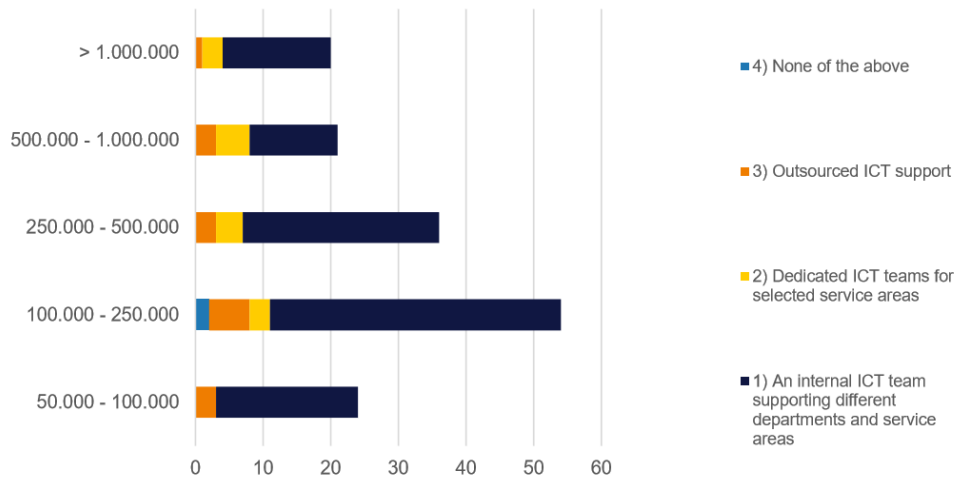


### 4.1 Does your public authority have:



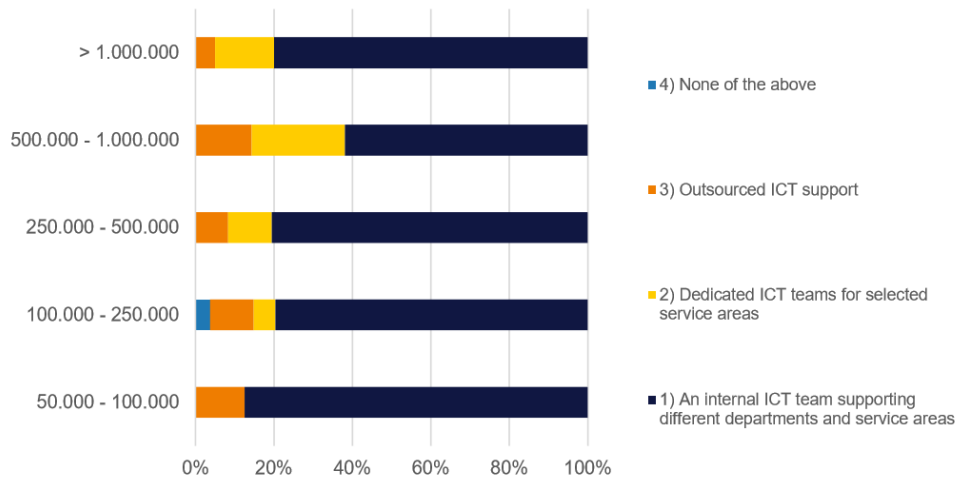
Question type	Data sample	Cluster	Value
Single choice	Reference Sample	Population	Percentage

#### 4.1 Does your public authority have:



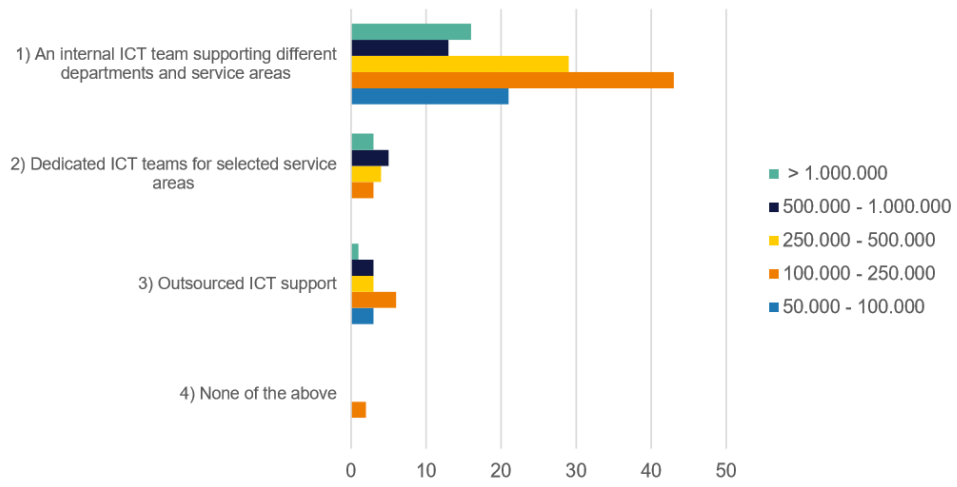
Question type	Data sample	Cluster	Value
Single choice	Reference Sample	Population	Count

#### 4.1 Does your public authority have:



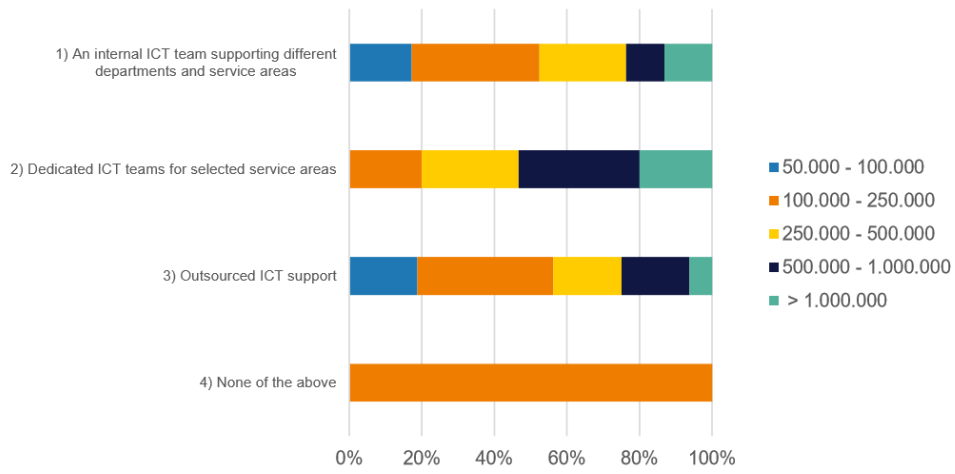
Question type	Data sample	Cluster	Value
Single choice	Reference Sample	Population	Percentage

#### 4.1 Does your public authority have:



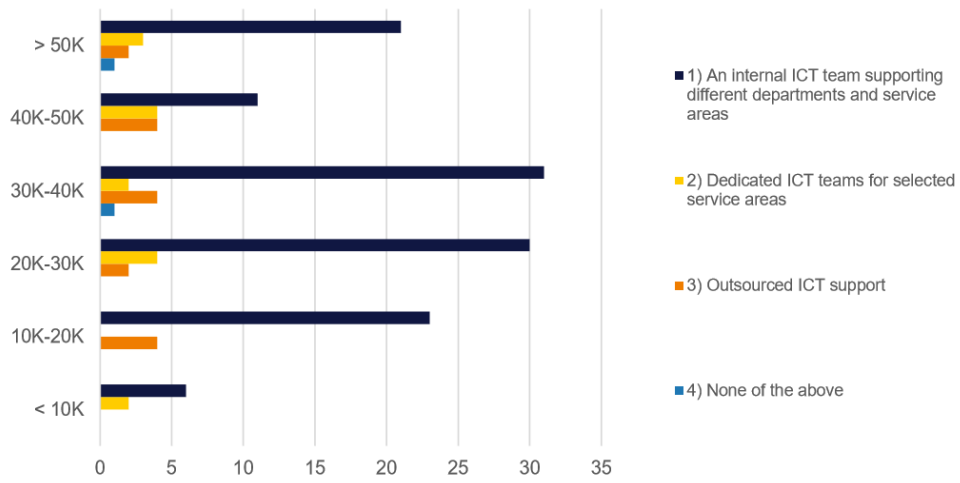
Question type	Data sample	Cluster	Value
Single choice	Reference Sample	Population	Count

#### 4.1 Does your public authority have:



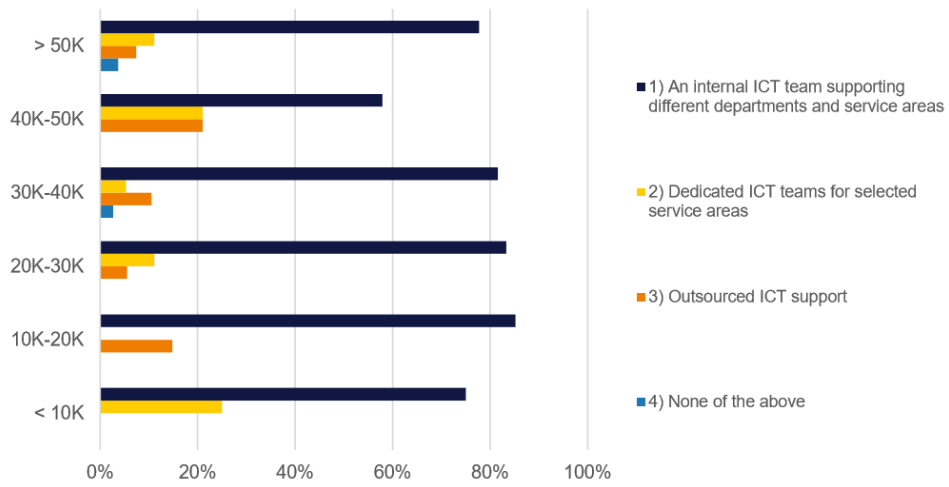
Question type	Data sample	Cluster	Value
Single choice	Reference Sample	Population	Percentage

### 4.1 Does your public authority have:



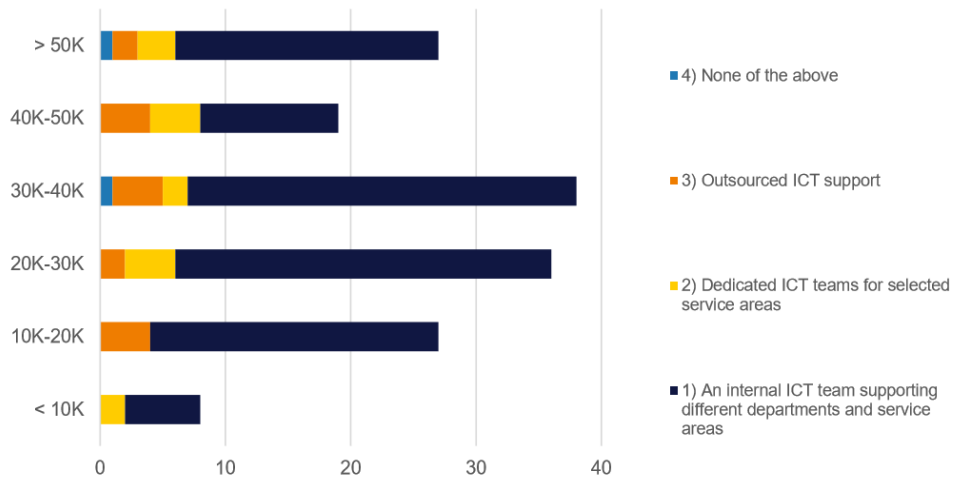
Question type	Data sample	Cluster	Value
Single choice	Reference Sample	GDPPC	Count

#### 4.1 Does your public authority have:



Question type	Data sample	Cluster	Value
Single choice	Reference Sample	GDPPC	Percentage

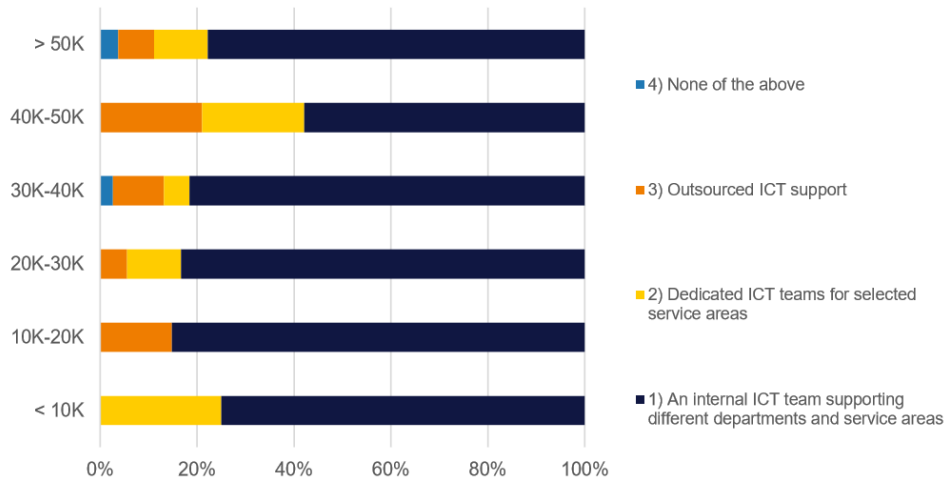
#### 4.1 Does your public authority have:



Question type	Data sample	Cluster	Value
Single choice	Reference Sample	GDPPC	Count

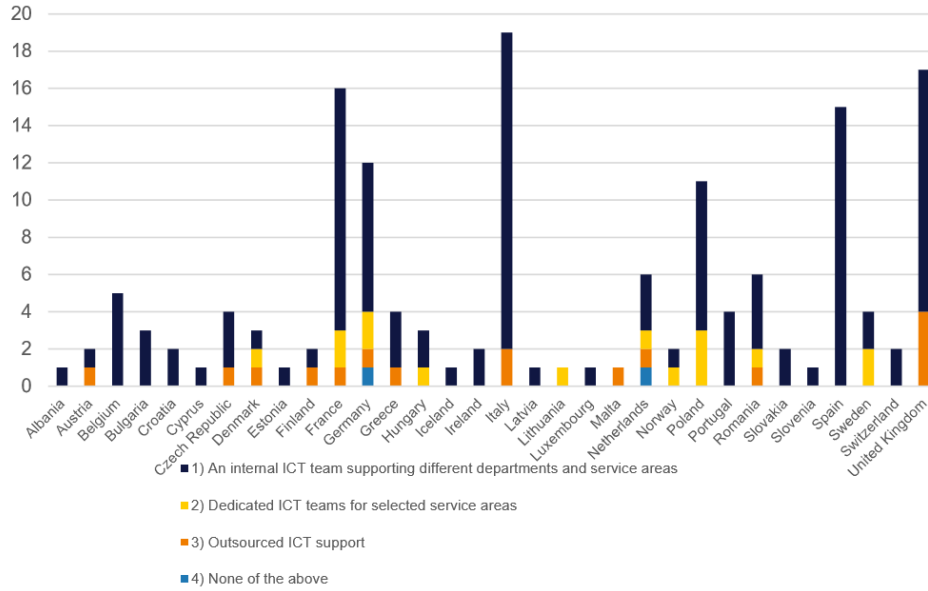


#### 4.1 Does your public authority have:



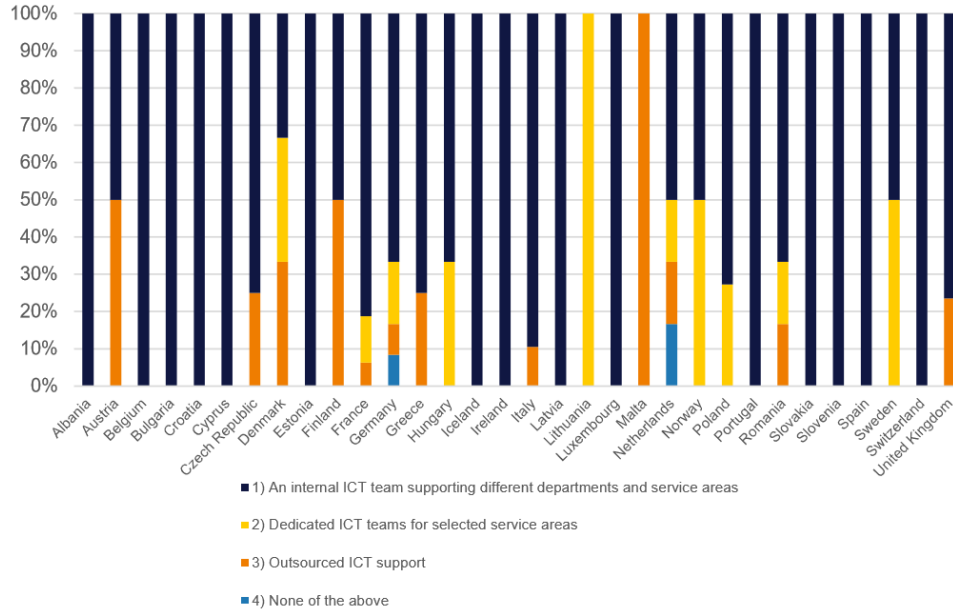
Question type	Data sample	Cluster	Value
Single choice	Reference Sample	GDPPC	Percentage

### 4.1 Does your public authority have:



Question type	Data sample	Cluster	Value
Single choice	Reference Sample	Country	Count

### 4.1 Does your public authority have:



Question type	Data sample	Cluster	Value
Single choice	Reference Sample	Country	Percentage

**3.18 Q\_4.3 Does your public authority encourage the use of Free/Libre and open source Software (FLOSS)?**

### 4.3 Does your public authority encourage the use of Free/Libre and Open Source Software (FLOSS)?

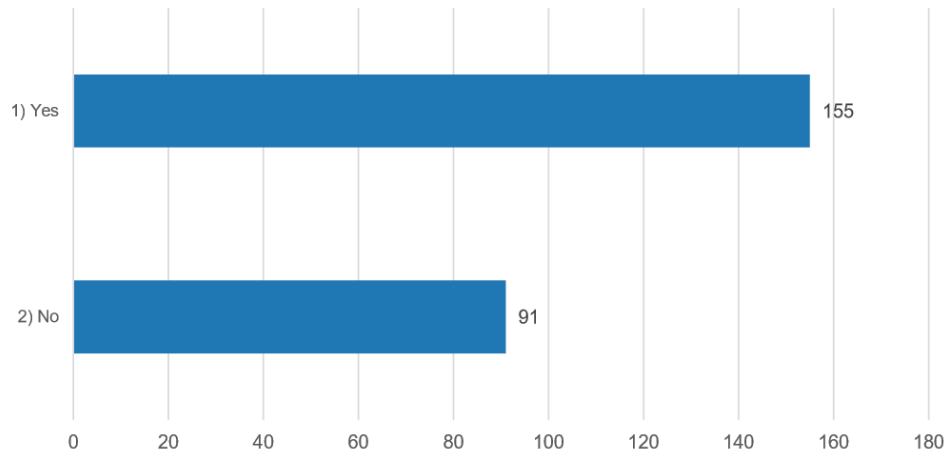
#### ALL RESPONDENTS

Question type: **Single choice - Binary**  
 Number of analysed questionnaires: **246**  
 Number of cities respond to this specific question: **246 (100%)**

<i>Answer</i>	<i>Count</i>	<i>Percentage*</i>
1) Yes	155	63%
2) No	91	37%

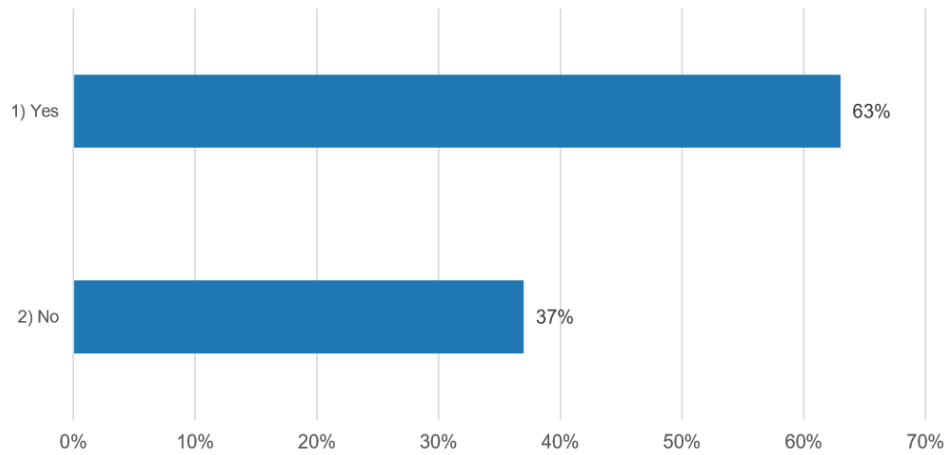
\* The percentage refers to the respondents to this specific question. The grand total could be more than 100% in the case of multiple choice questions.

### 4.3 Does your public authority encourage the use of Free/Libre and Open Source Software (FLOSS)?



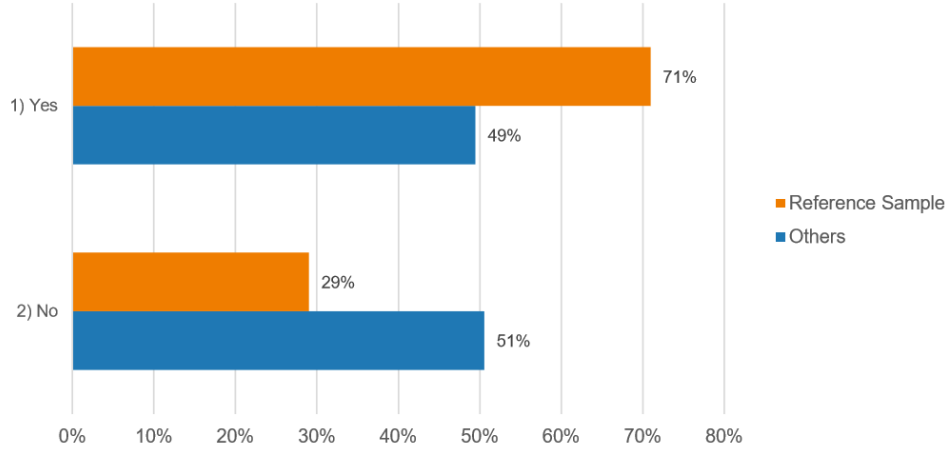
Question type	Data sample	Cluster	Value
Single choice - Binary	All Respondents	-	Count

#### 4.3 Does your public authority encourage the use of Free/Libre and Open Source Software (FLOSS)?



Question type	Data sample	Cluster	Value
Single choice - Binary	All Respondents	-	Percentage

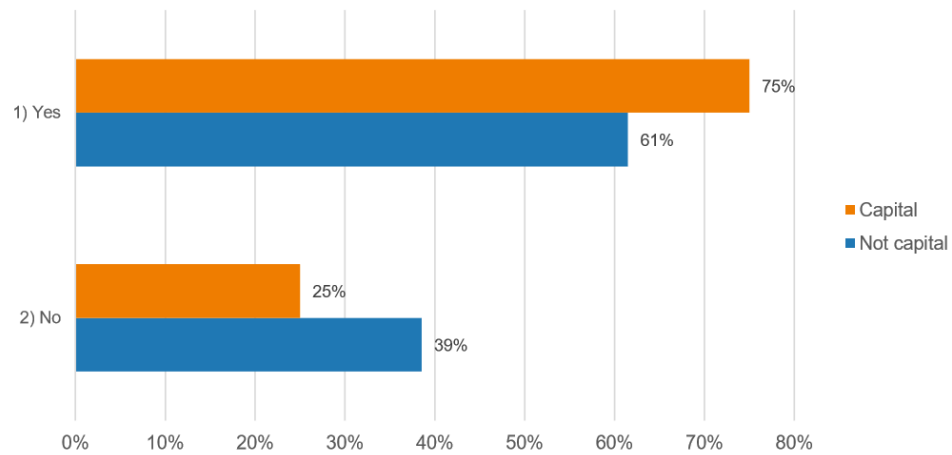
### 4.3 Does your public authority encourage the use of Free/Libre and Open Source Software (FLOSS)?



Question type	Data sample	Cluster	Value
Single choice - Binary	All Respondents	Reference Sample	Percentage

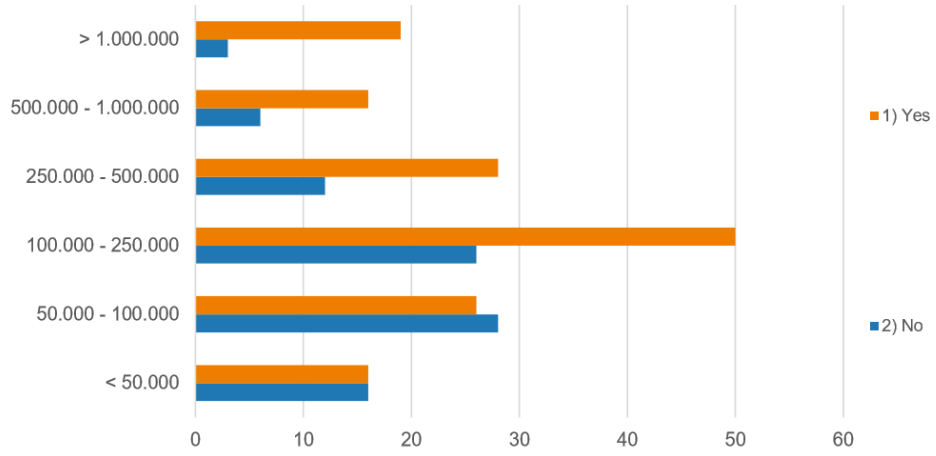


### 4.3 Does your public authority encourage the use of Free/Libre and Open Source Software (FLOSS)?



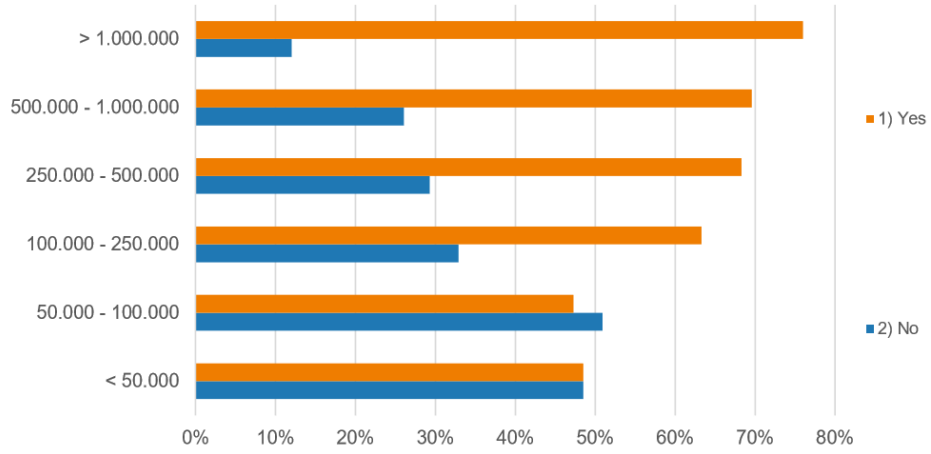
Question type	Data sample	Cluster	Value
Single choice - Binary	All Respondents	Capital cities	Percentage

### 4.3 Does your public authority encourage the use of Free/Libre and Open Source Software (FLOSS)?



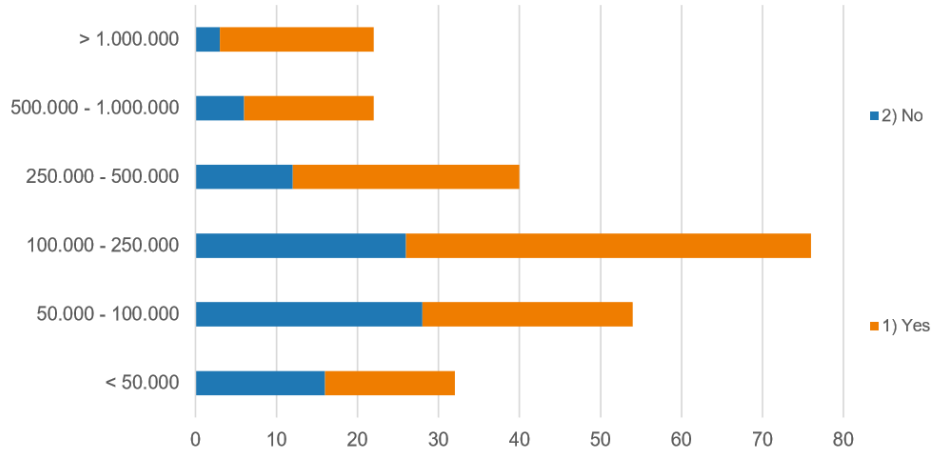
Question type	Data sample	Cluster	Value
Single choice - Binary	All Respondents	Population	Count

### 4.3 Does your public authority encourage the use of Free/Libre and Open Source Software (FLOSS)?



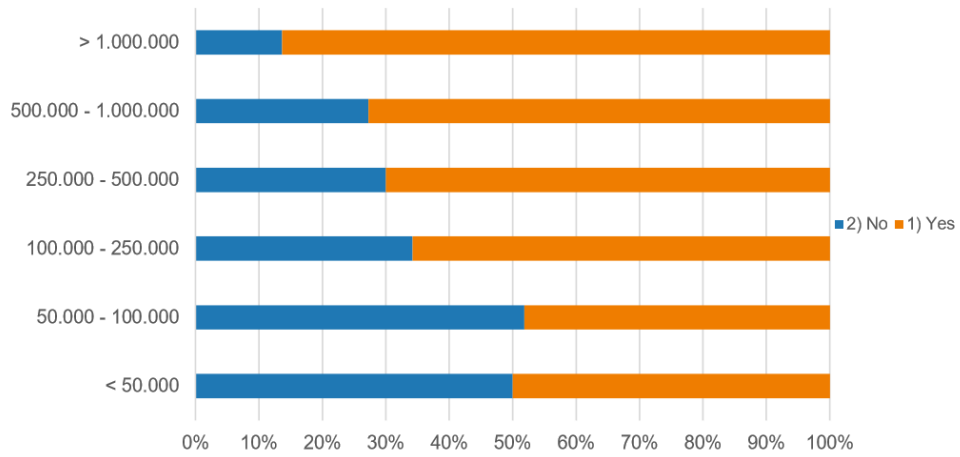
Question type	Data sample	Cluster	Value
Single choice - Binary	All Respondents	Population	Percentage

### 4.3 Does your public authority encourage the use of Free/Libre and Open Source Software (FLOSS)?



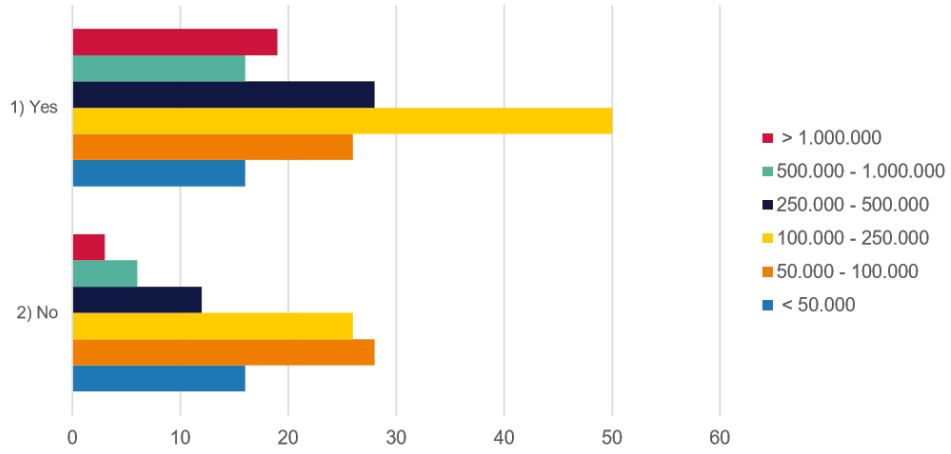
Question type	Data sample	Cluster	Value
Single choice - Binary	All Respondents	Population	Count

### 4.3 Does your public authority encourage the use of Free/Libre and Open Source Software (FLOSS)?



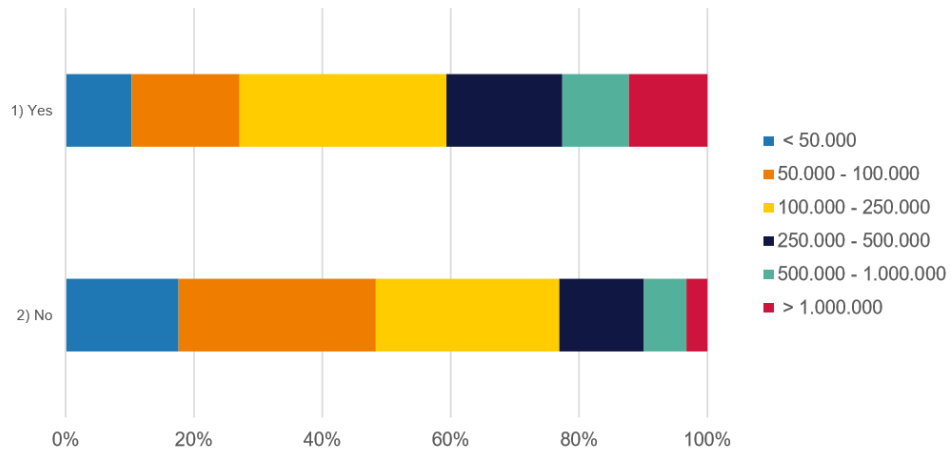
Question type	Data sample	Cluster	Value
Single choice - Binary	All Respondents	Population	Percentage

### 4.3 Does your public authority encourage the use of Free/Libre and Open Source Software (FLOSS)?



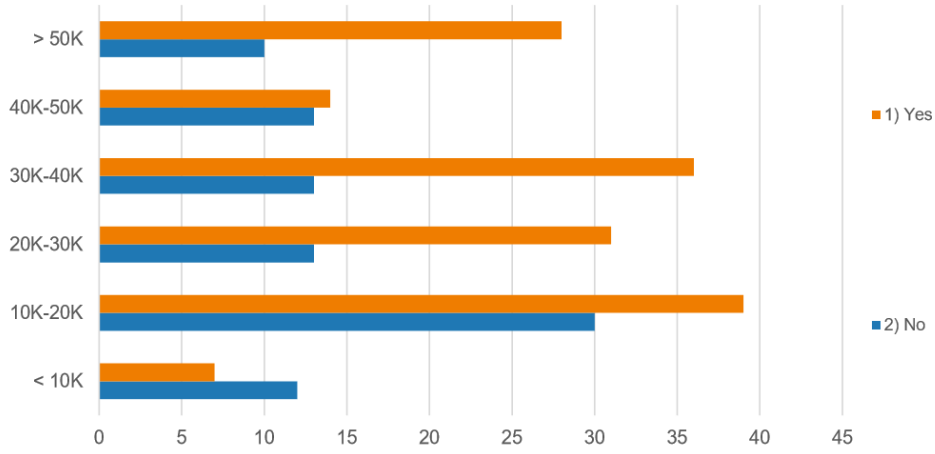
Question type	Data sample	Cluster	Value
Single choice - Binary	All Respondents	Population	Count

### 4.3 Does your public authority encourage the use of Free/Libre and Open Source Software (FLOSS)?



Question type	Data sample	Cluster	Value
Single choice - Binary	All Respondents	Population	Percentage

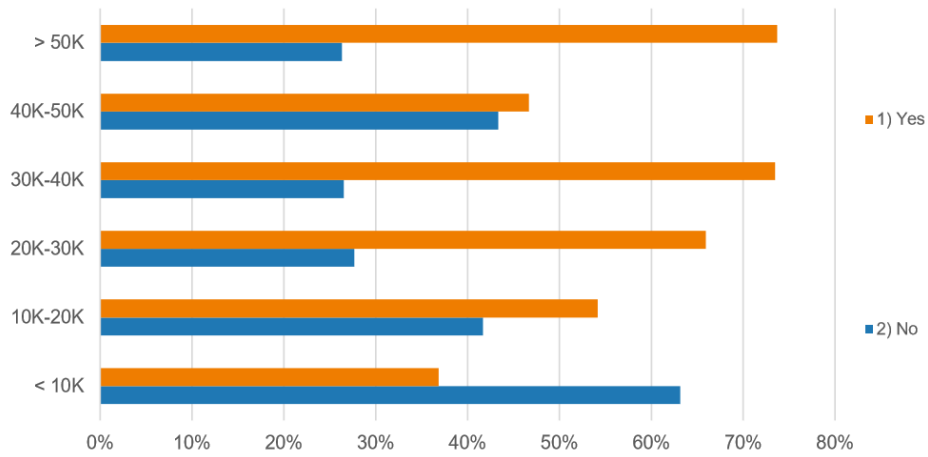
### 4.3 Does your public authority encourage the use of Free/Libre and Open Source Software (FLOSS)?



Question type	Data sample	Cluster	Value
Single choice - Binary	All Respondents	GDPPC	Count

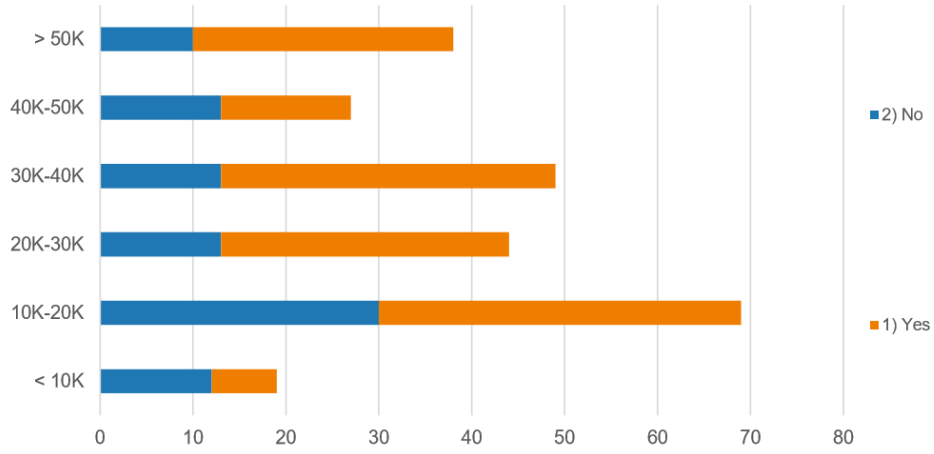


### 4.3 Does your public authority encourage the use of Free/Libre and Open Source Software (FLOSS)?



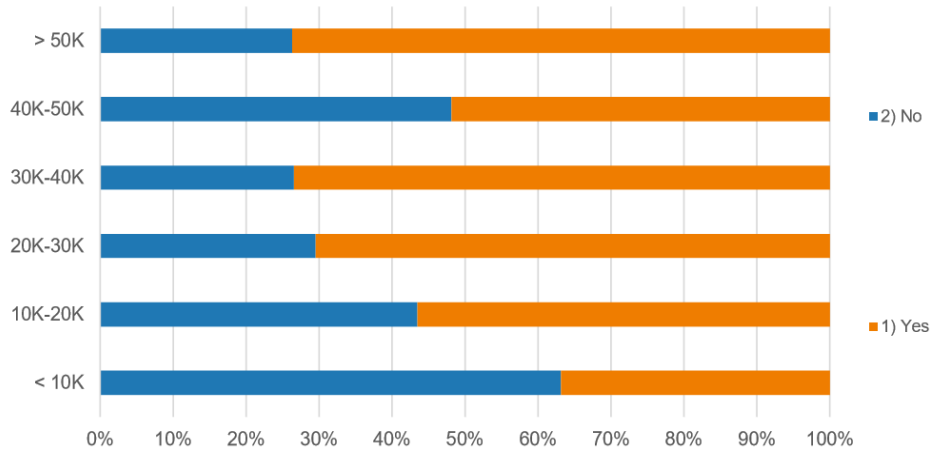
Question type	Data sample	Cluster	Value
Single choice - Binary	All Respondents	GDPPC	Percentage

### 4.3 Does your public authority encourage the use of Free/Libre and Open Source Software (FLOSS)?



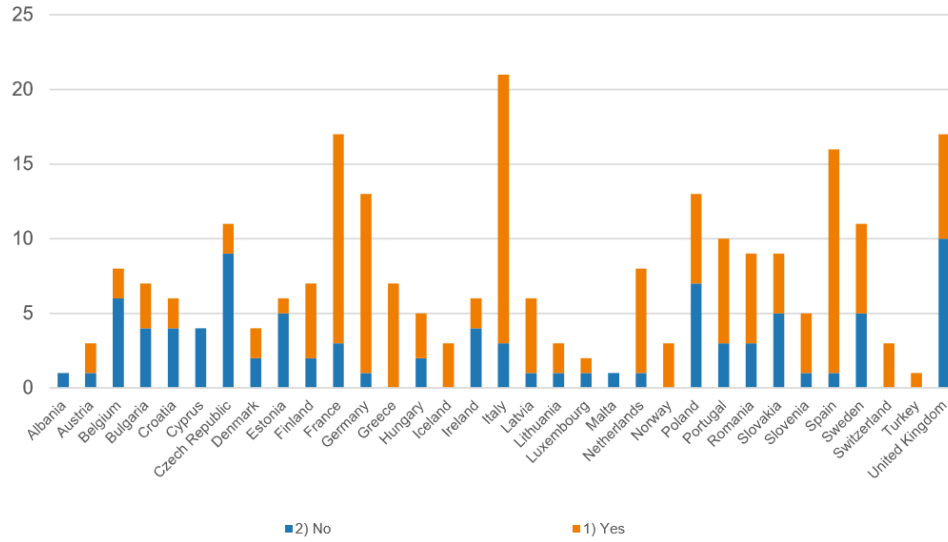
Question type	Data sample	Cluster	Value
Single choice - Binary	All Respondents	GDPPC	Count

### 4.3 Does your public authority encourage the use of Free/Libre and Open Source Software (FLOSS)?



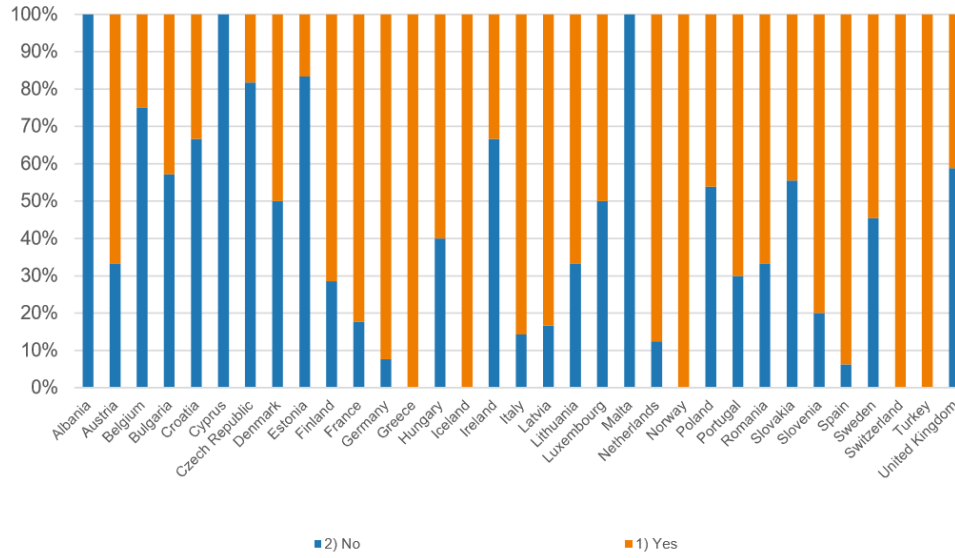
Question type	Data sample	Cluster	Value
Single choice - Binary	All Respondents	GDPPC	Percentage

### 4.3 Does your public authority encourage the use of Free/Libre and Open Source Software (FLOSS)?



Question type	Data sample	Cluster	Value
Single choice - Binary	All Respondents	Country	Count

### 4.3 Does your public authority encourage the use of Free/Libre and Open Source Software (FLOSS)?



Question type	Data sample	Cluster	Value
Single choice - Binary	All Respondents	Country	Percentage

### 4.3 Does your public authority encourage the use of Free/Libre and Open Source Software (FLOSS)?

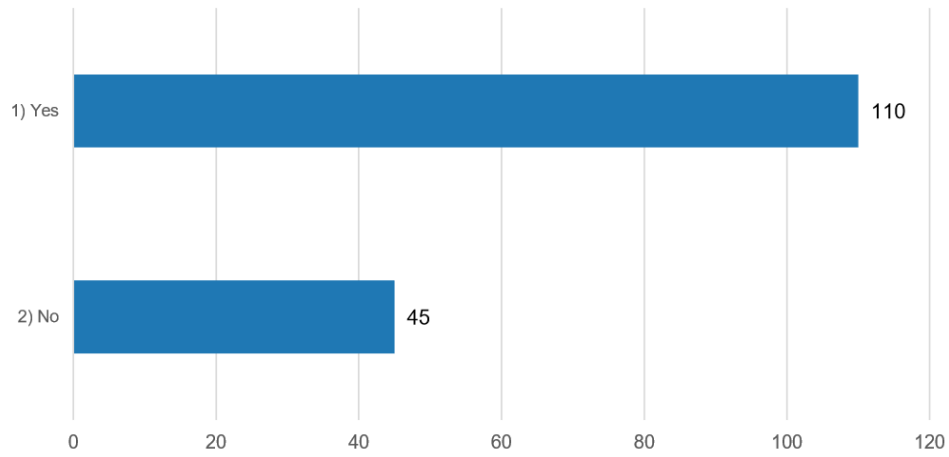
#### REFERENCE SAMPLE

Question type: **Single choice - Binary**  
 Number of analysed questionnaires: **155**  
 Number of cities respond to this specific question: **155 (100%)**

<i>Answer</i>	<i>Count</i>	<i>Percentage*</i>
1) Yes	110	71%
2) No	45	29%

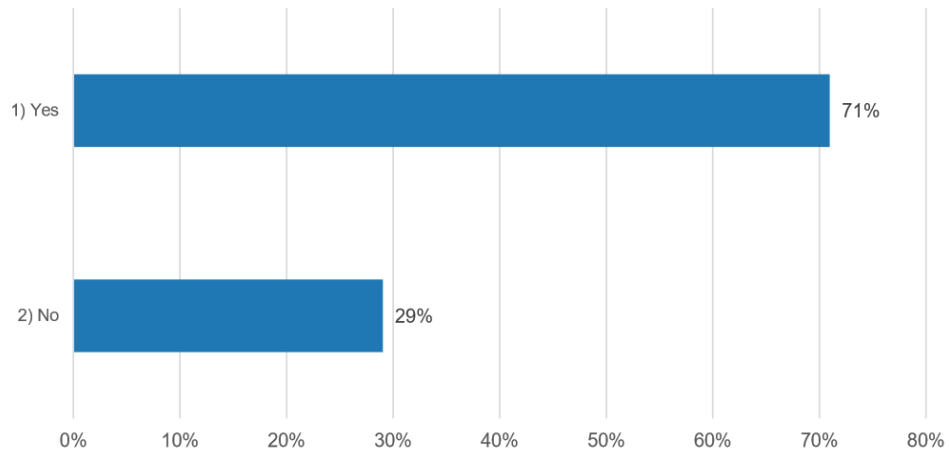
\* The percentage refers to the respondents to this specific question. The grand total could be more than 100% in the case of multiple choice questions.

### 4.3 Does your public authority encourage the use of Free/Libre and Open Source Software (FLOSS)?



Question type	Data sample	Cluster	Value
Single choice - Binary	Reference Sample	-	Count

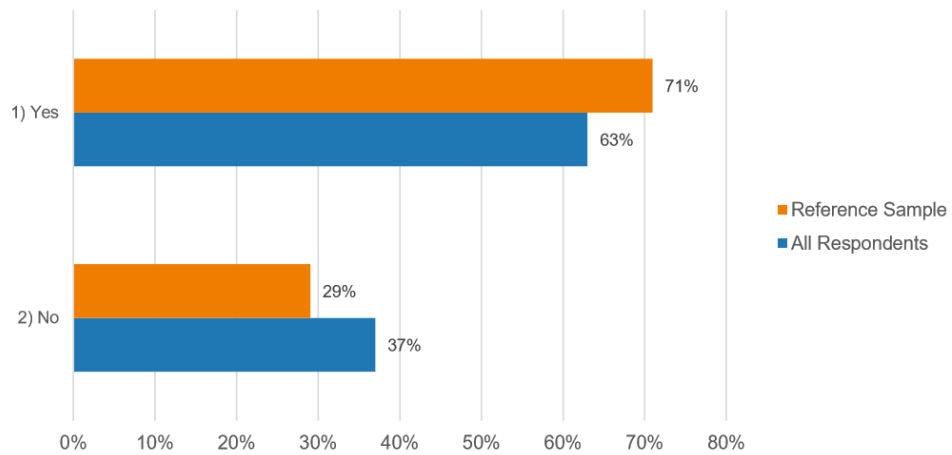
### 4.3 Does your public authority encourage the use of Free/Libre and Open Source Software (FLOSS)?



Question type	Data sample	Cluster	Value
Single choice - Binary	Reference Sample	-	Percentage

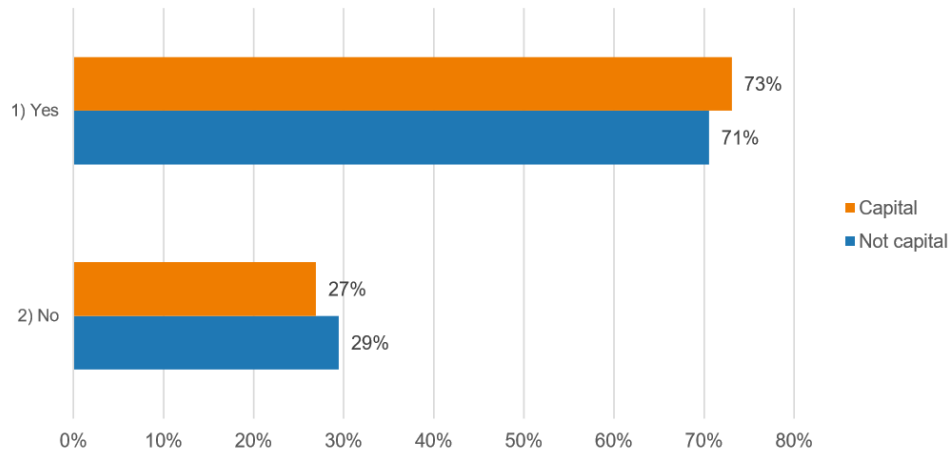


#### 4.3 Does your public authority encourage the use of Free/Libre and Open Source Software (FLOSS)?



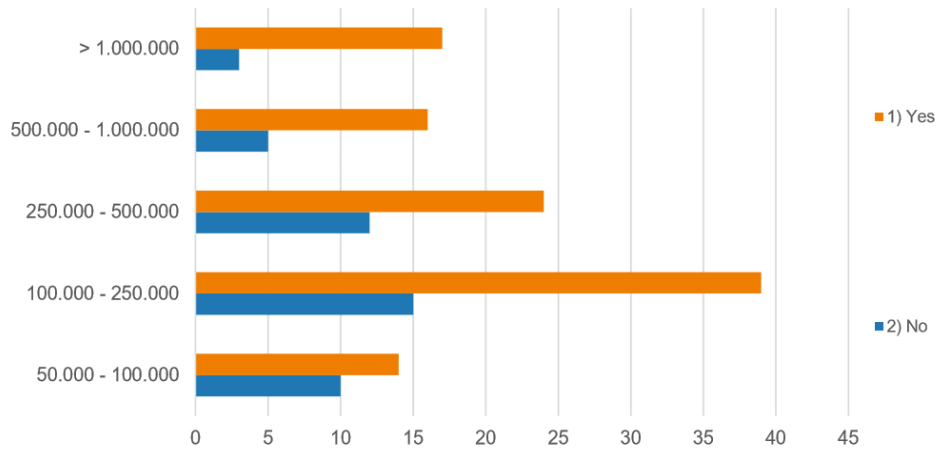
Question type	Data sample	Cluster	Value
Single choice - Binary	Reference Sample	Reference Sample	Percentage

### 4.3 Does your public authority encourage the use of Free/Libre and Open Source Software (FLOSS)?



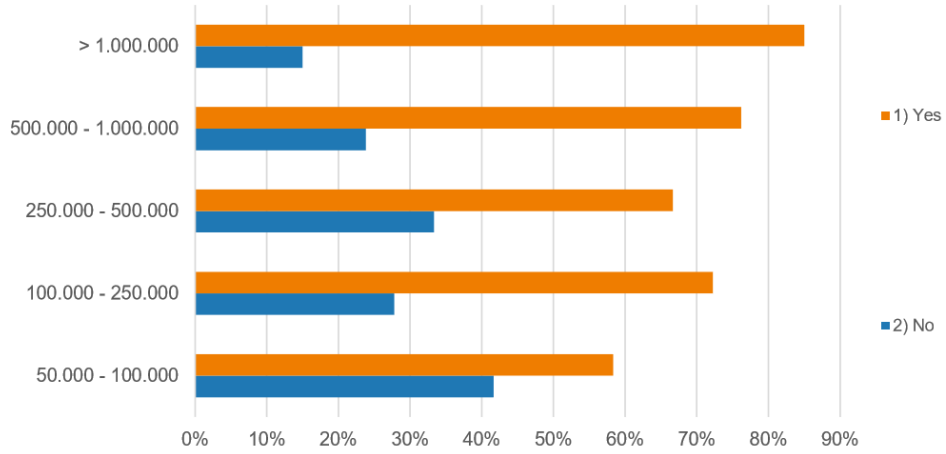
Question type	Data sample	Cluster	Value
Single choice - Binary	Reference Sample	Capital cities	Percentage

### 4.3 Does your public authority encourage the use of Free/Libre and Open Source Software (FLOSS)?



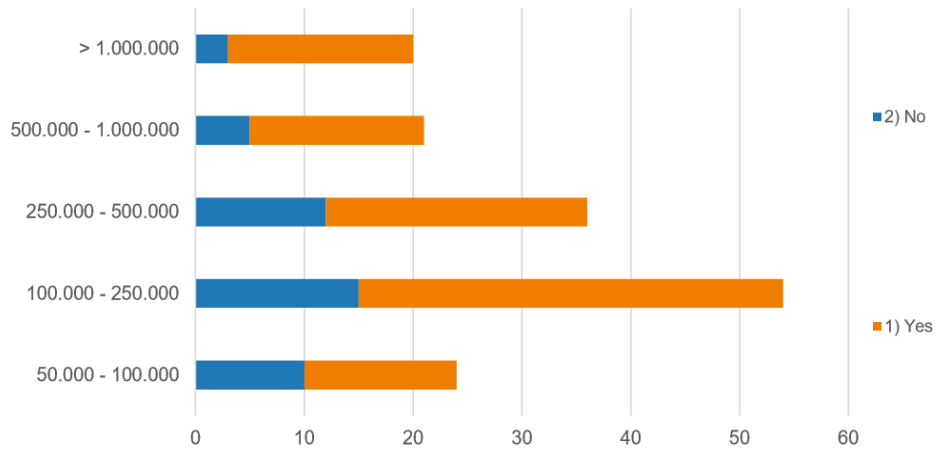
Question type	Data sample	Cluster	Value
Single choice - Binary	Reference Sample	Population	Count

### 4.3 Does your public authority encourage the use of Free/Libre and Open Source Software (FLOSS)?



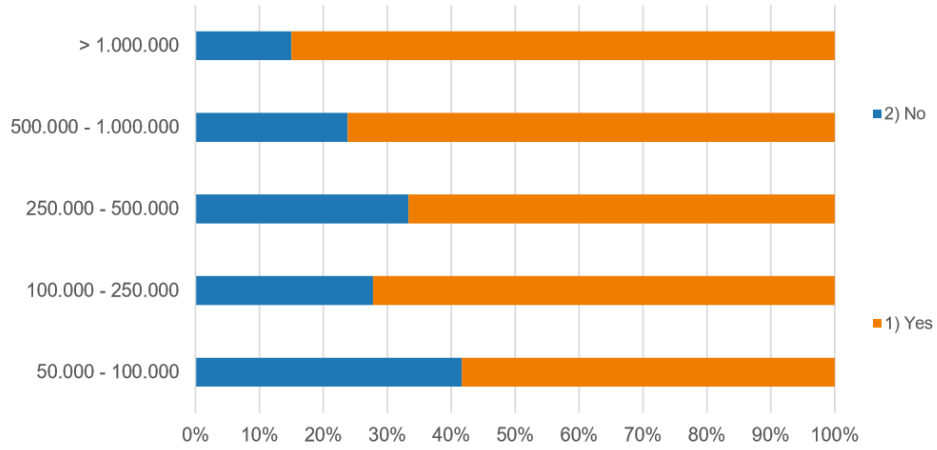
Question type	Data sample	Cluster	Value
Single choice - Binary	Reference Sample	Population	Percentage

### 4.3 Does your public authority encourage the use of Free/Libre and Open Source Software (FLOSS)?



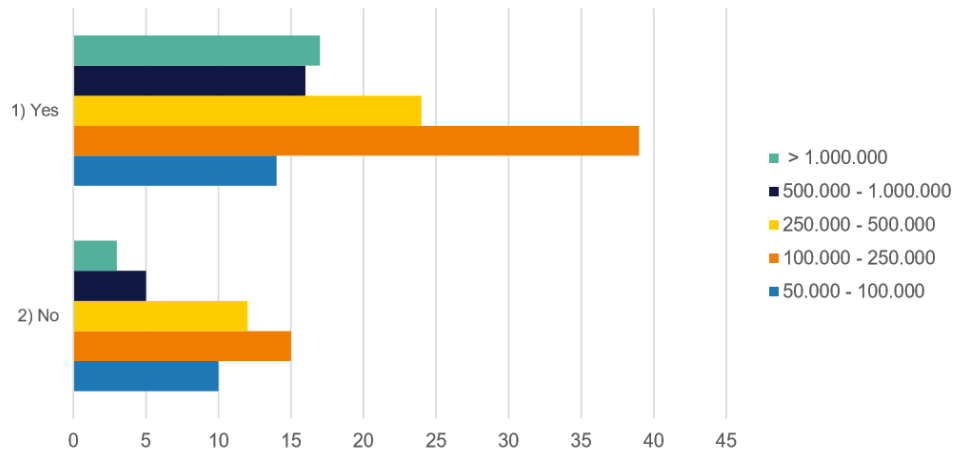
Question type	Data sample	Cluster	Value
Single choice - Binary	Reference Sample	Population	Count

### 4.3 Does your public authority encourage the use of Free/Libre and Open Source Software (FLOSS)?



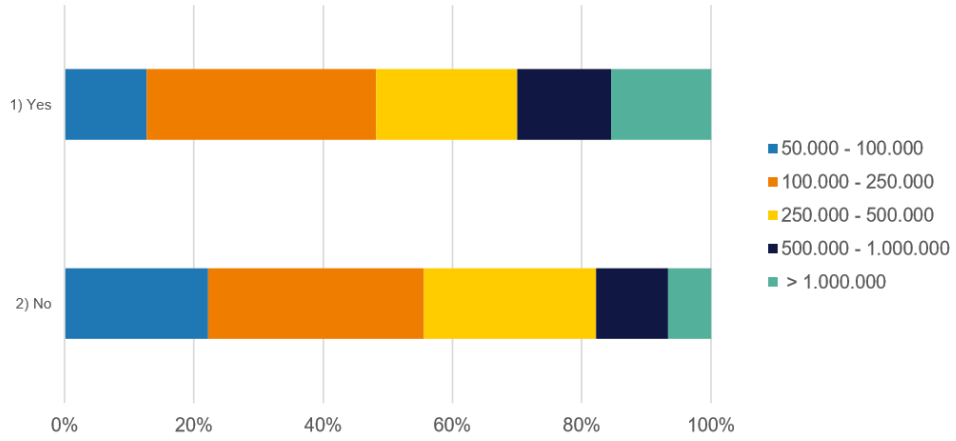
Question type	Data sample	Cluster	Value
Single choice - Binary	Reference Sample	Population	Percentage

### 4.3 Does your public authority encourage the use of Free/Libre and Open Source Software (FLOSS)?



Question type	Data sample	Cluster	Value
Single choice - Binary	Reference Sample	Population	Count

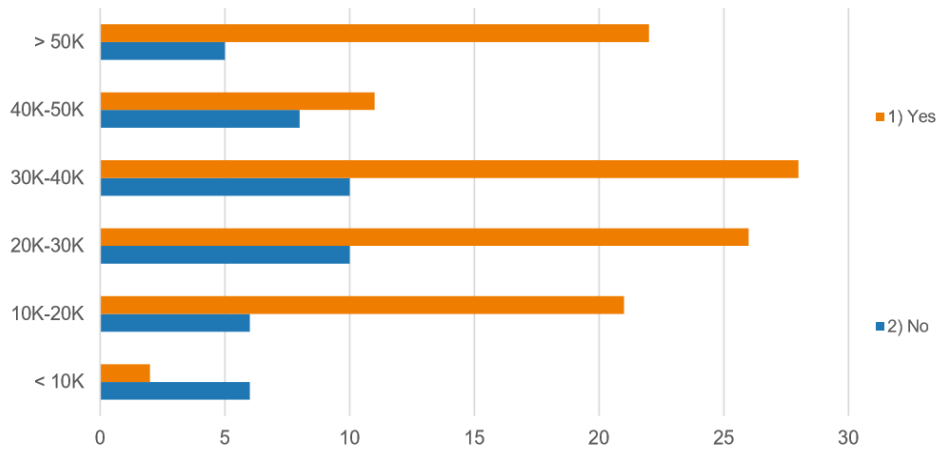
### 4.3 Does your public authority encourage the use of Free/Libre and Open Source Software (FLOSS)?



Question type	Data sample	Cluster	Value
Single choice - Binary	Reference Sample	Population	Percentage

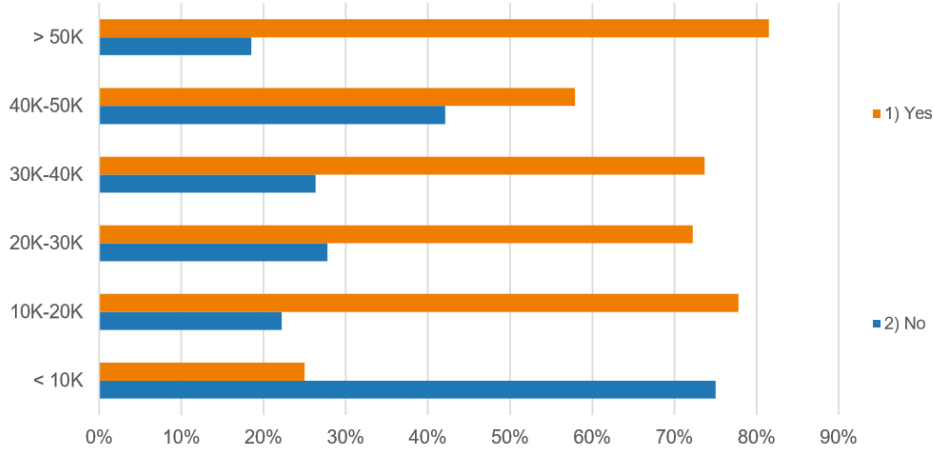


### 4.3 Does your public authority encourage the use of Free/Libre and Open Source Software (FLOSS)?



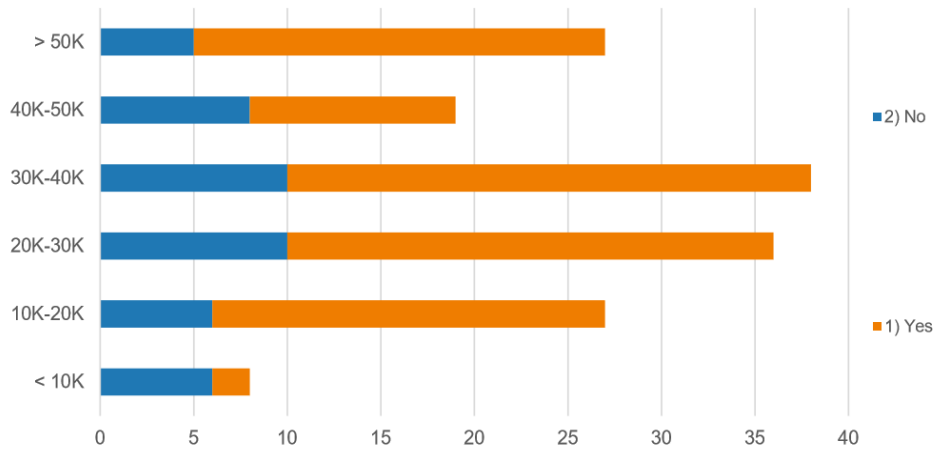
Question type	Data sample	Cluster	Value
Single choice - Binary	Reference Sample	GDPPC	Count

### 4.3 Does your public authority encourage the use of Free/Libre and Open Source Software (FLOSS)?



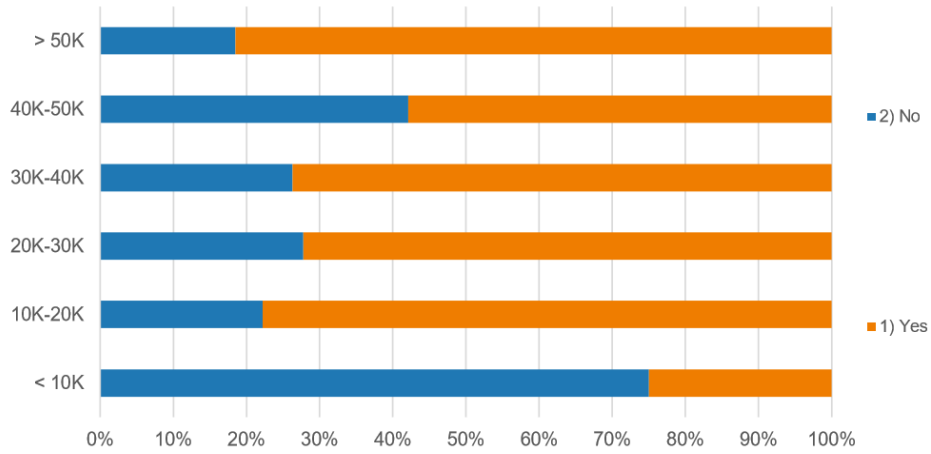
Question type	Data sample	Cluster	Value
Single choice - Binary	Reference Sample	GDPPC	Percentage

### 4.3 Does your public authority encourage the use of Free/Libre and Open Source Software (FLOSS)?



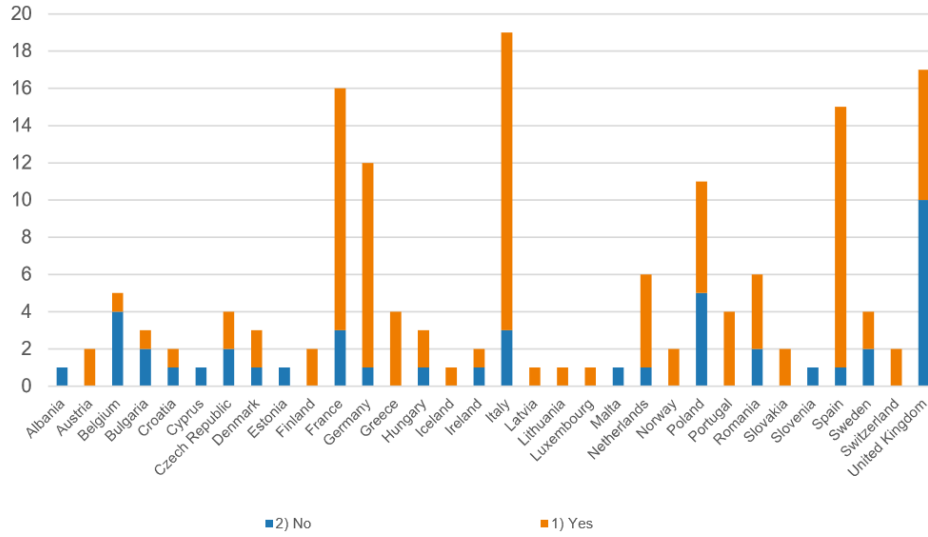
Question type	Data sample	Cluster	Value
Single choice - Binary	Reference Sample	GDPPC	Count

### 4.3 Does your public authority encourage the use of Free/Libre and Open Source Software (FLOSS)?



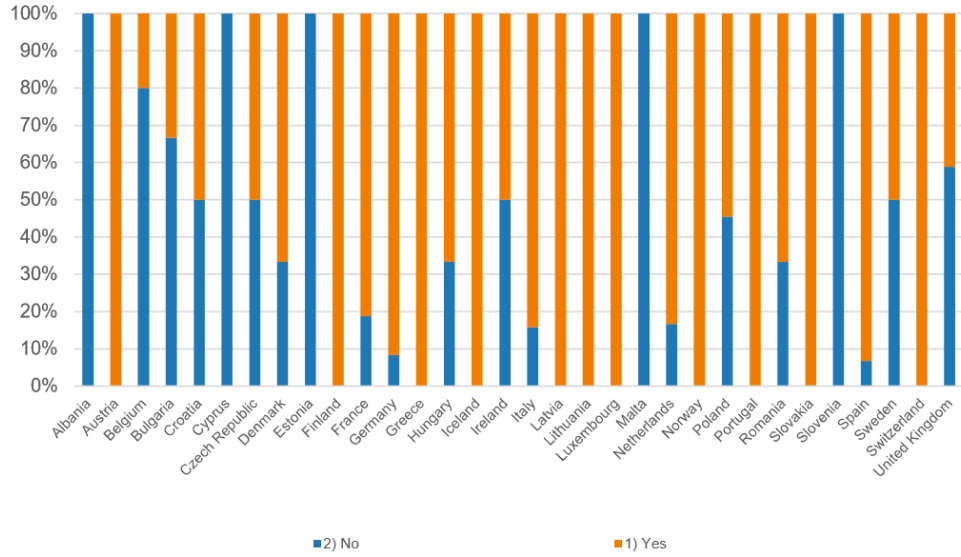
Question type	Data sample	Cluster	Value
Single choice - Binary	Reference Sample	GDPPC	Percentage

### 4.3 Does your public authority encourage the use of Free/Libre and Open Source Software (FLOSS)?



Question type	Data sample	Cluster	Value
Single choice - Binary	Reference Sample	Country	Count

### 4.3 Does your public authority encourage the use of Free/Libre and Open Source Software (FLOSS)?



Question type	Data sample	Cluster	Value
Single choice - Binary	Reference Sample	Country	Percentage

**3.19 Q\_4.4 Does the authority's IT set-up offer the possibility to implement open source alternatives?**

#### 4.4 Does the authority's IT set-up offer the possibility to implement open source alternatives?

##### ALL RESPONDENTS

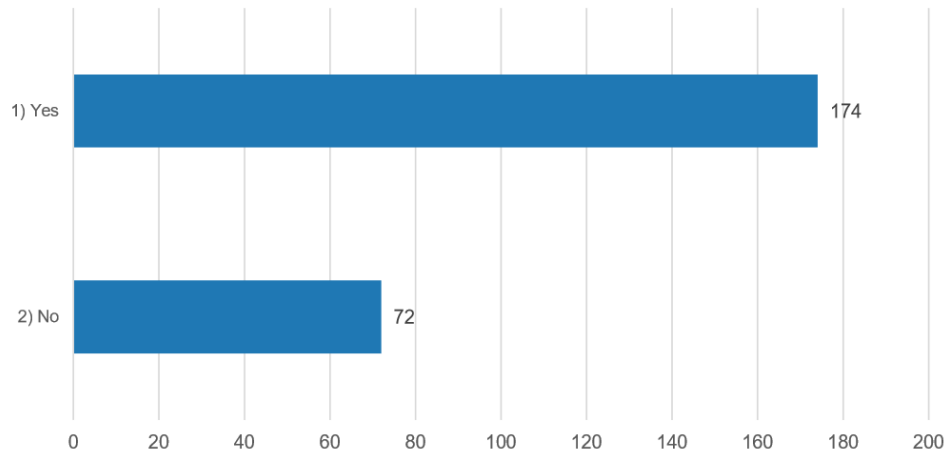
Question type: **Single choice - Binary**  
 Number of analysed questionnaires: **246**  
 Number of cities respond to this specific question: **246 (100%)**

<i>Answer</i>	<i>Count</i>	<i>Percentage*</i>
1) Yes	174	71%
2) No	72	29%

\* The percentage refers to the respondents to this specific question. The grand total could be more than 100% in the case of multiple choice questions.

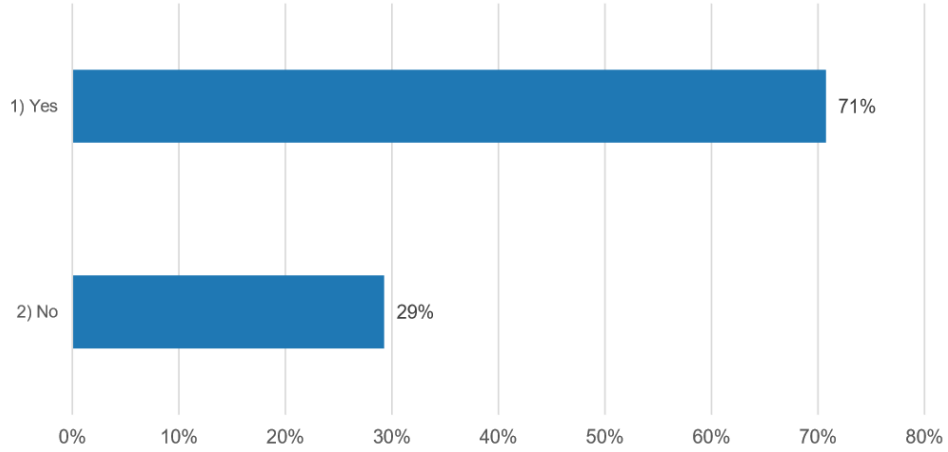


#### 4.4 Does the authority's IT set-up offer the possibility to implement open source alternatives?



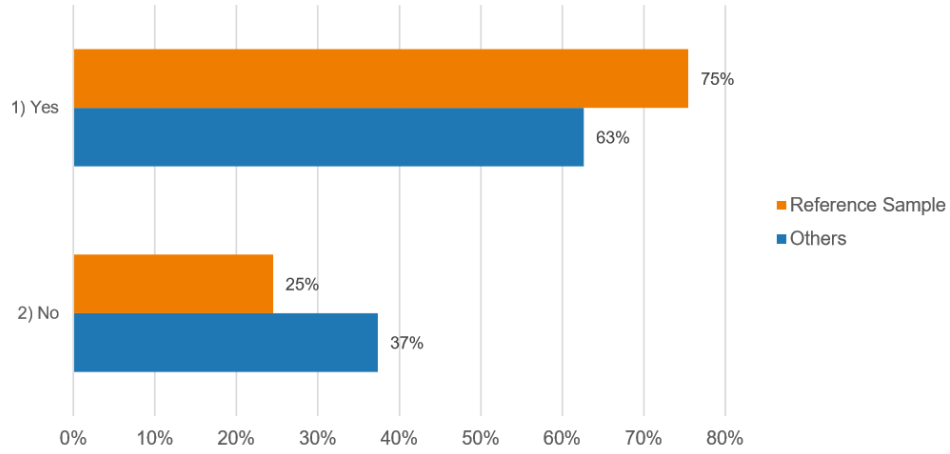
Question type	Data sample	Cluster	Value
Single choice - Binary	All Respondents	-	Count

**4.4 Does the authority's IT set-up offer the possibility to implement open source alternatives?**



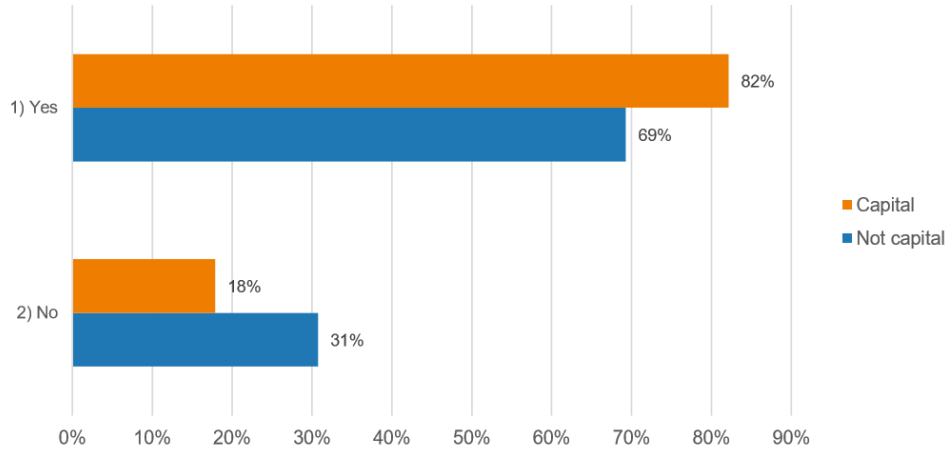
Question type	Data sample	Cluster	Value
Single choice - Binary	All Respondents	-	Percentage

#### 4.4 Does the authority's IT set-up offer the possibility to implement open source alternatives?



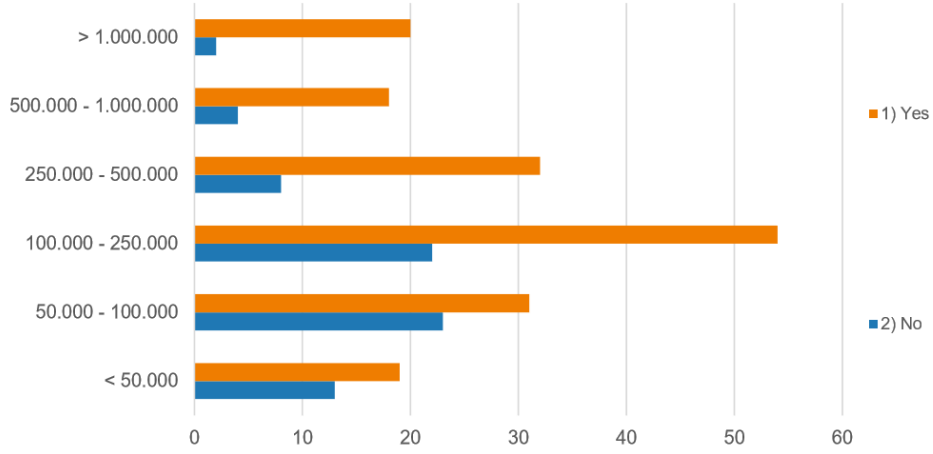
Question type	Data sample	Cluster	Value
Single choice - Binary	All Respondents	Reference Sample	Percentage

#### 4.4 Does the authority's IT set-up offer the possibility to implement open source alternatives?



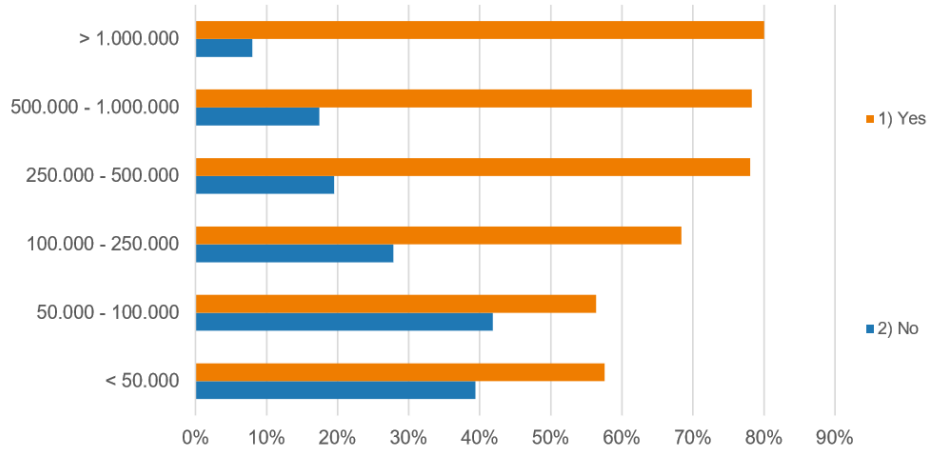
Question type	Data sample	Cluster	Value
Single choice - Binary	All Respondents	Capital cities	Percentage

**4.4 Does the authority's IT set-up offer the possibility to implement open source alternatives?**



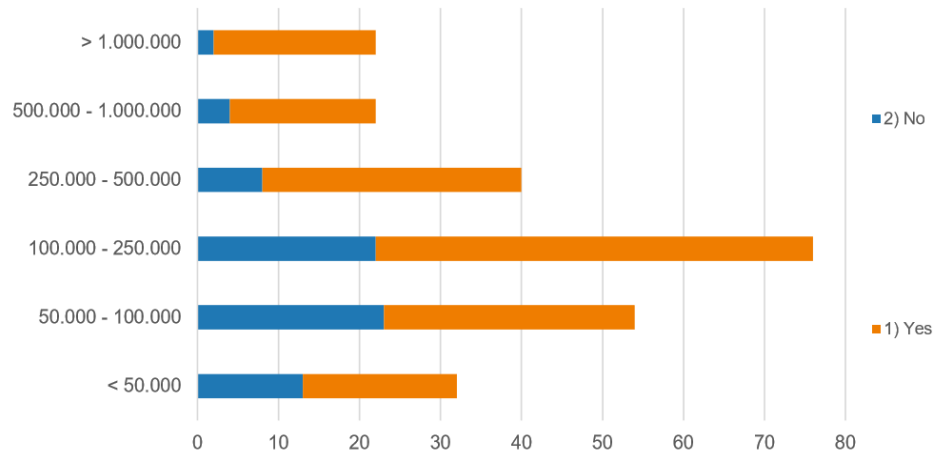
Question type	Data sample	Cluster	Value
Single choice - Binary	All Respondents	Population	Count

#### 4.4 Does the authority's IT set-up offer the possibility to implement open source alternatives?



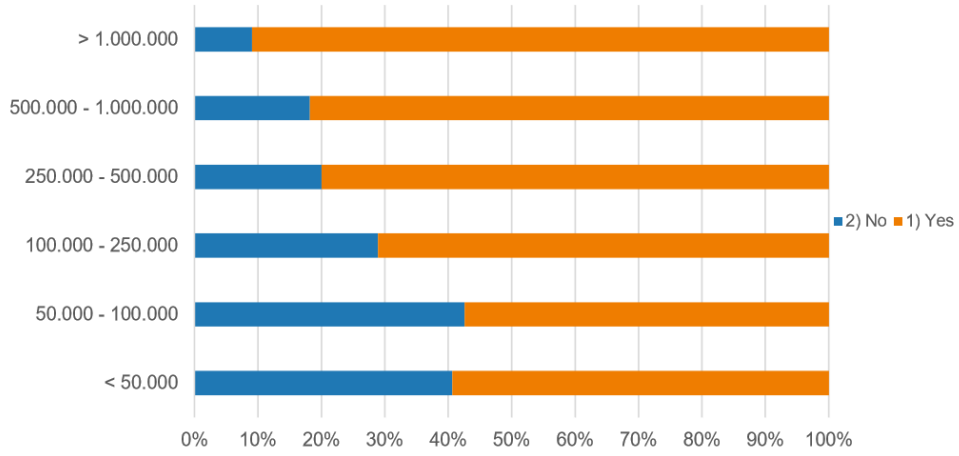
Question type	Data sample	Cluster	Value
Single choice - Binary	All Respondents	Population	Percentage

#### 4.4 Does the authority's IT set-up offer the possibility to implement open source alternatives?



Question type	Data sample	Cluster	Value
Single choice - Binary	All Respondents	Population	Count

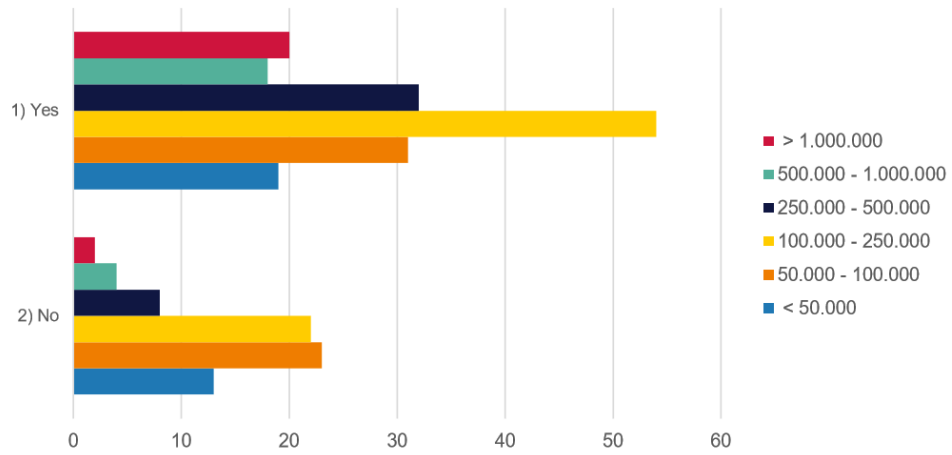
**4.4 Does the authority's IT set-up offer the possibility to implement open source alternatives?**



Question type	Data sample	Cluster	Value
Single choice - Binary	All Respondents	Population	Percentage

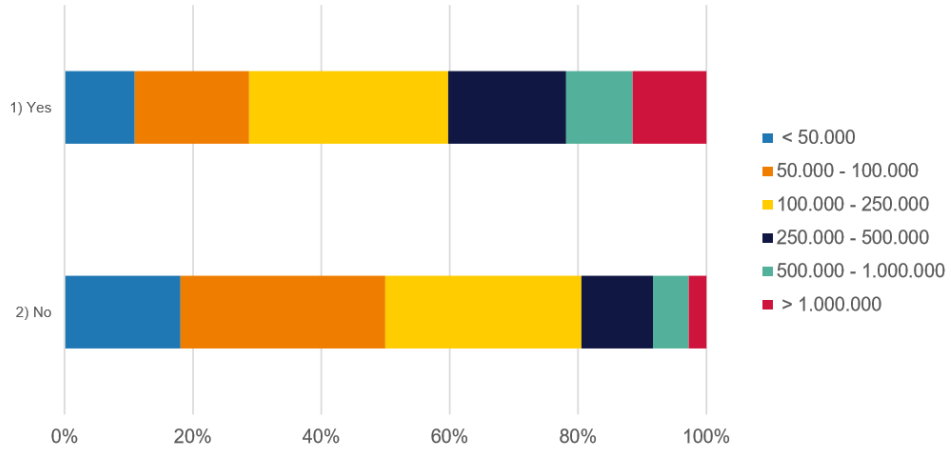


#### 4.4 Does the authority's IT set-up offer the possibility to implement open source alternatives?



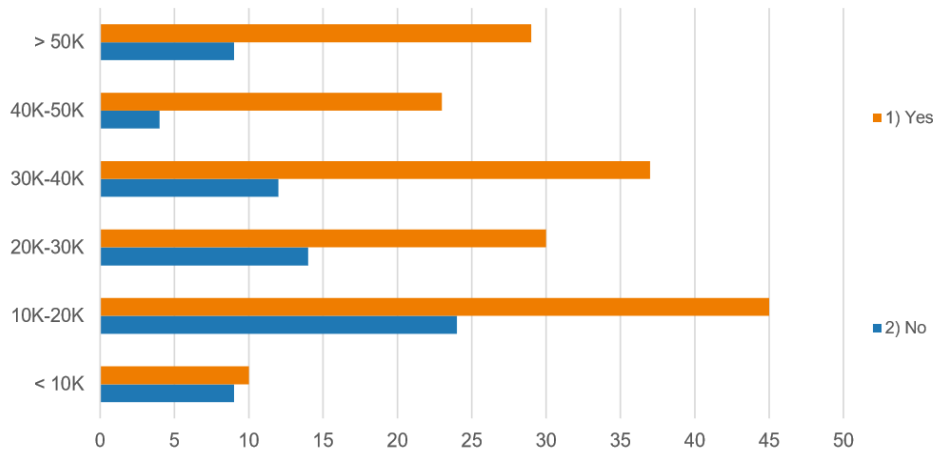
Question type	Data sample	Cluster	Value
Single choice - Binary	All Respondents	Population	Count

#### 4.4 Does the authority's IT set-up offer the possibility to implement open source alternatives?



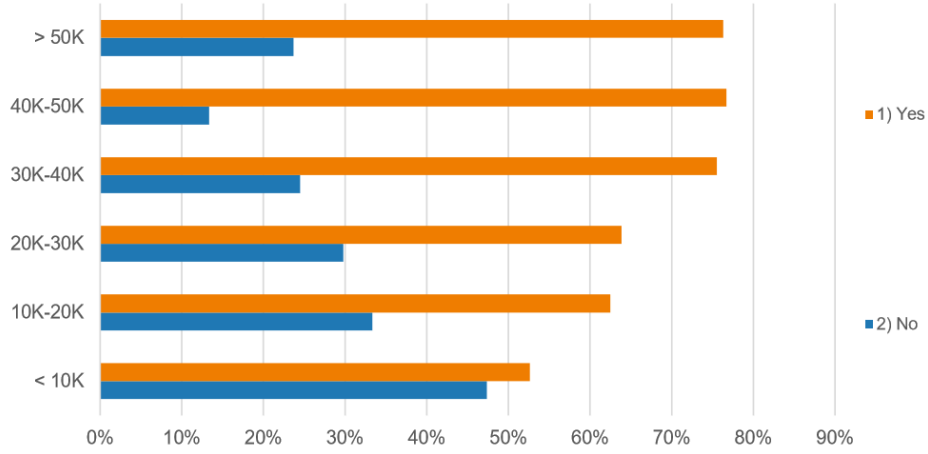
Question type	Data sample	Cluster	Value
Single choice - Binary	All Respondents	Population	Percentage

#### 4.4 Does the authority's IT set-up offer the possibility to implement open source alternatives?



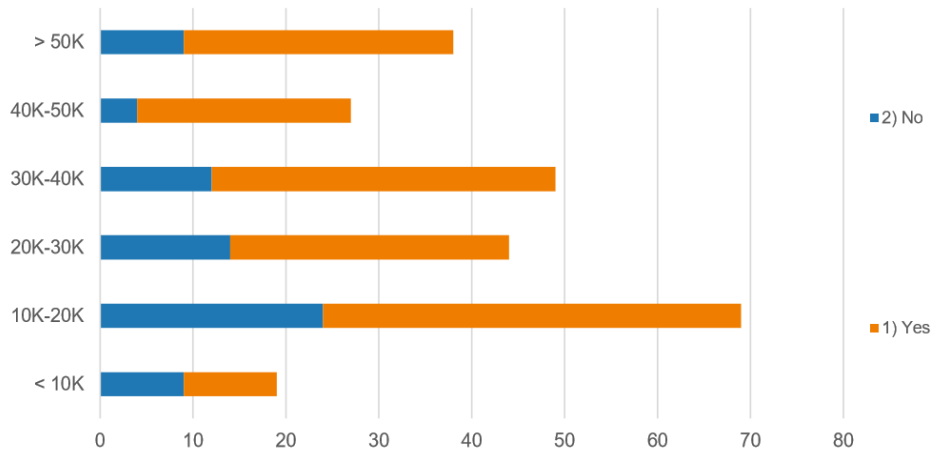
Question type	Data sample	Cluster	Value
Single choice - Binary	All Respondents	GDPPC	Count

#### 4.4 Does the authority's IT set-up offer the possibility to implement open source alternatives?



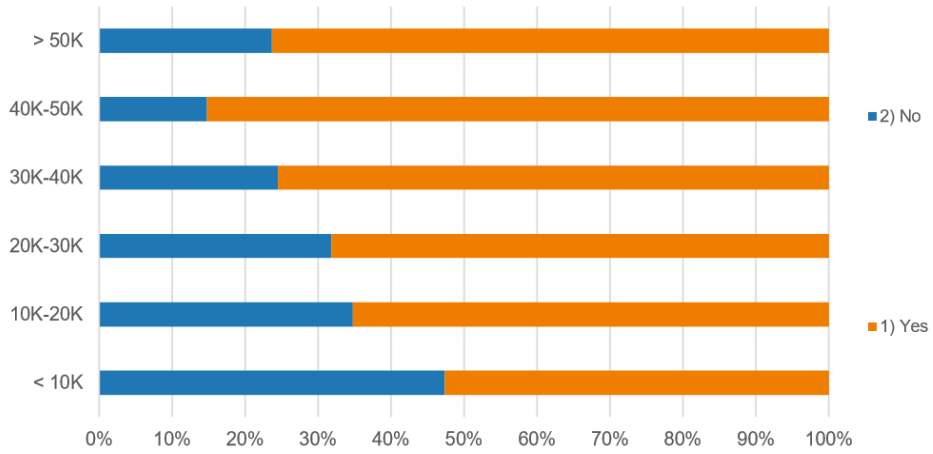
Question type	Data sample	Cluster	Value
Single choice - Binary	All Respondents	GDPPC	Percentage

#### 4.4 Does the authority's IT set-up offer the possibility to implement open source alternatives?



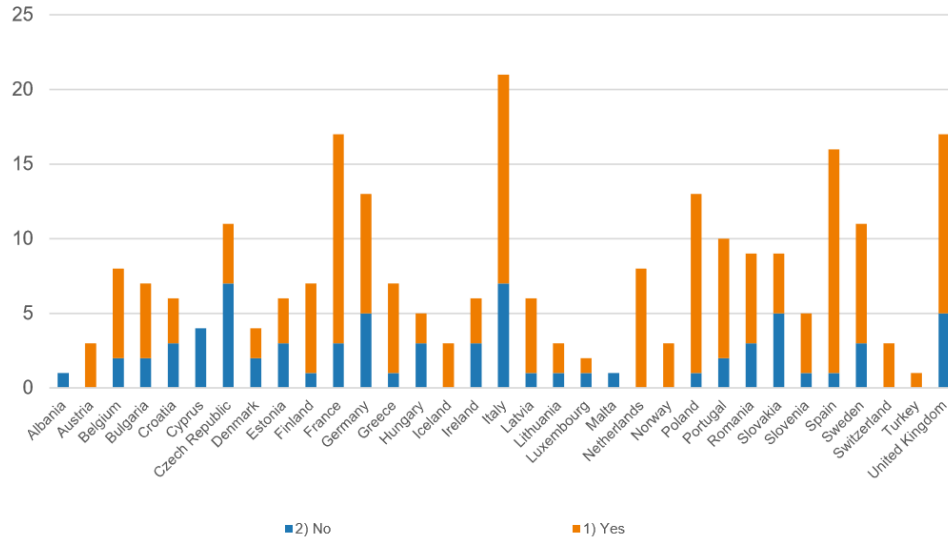
Question type	Data sample	Cluster	Value
Single choice - Binary	All Respondents	GDPPC	Count

#### 4.4 Does the authority's IT set-up offer the possibility to implement open source alternatives?



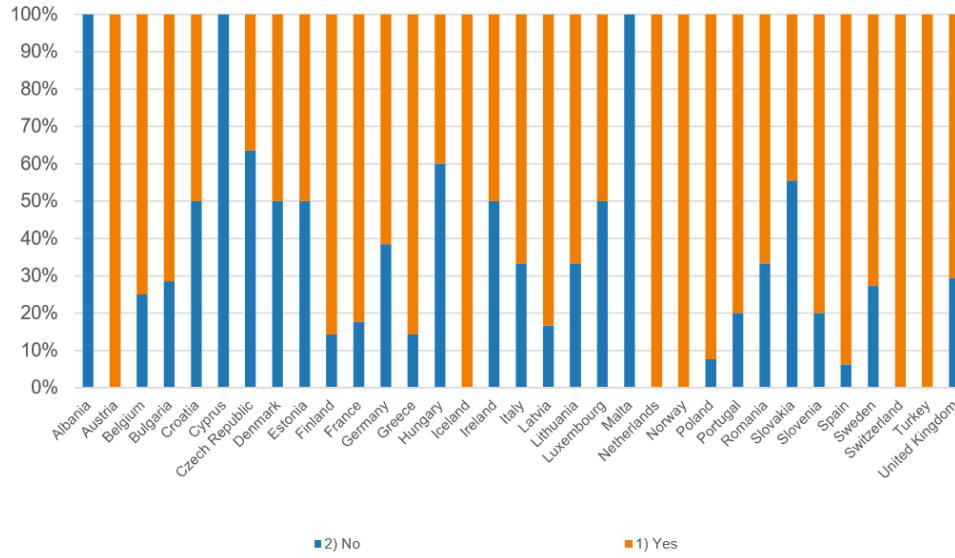
Question type	Data sample	Cluster	Value
Single choice - Binary	All Respondents	GDPPC	Percentage

#### 4.4 Does the authority's IT set-up offer the possibility to implement open source alternatives?



Question type	Data sample	Cluster	Value
Single choice - Binary	All Respondents	Country	Count

#### 4.4 Does the authority's IT set-up offer the possibility to implement open source alternatives?



Question type	Data sample	Cluster	Value
Single choice - Binary	All Respondents	Country	Percentage



#### 4.4 Does the authority's IT set-up offer the possibility to implement open source alternatives?

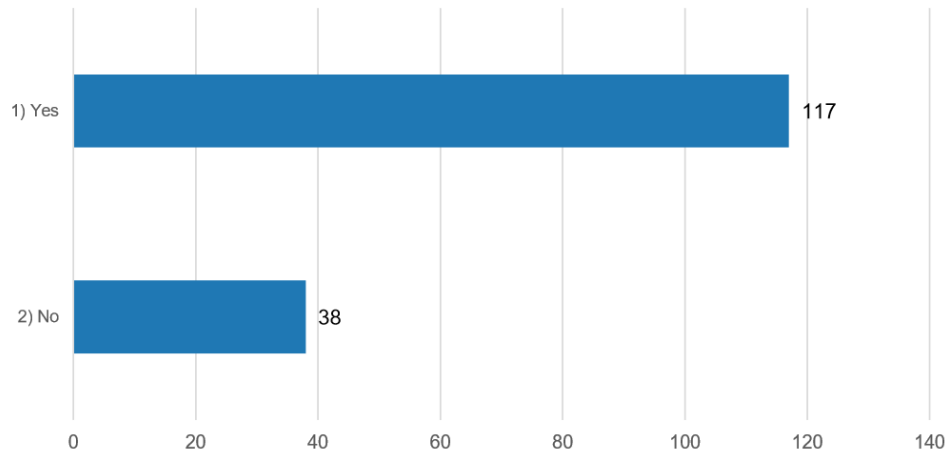
##### REFERENCE SAMPLE

Question type: **Single choice - Binary**  
 Number of analysed questionnaires: **155**  
 Number of cities respond to this specific question: **155 (100%)**

<i>Answer</i>	<i>Count</i>	<i>Percentage*</i>
1) Yes	117	75%
2) No	38	25%

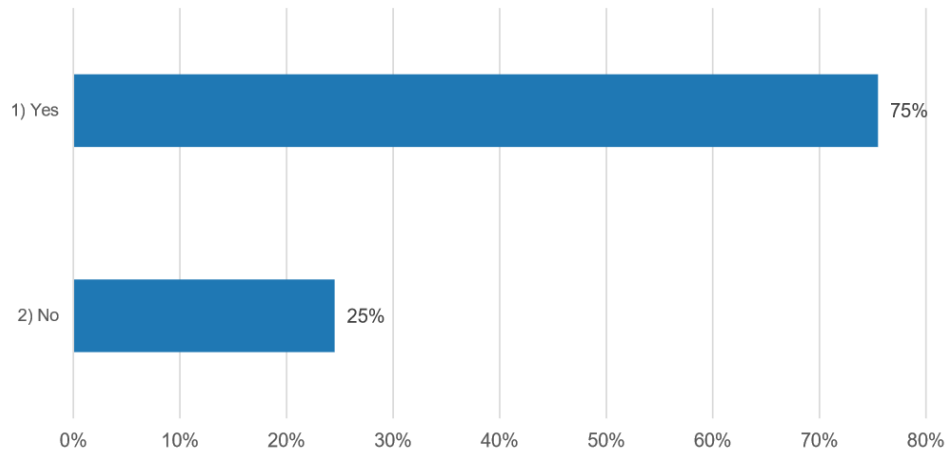
\* The percentage refers to the respondents to this specific question. The grand total could be more than 100% in the case of multiple choice questions.

#### 4.4 Does the authority's IT set-up offer the possibility to implement open source alternatives?



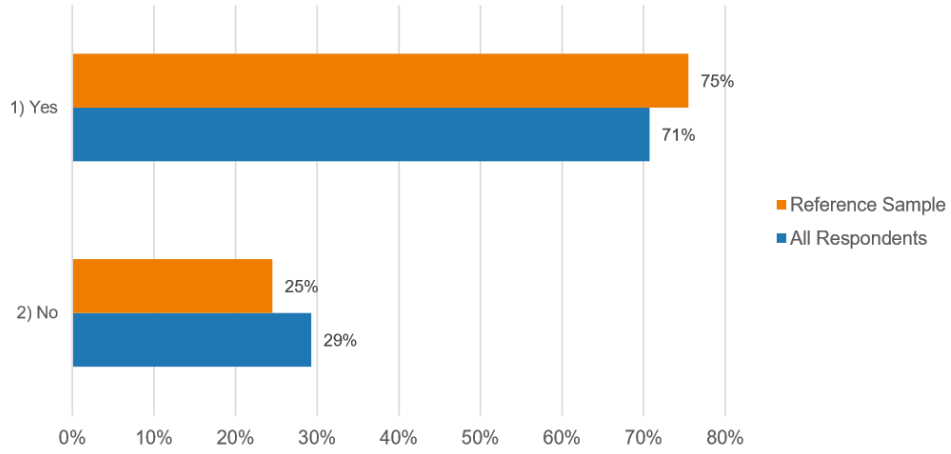
Question type	Data sample	Cluster	Value
Single choice - Binary	Reference Sample	-	Count

#### 4.4 Does the authority's IT set-up offer the possibility to implement open source alternatives?



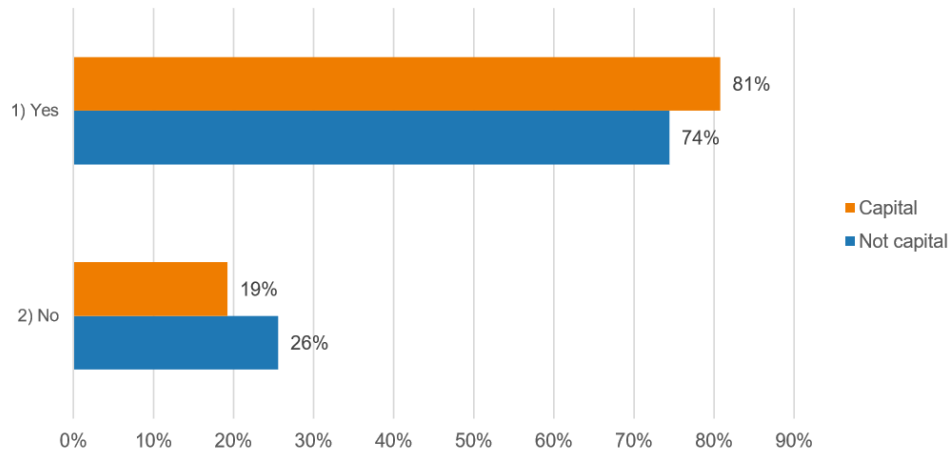
Question type	Data sample	Cluster	Value
Single choice - Binary	Reference Sample	-	Percentage

#### 4.4 Does the authority's IT set-up offer the possibility to implement open source alternatives?



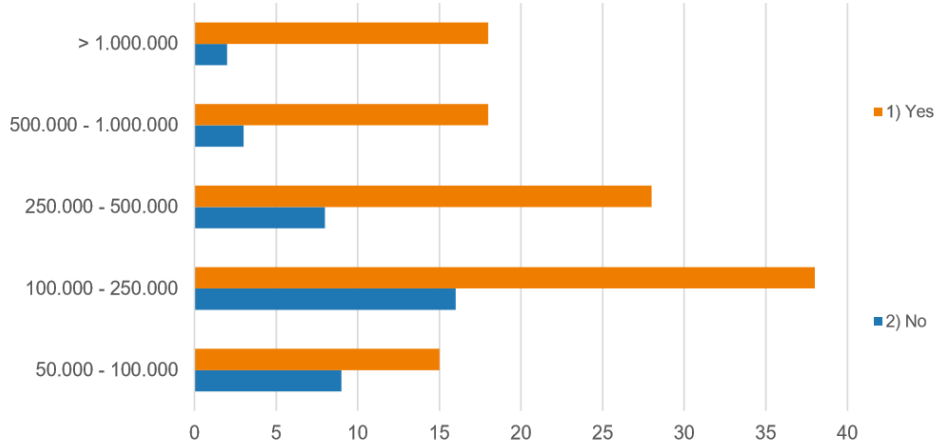
Question type	Data sample	Cluster	Value
Single choice - Binary	Reference Sample	Reference Sample	Percentage

#### 4.4 Does the authority's IT set-up offer the possibility to implement open source alternatives?



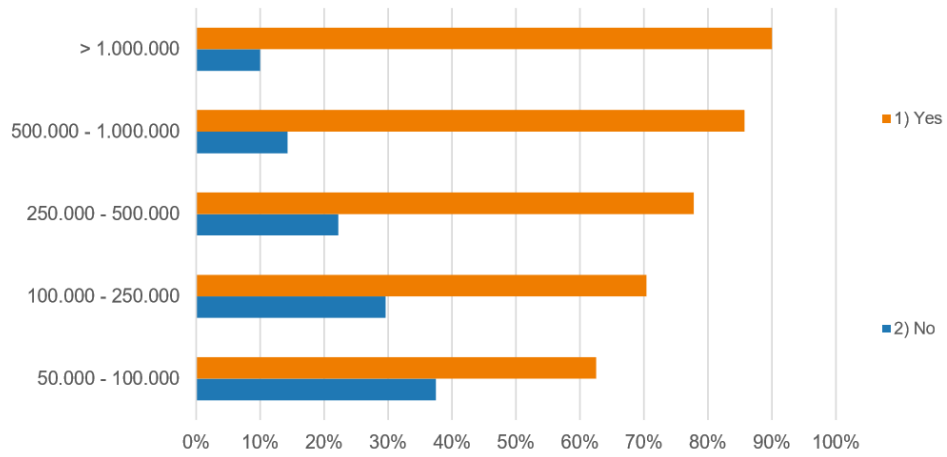
Question type	Data sample	Cluster	Value
Single choice - Binary	Reference Sample	Capital cities	Percentage

**4.4 Does the authority's IT set-up offer the possibility to implement open source alternatives?**



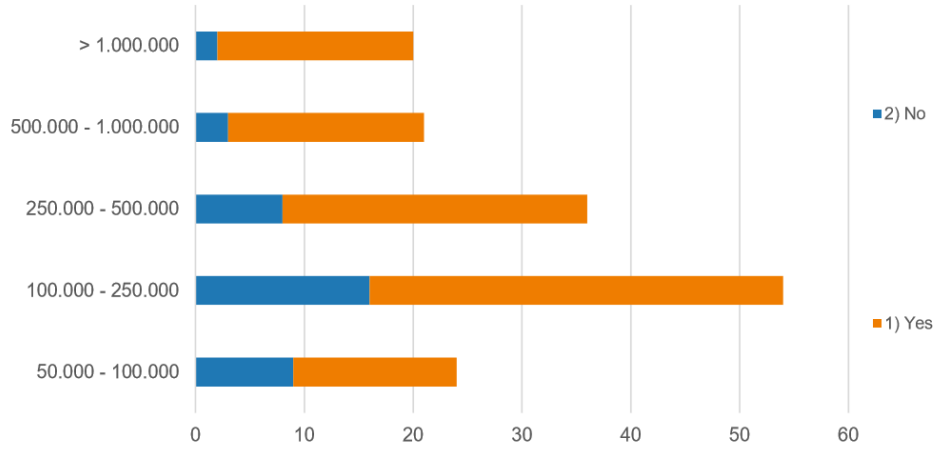
Question type	Data sample	Cluster	Value
Single choice - Binary	Reference Sample	Population	Count

#### 4.4 Does the authority's IT set-up offer the possibility to implement open source alternatives?



Question type	Data sample	Cluster	Value
Single choice - Binary	Reference Sample	Population	Percentage

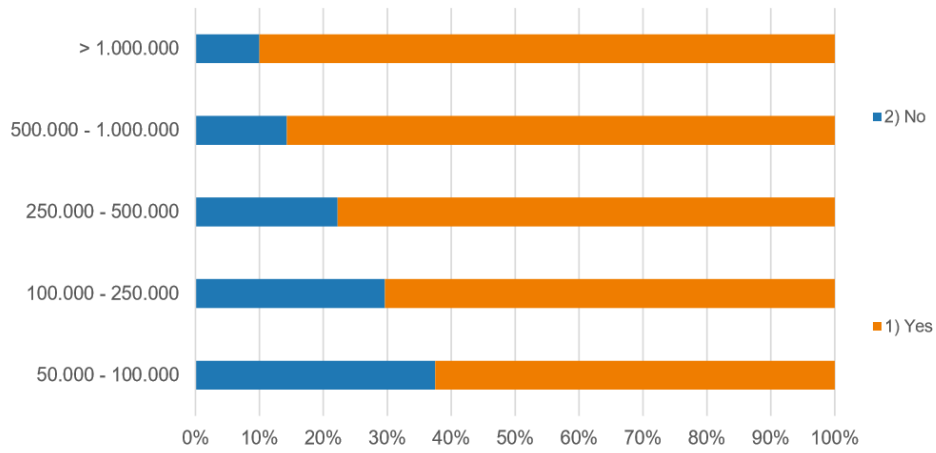
**4.4 Does the authority's IT set-up offer the possibility to implement open source alternatives?**



Question type	Data sample	Cluster	Value
Single choice - Binary	Reference Sample	Population	Count

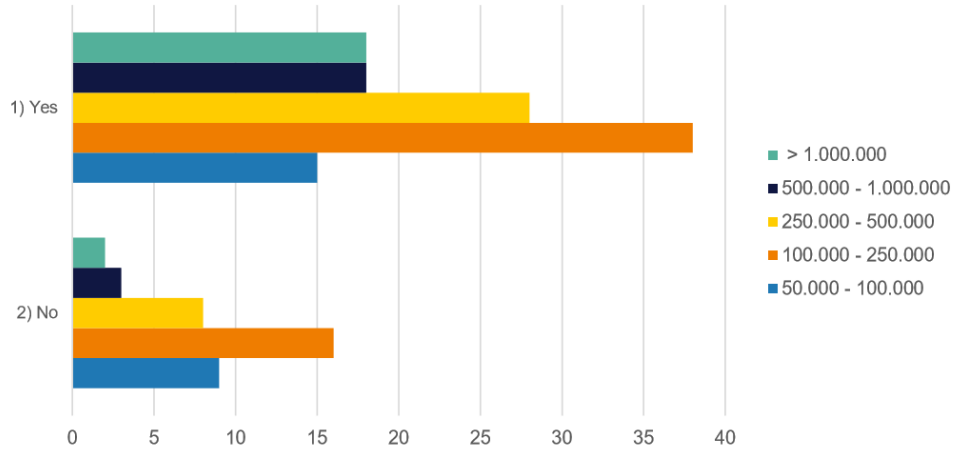


#### 4.4 Does the authority's IT set-up offer the possibility to implement open source alternatives?



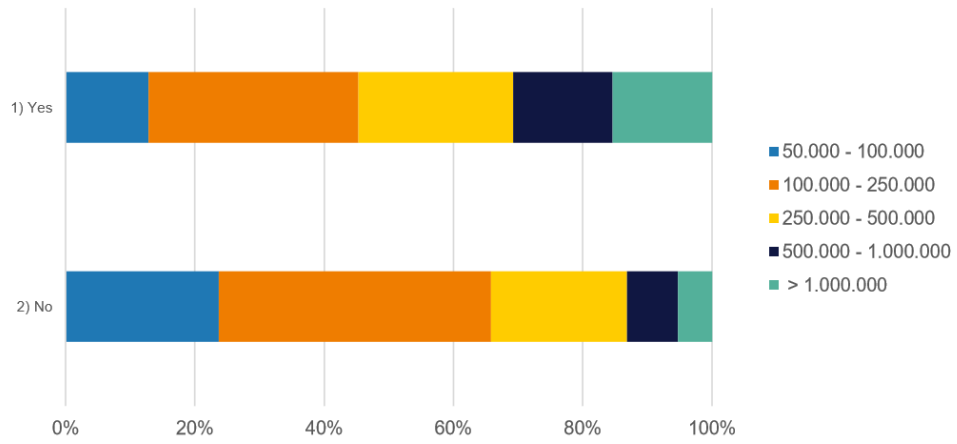
Question type	Data sample	Cluster	Value
Single choice - Binary	Reference Sample	Population	Percentage

**4.4 Does the authority's IT set-up offer the possibility to implement open source alternatives?**



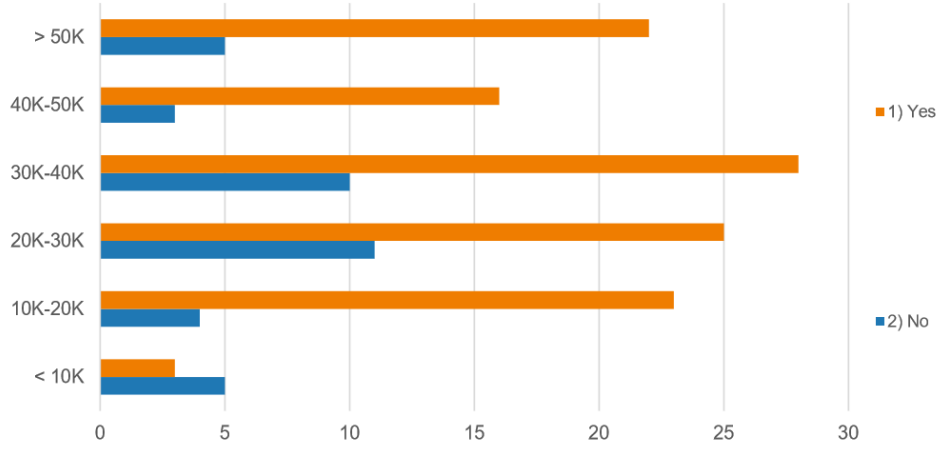
Question type	Data sample	Cluster	Value
Single choice - Binary	Reference Sample	Population	Count

#### 4.4 Does the authority's IT set-up offer the possibility to implement open source alternatives?



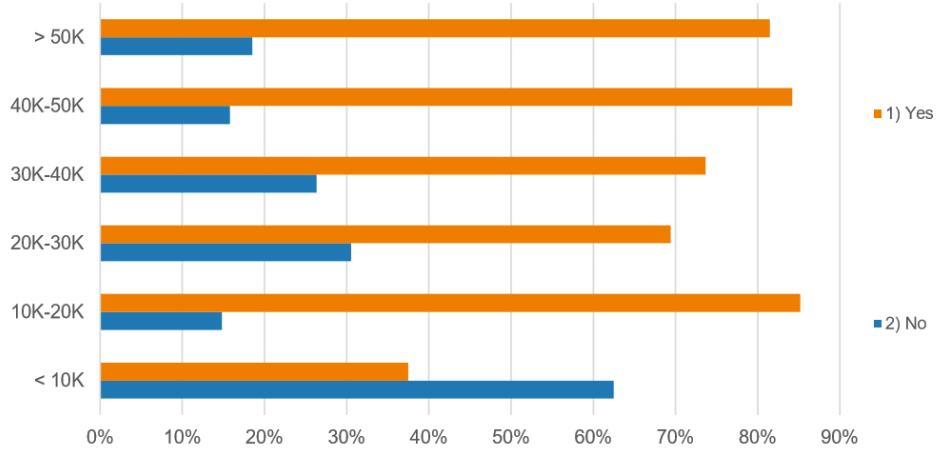
Question type	Data sample	Cluster	Value
Single choice - Binary	Reference Sample	Population	Percentage

#### 4.4 Does the authority's IT set-up offer the possibility to implement open source alternatives?



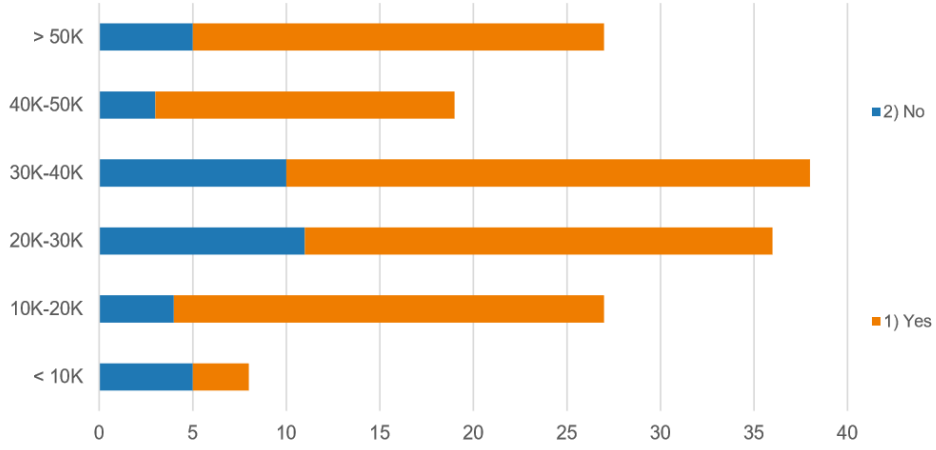
Question type	Data sample	Cluster	Value
Single choice - Binary	Reference Sample	GDPPC	Count

**4.4 Does the authority's IT set-up offer the possibility to implement open source alternatives?**



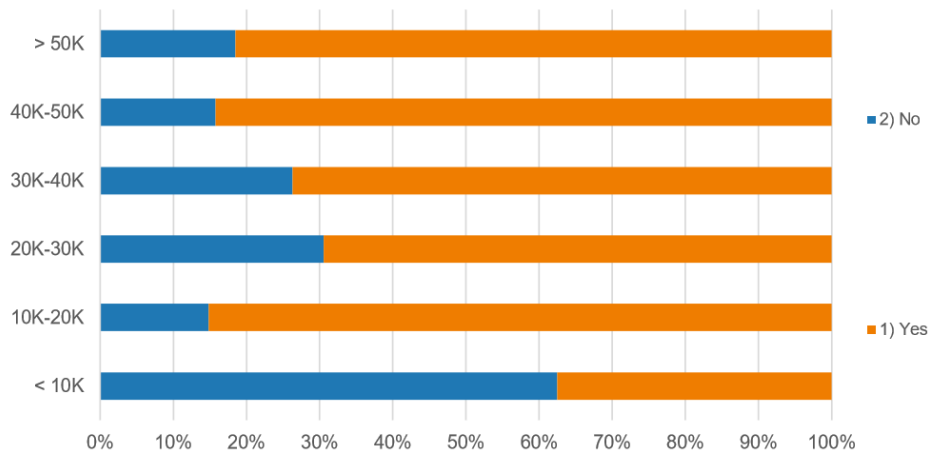
Question type	Data sample	Cluster	Value
Single choice - Binary	Reference Sample	GDPPC	Percentage

**4.4 Does the authority's IT set-up offer the possibility to implement open source alternatives?**



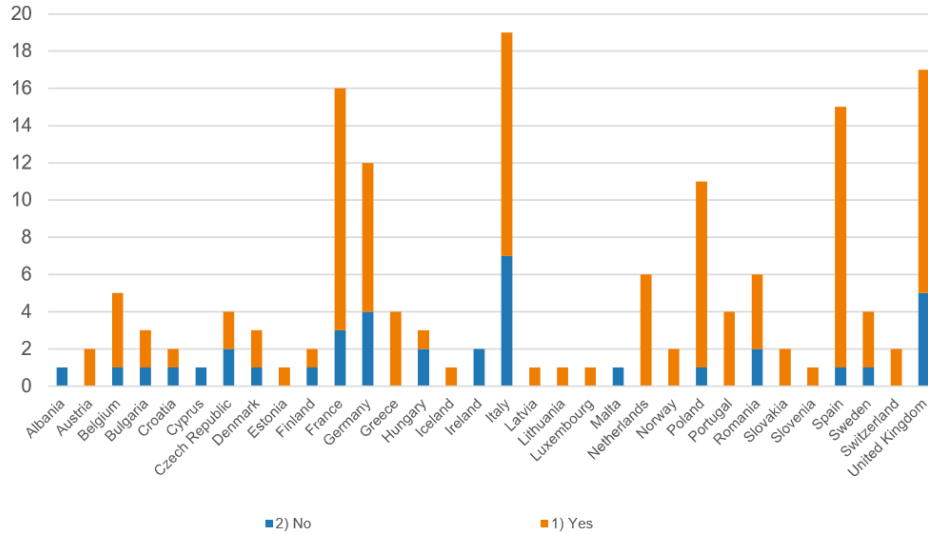
Question type	Data sample	Cluster	Value
Single choice - Binary	Reference Sample	GDPPC	Count

#### 4.4 Does the authority's IT set-up offer the possibility to implement open source alternatives?



Question type	Data sample	Cluster	Value
Single choice - Binary	Reference Sample	GDPPC	Percentage

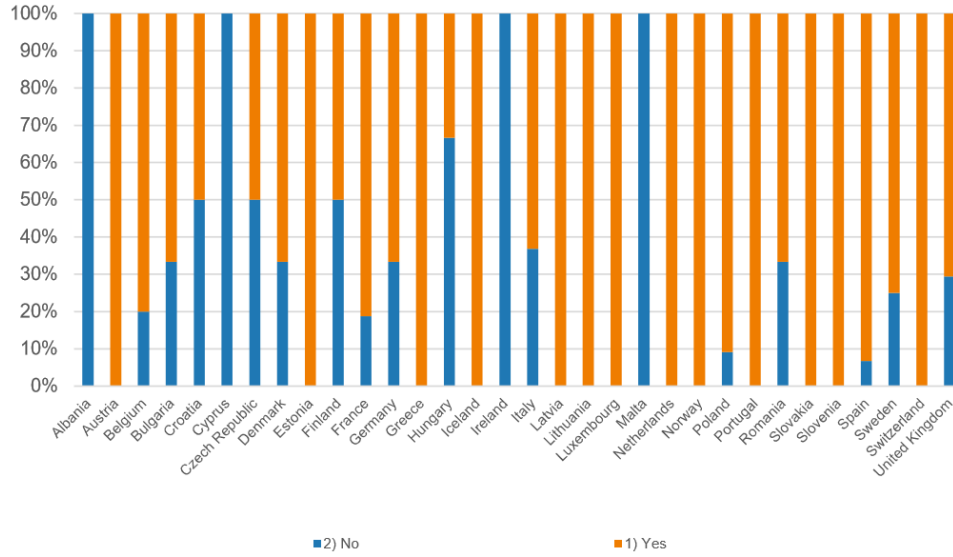
#### 4.4 Does the authority's IT set-up offer the possibility to implement open source alternatives?



Question type	Data sample	Cluster	Value
Single choice - Binary	Reference Sample	Country	Count



#### 4.4 Does the authority's IT set-up offer the possibility to implement open source alternatives?



Question type	Data sample	Cluster	Value
Single choice - Binary	Reference Sample	Country	Percentage

**3.20 Q\_4.5 In the case of open source software code, particularly its development and maintenance, is your public authority applying the Standard for Public Code?**

#### 4.5 In the case of open source software code, particularly its development and maintenance, is your public authority applying the Standard for Public Code

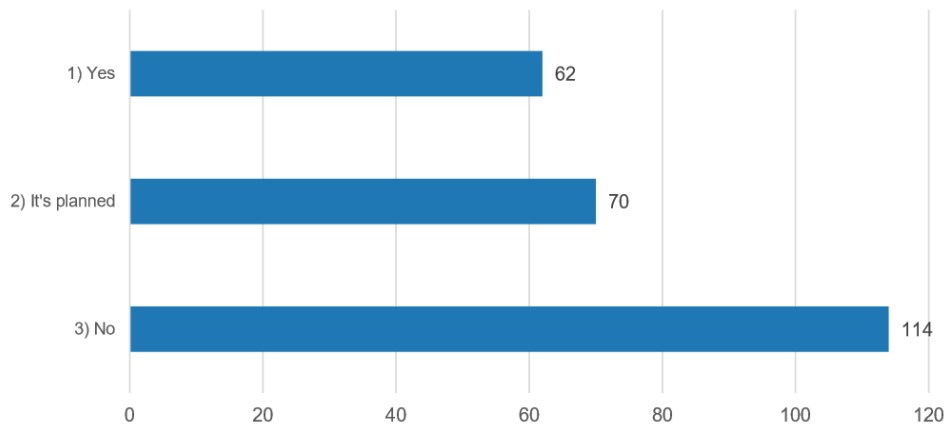
### ALL RESPONDENTS

Question type: **Single choice**  
 Number of analysed questionnaires: **246**  
 Number of cities respond to this specific question: **246 (100%)**

<i>Answer</i>	<i>Count</i>	<i>Percentage*</i>
1) Yes	62	25%
2) It's planned	70	28%
3) No	114	46%

\* The percentage refers to the respondents to this specific question. The grand total could be more than 100% in the case of multiple choice questions.

**4.5 In the case of open source software code, particularly its development and maintenance, is your public authority applying the Standard for Public Code**



Question type	Data sample	Cluster	Value
Single choice	All Respondents	-	Count