

1 **A systematic data-driven Demand Side Management method for**
2 **smart natural gas supply systems**

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12 **Abstract**

13 Advanced sensor and communication technologies can make natural gas supply systems
14 smarter than ever before, in both system management and operation. This paper presents the
15 development of a novel data-driven Demand Side Management, whose framework includes demand
16 forecasting, customer response analysis, prediction of dynamic condition of the gas network, quick
17 supply reliability evaluation, multi-objective optimization and decision-making. The aims of this
18 DSM method are to smooth load profiles, improve company profit and enhance system reliability,
19 by means of a dynamic pricing strategy. To verify the effectiveness of the developed framework, a

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20 case study is considered, concerning the management of a relatively complex gas supply system,
 21 wherein four different pricing periods are introduced for comprehensively testing. The results in the
 22 case study show that the DSM framework is able to effectively achieve the targets of peak shaving
 23 and valley filling. Besides, it can significantly and stably improve the system efficiency and
 24 reliability, for different pricing periods. Finally, pricing period determination is discussed in relation
 25 to the features of performance.

26 **Keywords:** Natural gas supply system; Demand Side Management; Data-driven; Deep learning;
 27 Multi-objective optimization

Nomenclature			
CPP	Critical Peak Pricing	RR	risk reduction
DR	Demand Response	SR	risk of natural gas shortage
DSM	Demand Side	$Supply$	the maximal total supply
	Management	$Capacity_{total,max}$	capacity
LNG	liquified natural gas	Uc	customer utility for consequence quantification of risk
LSTM	Long Short Term Memory	Us	profit of supplier
MAE	Mean Absolute Error	U_i	utility of the Customer i
MRE	Mean Relative Error	c	speed of sound
RTP	Real-Time Pricing	cs	silhouette width
RNN	recurrent neural network	$cost$	total cost of gas production and transportation
RMSE	Root Mean Squared Error	d	forecasted demand
TOU	Time Of Use	l	customer consumption
UGS	underground gas storage	pr	natural gas price at time
A	cross-section area	p_i	delivery pressure at node i
		$p_{i,prediction}$	predicted delivery pressure at customer i
$ACFR$	aggregate consumption fluctuation reduction	q	squash factor
ACS	aggregate customers' satisfaction	r_c	cluster radius
CS	cluster silhouette	s	customer satisfaction
E	demand elasticity of price	t	time t

F_{optimal}^s	representative solution in family s	$v_{i,t}, k_{i,t}$	positive constant factor
G	objective value	Φ	cumulative standard Gaussian distribution
K	the number of clustered families	$\psi_{\text{accept}}, \psi_{\text{reject}}$	accept ratio and reject ratio
L	gas consumption	β_{demand}	reliability coefficient of customer
LF	load fluctuation	μ, σ	mean value and variances of relevant parameters
L_{total}	total natural gas consumption	τ_M	average duration of time that the consumption of the line-pack capacity
PI	profit improvement	Δt	length of the part of Pipeline j connection customer i
PR	peak reduction	$\Delta x_{i,j}$	gas density
$P(G_{\text{norm}}(\gamma^i))$	potential of $G_{\text{norm}}(\gamma^i)$ the customer contracted	ρ	vector of objective values
$P_{\text{lim},i}$	minimum delivery pressure	γ	
$Q_{i,j}$	gas flow into delivery node i from the connecting pipeline j		

28

29 1. Introduction

30 Natural gas is an important energy resource because of its natural benefit including relatively
31 reduced capital cost, high energy containing value, low greenhouse gas emission and so on. Besides,
32 that, its stability of production and supply makes it more competitive than other clean energy
33 resources, like wind power and solar energy, in an integrated energy system [1]. According to the
34 estimation of the International Energy Agency, by 2030, 25% of the world energy consumption will
35 be covered by natural gas [2]. Hence, it is an essential issue to maintain a supply-demand balance
36 of natural gas.

37 Natural gas always needs to travel very long distances (hundreds, even thousands of kilometers)

38 to different customers, e.g., large local distribution networks, gas-fired power plants, large industries,
39 etc. Such natural gas supply networks are now always closely integrated into the integrated energy
40 systems, as an important component for flexibility improvement, peak-shaving and coping with the
41 uncertainties of some renewable energy sources. Considering these issues, supply reliability and
42 operation efficiency of the natural gas transmission pipeline networks becomes even more
43 fundamental than before, for energy supply security and its efficiency.

44 The reliability of natural gas supply systems is threatened by a number of problems, such as
45 uncertain operation conditions, complex environments, rapidly increasing natural gas market
46 demands and significant demand fluctuations from the customers. In particular, short-term demand
47 fluctuation is a difficult problem, which decreases gas supply reliability, system efficiency and
48 production profit. The main reason for these short-term fluctuations is that the gas price is kept as
49 fixed on relatively long time horizons (several seasons or years) and the customers, unaffected by
50 the strains on the gas supply systems, use gas just as their habits, which can cause high peaks during
51 the day and low valleys in the night.

52 To deal with this problem, smart grids and smart energy systems are developing advanced
53 Demand Side Management (DSM) strategies to reduce the peaks and fill the valleys by influencing
54 customers' consumption patterns, via economic methods [3]–[5]. These DSM strategies can be
55 classified into different groups according to different principles. In this paper, the DSMs are mainly
56 categorized as energy efficiency methods and Demand Response (DR) methods [6], according to
57 the timing and impact of the DSM methods on the customers. Energy efficiency methods include
58 all the permanent efficiency improvement methods [7], for example, equipment replacement and
59 system update. DR methods can control the patterns of the customers' load [8]–[10]. Furtherly,

60 according to the way to influence the customers, the DR methods can be classified as Incentive-
61 based DR and Time-based DR. The Incentive-based DR are triggered by specific situations [6], [11]:
62 for example, special contracts for some specific customers with limited sheds, voluntary behaviors
63 to emergency signals [12], customers bidding for curtailing at reasonable prices, etc. The Time-
64 based DR methods are mainly performed by changing the price of gas in time to desired demand.
65 According to the rules to adjust the price, the Time-based DR methods can be grouped by Time-of-
66 Use (TOU) method [13], Critical Peak Pricing (CPP) method [14] and Real-Time Pricing (RTP)
67 method [15]. From the literature review, it emerges that the Time-based DR methods are the most
68 effective DSM strategies, because their inherent characteristics are more suitable to the real-world
69 unsteady and fluctuating energy consumptions. This paper focuses on developing a DSM strategy
70 from the Time-based perspective. Properties of the three types of Time-based methods and survey
71 results are presented in Table 1.

72 Table 1 Survey about the different kinds of Time-based DR methods

	Main characteristics	Applications
Time-of-Use	Static price schedule	Divide year, season or day into specific time blocks [7], and specify tariffs according to different methods, such as security-constrained unit commitment [16], Stochastic Optimization Approach [17], [18], Monte Carlo simulation [19], nonlinear economic modeling [20] and multi-objective optimization [21].
Critical Peak Pricing	Less predetermined variant, between TOU and RTP	Focus on end users and analyze responses of different kinds of customers during peak periods in order to make a suitable schedule, by means of statistic methods [22], [23], agent-based modeling [24], regression modeling [25] and mathematical optimization [26]
Real-Time Pricing	Market prices timely act on customers	The most effective strategy, change customer's profiles of consumption by real-time wholesale price. The methods include reinforcement learning [3], agent-based modeling [27], network analysis [28] and so on.

74 Considering the similarity of the natural gas supply systems and the electric power grids, there
75 is a huge potential capacity to use these DSM methods to improve the reliability and efficiency of
76 natural gas supply systems subject to consumption fluctuation. And more so, the recent significant
77 progress on big data analytics and smart technology for application to natural gas supply systems
78 can provide support to develop effective DSM strategies in natural gas supply systems [29], [30].

79 Unfortunately, the DSM strategies of smart electric power grids cannot be directly transferred
80 to the natural gas supply systems, because [31], [32]: (1) natural gas is a compressible fluid,
81 presenting transient behaviors in the pipeline transportation process; (2) because of the
82 compressibility, natural gas can be stored in pipelines and create a “buffer area”, which is quite
83 different from power grids. Limited by these issues, the adjustments of system operation and
84 resources allocation are often carried out based on off-line simulations, even though the current
85 pipeline network systems already have good abilities to perform on-line monitoring and control [33].
86 Hence, besides the classical abilities of DSM, a feasible DSM strategy for natural gas supply
87 systems also requires (1) accurate on-line prediction module of dynamic conditions of the complex
88 gas pipeline networks; (2) evaluation of the short-term supply reliability with due consideration of
89 the compressibility of the natural gas.

90 Considering the specific issues of natural gas supply systems, in this paper we develop a novel
91 data-driven Real-Time Pricing method which can be used in the future smart gas supply systems to
92 smooth customers’ consumption fluctuation, improve supply reliability, increase the profits of the
93 supply side and the satisfaction of the customers side. The developed DSM method mainly includes
94 six parts: the hourly natural gas demand forecasting part, the system dynamic condition prediction
95 part for complex gas pipeline networks, the supply reliability evaluation part, the customer behavior

96 analysis part, the multi-objective optimization part and a final decision-making part. The main
97 contributions of this work are summarized as follows:

98 (1) A novel systematic data-driven DSM method is developed for complex smart natural gas
99 supply systems. Besides the classical properties of the DSM methods for electric power smart grids,
100 the unique issues in natural gas supply systems, i.e., transient behaviors in the pipeline transportation
101 process and line-pack storage, are considered in the development of DSM framework. As the best
102 knowledge of the authors, this is the first time that the properties of natural gas pipeline network is
103 considered in the research on DSM, which can provide new theoretical support for DSM in
104 Integrated Energy Systems.

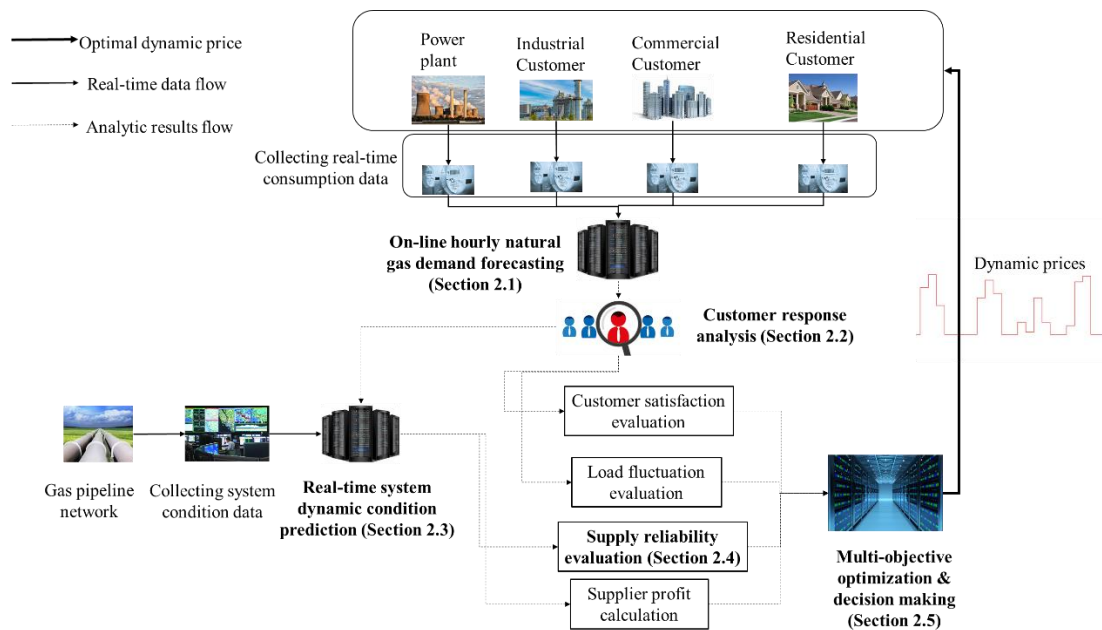
105 (2) A data-driven framework for natural gas supply system management is proposed.
106 Advancing the classical management methods based on off-line simulation, the proposed
107 framework overcomes the limitation of the strict requirements of accuracy of system description,
108 boundary condition and initial condition, which enable the real-time management in complex
109 natural gas pipeline networks, based on online data. This can provide interesting perspectives for
110 the introduction of smart technologies into natural gas supply systems.

111 **2. Methodology**

112 **2.1 DSM framework for smart natural gas supply systems**

113 The general framework of DSM method can be sketched as in Fig. 1. Firstly, a prediction model,
114 a recurrent neural network, RNN [34], in this paper, is used to forecast the demand of customers in
115 future hours, based on the real-time data collected via smart metering at the demand side. Then, the
116 forecast results are input to the customer response analysis model to predict the change of gas
117 consumption in a specific time horizon, under a given price of gas. The results of the customer

118 response prediction are combined with the real-time data of the pipeline network running conditions
 119 collected by the sensors, as input to the prediction model of the dynamic behavior of the complex
 120 pipeline network system. These corresponding prediction results, including delivery pressure at the
 121 demand sides and the outputs of the suppliers, are used to evaluate the supply reliability (based on
 122 the developed assessment method) and the profits of suppliers. Finally, the objectives of gas
 123 consumption fluctuation minimization, supplier profits maximization, supply reliability
 124 maximization and customer satisfaction maximization are integrated as a multi-objective
 125 optimization problem, here solved by the NSGA-II algorithm [35], [36]. Considering the complexity
 126 of the solution structure, decision-making rules are finally developed to find an optimal dynamic
 127 price.



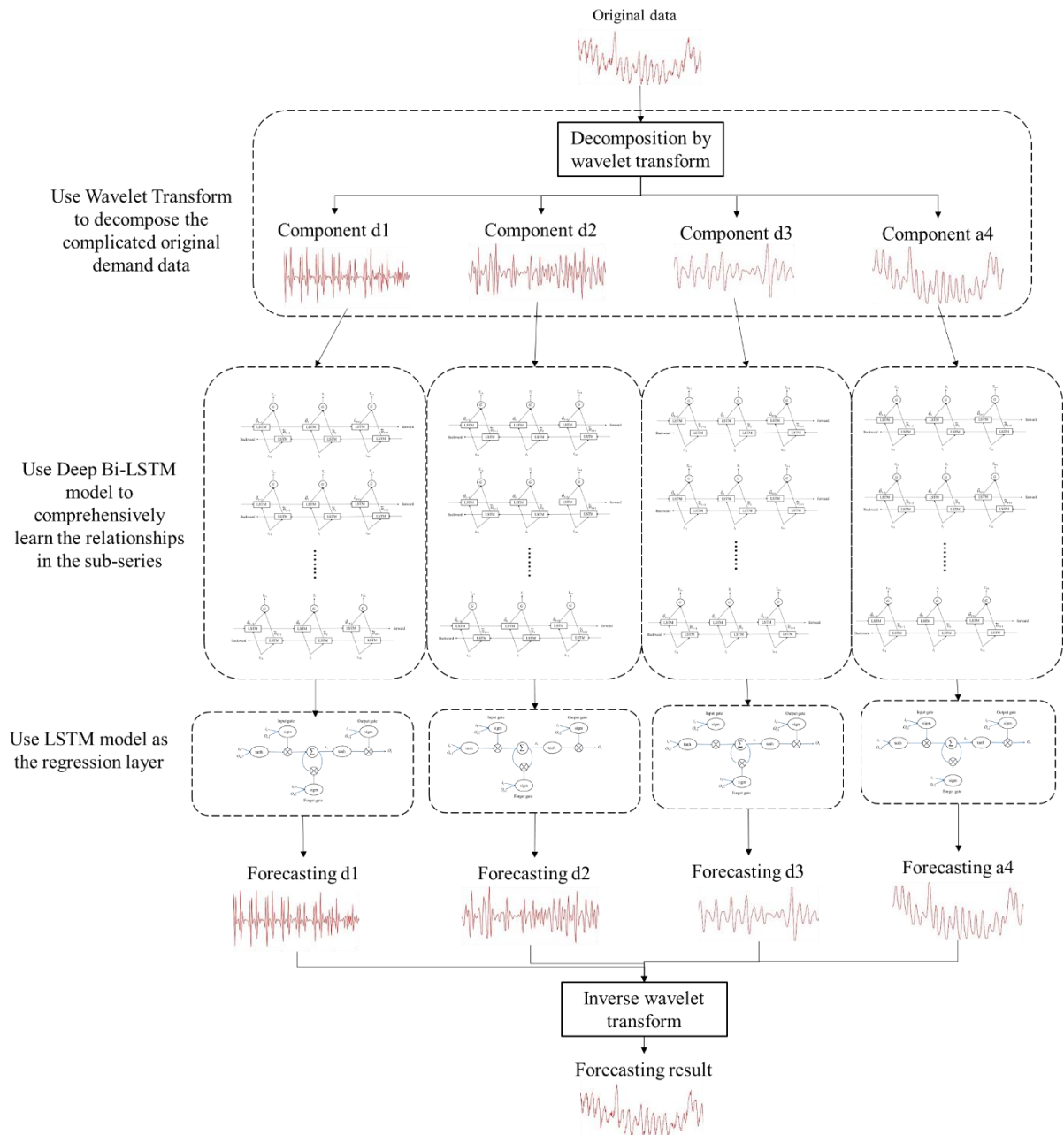
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129 Fig. 1 DSM framework for smart natural gas supply systems

130 **2.2 The natural gas demand forecasting model**

131 Accurate gas demand forecasting is essential to the effectiveness of the DSM strategy. The
 132 researches of energy demand forecasting have explored different kinds of methods, including time

133 series model [5], [37], regression model [38], [39] and artificial neural network [40]–[43]. Recently,
134 some hybrid forecasting methods, integrating different models to overcome the relevant problems
135 of the different, individual perspectives, have been proposed, giving better performance in terms of
136 flexibility, computing efficiency, robustness, than the individual forecasting methods [30], [44], [45].
137 In this paper, we can firstly decompose the problem of natural gas demand forecasting into several
138 sub-problems and, then, select proper methods to overcome them, respectively. Usually, natural gas
139 demand data is complicated time series data, which significantly increase the difficulty of
140 forecasting. Besides that, the complex relationships inside the demand data also add difficulty. Here,
141 we develop a RNN-based hybrid forecasting method, as shown in Fig. 2:



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143

Fig. 2 Natural gas forecasting hybrid method

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The Long Short Term Memory, Bi-LSTM and LSTM [46], models need to be pre-trained based

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on historical consumption data and should, then, be updated periodically. Real-time natural gas

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consumption data, selected by the autocorrelation method [47], is used as the input of the model.

147

The wavelet transform [48], [49] used here can decompose the complicated original real-time gas

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demand data into relatively simpler sub-series, which can effectively reduce the difficulty for the

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deep RNN (deep Bi-LSTM) model to learn the features of data. The RNN model is used to capture

150 the patterns in the data because of the proved good performance of prediction on sequential-
 151 structured data [50]. However, the traditional RNN models with shallow structure have presented
 152 limited capacity on large-scale, complicated data [51]. Hence, in this work, we use a deep Bi-LSTM
 153 model (shown in Fig. 3) to comprehensively learn the relationships among the gas consumption data
 154 from bi-directions, i.e., considering that the gas consumptions are influenced by both customers'
 155 habits and the regulation of the government. Then, a LSTM layer is put on the top of the deep Bi-
 156 LSTM model as a regression layer, to predict the future sub-series values based on the learned data
 157 features. Finally, the forecasted sub-series are integrated together by the method of reverse Wavelet
 158 Transform [30], to give the forecasting results of the natural gas consumption.

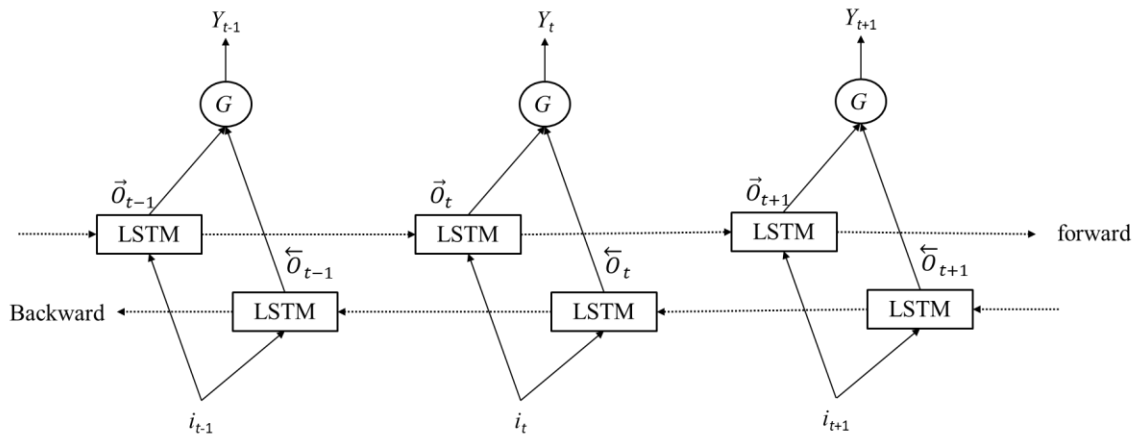


Fig. 3 Unfolded structure of a Bi-LSTM model

161 The developed forecasting model can capture and learn the complex relationships among the
 162 natural gas demand data, but the learned relationship sometimes are just noises. This problem of
 163 overfitting would be a serious problem, which can significant degenerate the forecasting accuracy.
 164 For this, we adopt the dropout technique to address the potential overfitting problem. The dropout
 165 technique is able to effectively prevent overfitting via randomly dropping units [52].

2.3 The customer response model for consumption analysis

167 One of the critical points in DSM is that the customers will act differently to different prices,

168 which can be described by the price elasticity of demand in Microeconomics [53]. Based on that,
 169 the regulation center can use dynamic natural gas prices to stimulate the customers to change their
 170 patterns of consumption, to realize the target of gas load smoothing.

171 According to this concept, the basis of the dynamic price incentive on the customers is not only
 172 “consume more gas” or “save more money”, but “get more feeling of happiness” by using natural
 173 gas. In economic theory, this kind of feeling is usually quantified by the value of Utility [54], [55].
 174 In this work, we simplify the problem by assuming that happiness is generated by both using gas
 175 and saving money. Hence, the Utility function can be derived in the form of Equation 1, adopted
 176 from the reference [56].

$$177 \quad U_{c_{t+1}} = -s_{t+1} - pr_{t+1} \cdot l_{t+1} \quad (47)$$

178 in which $U_{c_{t+1}}$ denotes the Utility of the customer at time $t+1$, which needs to be maximized; s_{t+1}
 179 denotes the satisfaction of the customer by using natural gas; pr_{t+1} denotes the price of natural gas
 180 at time $t+1$; l_{t+1} represents the customer’s consumption of natural gas at time $t+1$. The satisfaction
 181 s_{t+1} can be calculated by Equation 2:

$$182 \quad s_{t+1} = d_{t+1} \beta_{t+1} \left[\left(\frac{l_{t+1}}{d_{t+1}} \right)^{\alpha_{t+1}} - 1 \right] \quad (47)$$

183 in which d_{t+1} denotes the forecasted gas demand (Section 2.2) of the customer in the specific future
 184 hours; α and β are calculated by Equations 3-4:

$$185 \quad factor_{\alpha,t+1} = \frac{1}{E_{t+1}} + 1 \quad (E_{t+1} < 0) \quad (47)$$

$$186 \quad \beta_{t+1} = -\frac{n}{\alpha_{t+1}} \quad (47)$$

187 where n represents the fixed price of natural gas, which can also be understood as the price without
 188 dynamic pricing strategy. E_{t+1} is the demand elasticity of price at time $t+1$, which distinguishes
 189 between different types of customers and changes along with time. According to the Equations, the
 190 customer has a worse feeling of happiness when $s>0$ ($l<d$) than the normal condition of $s=0$. Hence,
 191 in Eq. 1, the satisfaction is given a negative sign.

192 To find out the response of the customers under a given real-time price pr and a potential
 193 demand of d (forecasted value), we consider the first order derivative of Uc at time $t+1$:

$$194 \quad \frac{\partial U_{c_{t+1}}}{\partial l_{t+1}} = 0 \quad (47)$$

195 which can be transformed as:

$$196 \quad -\alpha_{t+1}\beta_{t+1}\left(\frac{l_{t+1}}{d_{t+1}}\right)^{\alpha-1} - pr_{t+1} = 0 \quad (47)$$

197 Then,

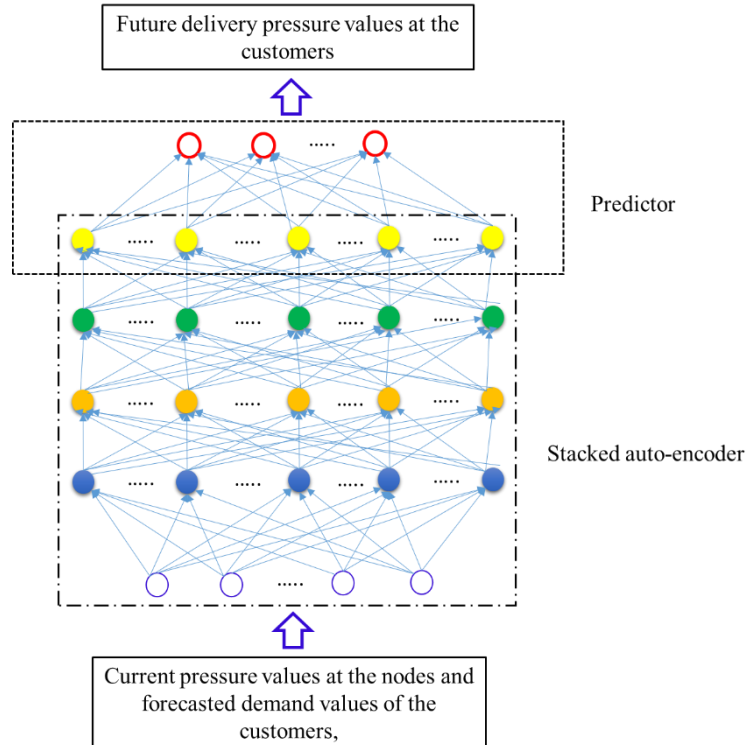
$$198 \quad l_{t+1}^* = \left(-\frac{pr_{t+1}}{\alpha_{t+1}\beta_{t+1}}\right)^{\frac{1}{\alpha_{t+1}-1}} d_{t+1} \quad (47)$$

199 According to the second order derivative of Equation 7 and the ranges of α and β , the diagonal
 200 elements of the Hessian Matrix are all negative, and the values of the off-diagonal elements are all
 201 equal to zero. This means that l_{t+1}^* is the optimal response of the customer with the given real-time
 202 price pr_{t+1} and the forecasted demand d_{t+1} . According to the rationality hypothesis in
 203 Microeconomics [57], the l_{t+1}^* is assumed to be the customer's consumption of natural gas, in the
 204 time horizon set.

205 2.4 Prediction model for dynamic conditions in complex natural gas networks

206 **based on Deep Learning**

207 The responses of the customers will cause dynamic changes in natural gas pipeline networks,
208 because of the transient behaviors. The unsteady changes in the pipeline network increase the
209 difficulty of system control and dynamic pricing. The traditional way to overcome this problem is
210 to simulate the system behavior by some off-line software, with the given initial and boundary
211 conditions and very detailed system descriptions [58]–[60]. It is very difficult, even impossible, to
212 use the off-line simulations to realize the real-time dynamic pricing, because of their strict
213 requirements of boundary conditions and system description, and the noises in the data collected by
214 sensors. Considering that, in this work, we use a hybrid real-time prediction model, which is
215 developed based on Deep Learning [61]. The structure of the prediction model is sketched as Fig.
216 4:



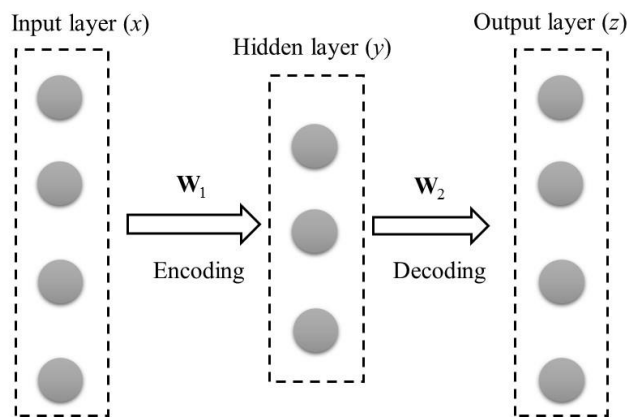
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218 Fig. 4 Structure of the deep learning model for on-line condition prediction for natural gas pipeline

219

networks [62]

220 Firstly, the collected data, including the current pressure at the nodes and the forecasted
221 demands at the customers, are preprocessed by data washing and normalization, as the input data of
222 prediction. Then, these input data are fed into the deep neural network, which is constructed by
223 stacking several auto-encoder models. According to the recent researches, the stacked auto-encoder
224 model has a significant ability to capture dynamic properties in complex systems, such as power
225 grids [63] and traffic systems [64]. Hence, here, we use the stacked auto-encoder model to learn the
226 complicated patterns of the collected real-time data in the natural gas pipeline network, to improve
227 the performance of the system condition prediction. The so-called auto-encoder model is a neural
228 network that attempts to reconstruct the input signal at its output layer, after passing through hidden
229 layers [65]. A sample auto-encoder model, with one input layer, one hidden layer and one output
230 layer, is shown in Fig. 5. In the stacked auto-encoder model, the outputs from the lower hidden layer
231 are taken as the inputs into the upper layer.



232

233

Fig. 5 A sample auto-encoder

234 To use the stacked auto-encoder model to perform the supervised prediction, a standard
235 predictor is put on the top of the stacked auto-encoder model. In this work, a logic regression layer
236 [66] is used as the predictor. In the supervised prediction, the delivery pressure in the next time step
237 at the customers is taken as the outputs, because the concern is on the supply reliability at the

238 demand side which is closely related to the delivery pressure. In the next section, the predicted
239 delivery pressure values are used as the critical parameters for the short-term supply reliability
240 analysis.

241 **2.5 Supply reliability analysis method for natural gas pipeline systems**

242 The researches of DSM in electric power grids focus on the balance between supply and
243 demand for analyzing the security of energy supply. However, the supply reliability in natural gas
244 pipeline networks involves more than the balance: the compressibility of natural gas and the
245 transient behaviors during transportation make the problem far more complex than balance.
246 Therefore, in the DSM of natural gas supply systems, we need to consider such property of the gas
247 pipeline systems in the compromise between reliability and efficiency for the DSM strategy.

248 In the short-term perspective, the supply reliability can be converted to a problem about
249 maintaining a delivery pressure higher than the minimum contracted pressure of the customers.
250 Hence, when determining dynamic prices, we need to consider to retain a reasonable pressure buffer
251 under the influences of customers' responses, the dynamic properties of natural gas pipeline
252 networks and their uncertainties.

253 In this section, a limit state function [67] is developed to evaluate the supply reliability of
254 natural gas. The basic of this limit state function is the Mass Conservation Equation (Equation 8
255 below), because the hydraulic characteristic of natural gas pipeline systems is essential for this
256 problem.

$$257 \quad \frac{\partial \rho_n}{\partial t} + \frac{\partial (\rho_n v)}{\partial x} = 0 \quad (47)$$

258 The Mass Conservation Equation is, here, used to describe the relationship between the

259 demands and the connected delivery pressure. Considering this, Equation 8 is transformed into
 260 Equation 9 at the node of Demand i , connecting Pipeline j :

$$261 \quad \frac{dp_i}{dt} = - \frac{\rho_n c^2}{\sum_{j=1}^k A_{i,j} \Delta x_{i,j}} \left(\sum_{j=1}^k Q_{i,j} - L_i \right) \quad (47)$$

262 in Equation 9, L_i represents the gas downloaded from ($L_i > 0$) or uploaded to ($L_i < 0$) the pipeline
 263 network. $Q_{i,j}$ represents the gas flow into delivery node i from the connecting pipeline j . When gas
 264 flows from the pipeline j to the delivery node i , $Q_{i,j}$ is negative; otherwise $Q_{i,j}$ is positive.

265 To clearly present the relationship between the delivery pressure and the demand, Equation 9
 266 is transformed into Equation 10:

$$267 \quad p_{i,potential} = - \frac{\rho_n c^2 \Delta t}{\sum_{j=1}^k A_{i,j} \Delta x_{i,j}} \left(\sum_{j=1}^k Q_{i,j} - L_i \right) + p_{i,prediction} \quad (47)$$

268 in which $p_{i,prediction}$ represents the predicted delivery pressure in Section 2.4 and $p_{i,potential}$ represents
 269 the delivery pressure after the time interval Δt , with the line-pack consumption rate of
 270 $\left(\sum_{j=1}^k Q_{i,j} - L_i \right)$.

271 Generally, the variables in the pipelines should be calculated by the combination of the Mass
 272 Conservation Equation and the Momentum Conservation Equation, and the iteration process is very
 273 time-consuming. But according to the traditional concept of reliability [68], the supply reliability is
 274 closely related to uncertainties and it is unnecessary to solve the exact value of these variables in
 275 the analysis of reliability. For this reason, we hypothesize that the customer consumption L and the
 276 flow rate Q are stochastic variables and, then, develop a limit state function (Equation 10) to predict
 277 the potential risk of supply shortages. Here the uncertainties of the flow rates in the pipelines

278 represent the uncertainties of the system supply capacity, due to the uncertain events in the pipeline
 279 systems, e.g., pipeline failures, maintenance behaviors or third-party damages.

$$280 \quad g_i(Q_{ij}, L_i, P_{i,t}, P_{lim,i}) = Km \left(\sum a_{ij} Q_{ij} - L_i \right) \Delta t + p_{i,prediction} - P_{lim,i} \quad (47)$$

281 where $P_{lim,i}$ is the customer contracted minimum delivery pressure; $g_i < 0$ represents the supply
 282 shortage at Customer i ; the factor K is calculated by Equation 12:

$$283 \quad Km = - \frac{\rho_n c^2}{\sum_{j=1}^k A_{i,j} \Delta x_{i,j}} \quad (47)$$

284 where $\Delta x_{i,j}$ is the length of the part of Pipeline j influenced by the gap between the delivered
 285 amount of gas and the demand of Customer i ; Δt is the average duration of time that the
 286 consumption of the line-pack capacity may continue.

287 In many works, the limit state functions are solved by large repeated Monte-Carlo simulations,
 288 which is, to some extent, impossible for real-time DSM. Considering that, in this work, the limit
 289 state function is conveniently developed as a linear function of the stochastic variables, by which
 290 the probability of gas shortage can be directly calculated by Equations (13)-(14):

$$291 \quad \Pr[g_i < 0] = \Phi(-\beta_i) \quad (47)$$

$$292 \quad \beta_{demand,i} = \frac{K \left(\sum a_{ij} \mu_{Q_{ij}} - \mu_{L_i} \right) \Delta t - \mu_{P_{lim,i}} + p_{i,prediction}}{\sqrt{K^2 \left(\sum a_{ij}^2 \sigma_{Q_{ij}}^2 - \sigma_{L_i}^2 \right) \Delta t - \sigma_{P_{lim,i}}^2}} \quad (47)$$

293 where μ and σ denote the mean values and the variances of the stochastic variables.

294 In some conditions, probabilities of shortage are not sufficient to represent the target of
 295 reliability. Referring to the concept of risk, the consequences of shortages are also a critical element

296 [69]. Generally, such consequences are quantified based on economic loss, which may be not
 297 suitable for the risk assessment of supply in large natural gas transmission networks. For example,
 298 we cannot compare the severity of natural gas shortages between an industrial province and a
 299 country's capital, only according to the amount of GDP. Considering that, we use the Utility concept
 300 [70] to quantify the loss of natural gas shortages for different customers, by introducing the quadratic
 301 utility function [71]:

$$302 \quad U_i(L_i) = v_{i,t}L_i - \frac{k_{i,t}}{2}L_i^2 \quad (47)$$

303 where $v_{i,t}$ and $k_{i,t}$ are positive parameters which can be set, for example, by experts' opinion. $U_i(L_i)$
 304 represents the utility of the Customer i for the demand of L_i . The quadratic function is always used
 305 as utility function considering its non-decreasing property and the non-decreasing corresponding
 306 marginal benefits [70].

307 Hence, the risk of natural gas shortage (SR) of Customer i , under the pressure $p_{i,prediction}$, can be
 308 calculated by Equation 16 below:

$$309 \quad SR_i = U_i \Phi(-\beta_{demand,i}) \quad (47)$$

310 The risk of natural gas shortage of the overall system, under the given dynamic price and the
 311 forecasted demands, is the summation of all customer risks:

$$312 \quad SR_{system} = \sum U_i \Phi(-\beta_{demand,i}) \quad (47)$$

313 **2.6 Multi-objective dynamic pricing strategy**

314 In the dynamic pricing process, it is important to simultaneously deliberate multiple factors
 315 related to the interests of the different stockholders, including improving the profits of the suppliers,

316 enhancing the supply reliability of the natural gas pipeline network, smoothing the fluctuation of
 317 gas consumption and increasing the happiness of the customers. Hence, the dynamic pricing
 318 problem is naturally converted to a multi-objective optimization problem, whose targets include:

319 (1) Maximization of the suppliers' profits:

$$320 \quad \max_{pr_{t+1}} \{Us_{total,t+1}(pr_{t+1})\} = \max_{pr_{t+1}} \{L_{total,t+1} \cdot pr_{t+1} - L_{total,t+1} \cdot cost_{t+1}\} \quad (47)$$

321 (2) Minimization of the risks of natural gas shortages:

$$322 \quad \min_{pr_{t+1}} \{SR(pr_{t+1})\} = \min_{price_{t+1}} \left\{ \sum U_i \Phi \left[-\beta_{demand,i}(pr_{t+1}) \right] \right\} \quad (47)$$

323 (3) Minimization of the total fluctuation of natural gas consumption:

$$324 \quad \min_{pr_{t+1}} \{f_{t+1}(pr_{t+1})\} = \min_{pr_{t+1}} \left\{ \sum_{i=1}^n [l_{i,t+1}(pr_{t+1}) - d_{iaverage}]^2 \right\} \quad (47)$$

325 (3) Minimization of the total satisfaction of the customers:

$$326 \quad \max_{pr_{t+1}} \{s_{t+1}(pr_{t+1})\} = \min_{pr_{t+1}} \left\{ \sum_{i=1}^n d_{t+1} \beta_{t+1} \left[\left(\frac{l_{t+1}(pr_{t+1})}{d_{t+1}} \right)^{\alpha_{t+1}} - 1 \right] \right\} \quad (47)$$

327 Besides those target functions, there is a latent optimization target of maximization the
 328 happiness of the customers, which has already be considered in the model of customer response
 329 analysis in Section 2.3.

330 The multi-objective pricing strategy complies with the following constraints:

$$331 \quad pr_{\min} \leq pr_{t+1} \leq pr_{\max} \quad (47)$$

$$332 \quad cost \leq pr_{t+1} \quad (47)$$

$$333 \quad l_{i,\min} \leq l_{i,t+1}(pr_{t+1}) \leq l_{i,\max} \quad (47)$$

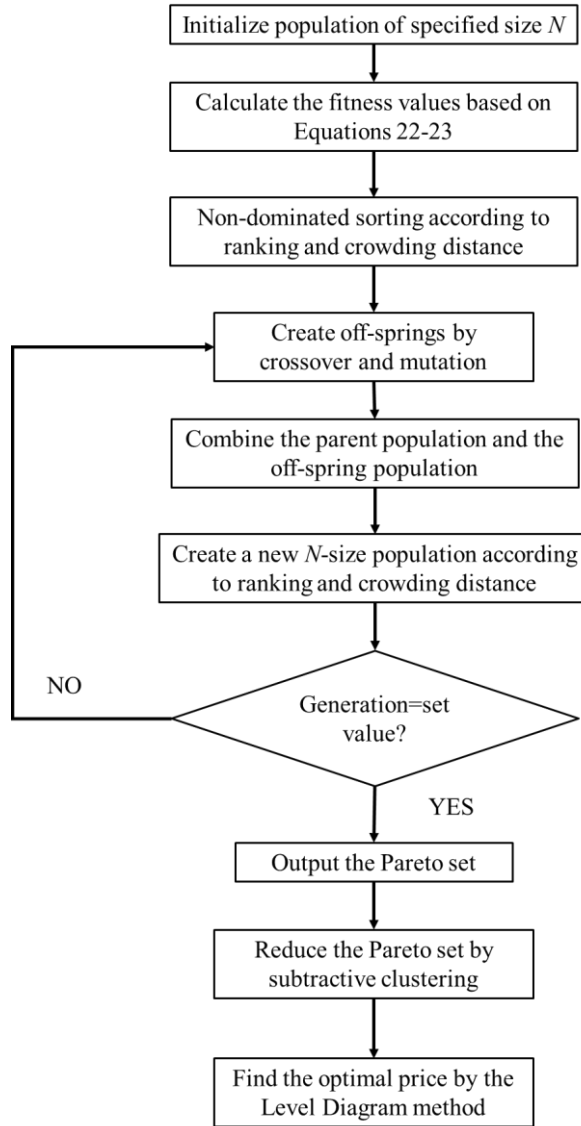
334
$$\sum_{i=1}^n l_{i,t+1} (pr_{t+1}) \leq Supply\ Capacity_{total,max} \quad (47)$$

335 where $price_{min}$ and $price_{max}$ define the acceptable range of the natural gas price; $cost$ represents the
336 cost generated during the processes of gas production, transportation and management; $l_{i,min}$ and
337 $l_{i,max}$ give the range of natural gas consumption of Customer i ; $Supply\ Capacity_{total,max}$ represents the
338 maximal supply capacity of the overall system.

339 Many efforts have been devoted to finding the solutions of multi-objective optimization
340 problems. In this paper, a Genetic Algorithm, i.e., the Non-dominated Sorting Genetic Algorithm-II
341 (NSGA-II) [72], is chosen to solve the specific optimization problem. This algorithm has shown
342 good performance on complex multi-objective optimization problems and has been applied in many
343 areas [35], [73].

344 The multi-objective optimization method provides a set of Pareto solutions. Among these,
345 ideally, the preferred solution can be determined. For this, a decision-making method, based on
346 Level Diagram method and subtractive clustering method [74], [75], is used to effectively find out
347 the optimal price under different conditions. The flowchart of the process to solve the dynamic
348 pricing problem can be described as in Fig. 6.

349



350

351 Fig. 6 The flowchart of the NSGA-II and the Level Diagram method to determine the optimal

352

real-time price of natural gas

353 2.7 Decision-making method for the optimal price

354

Theoretically, all the solutions in the Pareto set can be used as a final decision for price making,

355

and the decision makers can select a preferred solution Here, we use a decision-making method

356

combining the clustering method and the level diagram method to help selecting the optimal price

357

from the Pareto set [74], [75].

358

In this decision-making process, the first step is to reduce the number of solutions by grouping

359 them into a number of “families” (the number is K), according to their characteristics. In this work,
 360 the clustering method of subtractive clustering is applied to identify this kind of families [75],
 361 because of its advantages of independence on the choices of the initial cluster centers and the ability
 362 to directly represent the solutions on the Pareto set. Generally, clustering works is performed based
 363 on the distance between the elements which, in this work, is represented by the objective function
 364 values.

365 2.7.1 Solutions reduction based on the subtractive clustering algorithm

366 Assume a Pareto set Γ including n solutions, in which the i th solution γ^i represents a vector of
 367 objective values as follows:

$$368 \quad G(\gamma^i) = [G_1(\gamma^i), G_2(\gamma^i) \cdots G_{NUMob}(\gamma^i)] \quad (47)$$

369 in which $NUMob$ denotes the number of objectives of the optimization problem. In this work,
 370 $NUMob$ is 4. Considering that the four objectives are given in different scales and units, we need to
 371 firstly normalize them, e.g., to values between [0, 1].

$$372 \quad G_{j,norm}(\gamma^i) = \frac{G_j(\gamma^i) - G_{j,\min}}{G_{j,\max} - G_{j,\min}}, \quad (47)$$

373 Hence,

$$374 \quad G_{norm}(\gamma^i) = [G_{1,norm}(\gamma^i), G_{2,norm}(\gamma^i) \cdots G_{NUMob,norm}(\gamma^i)] \quad (47)$$

375 Based on G_{norm} , we can calculate the potential $P(G_{norm}(\gamma^i))$ for all the solutions in the set by:

$$376 \quad P(G_{norm}(\gamma^i)) = \sum_{l=1}^n e^{-\alpha \|G_{norm}(\gamma^i) - G_{norm}(\gamma^l)\|^2} \quad (47)$$

377 in which α is a parameter selected to the cluster radius [75]:

378
$$\xi = \frac{4}{r_c^2} \quad (47)$$

379 where the cluster radius r_c ranges from 0 to 1 and represents the range of influence of a cluster center
 380 in every dimension. Hence, solutions outside r_c should have negligible influences on the potential.
 381 The value of the cluster radius will directly determine the number of clusters: a smaller value gives
 382 more but small clusters. According to the experience, the value of r_c should be smaller than 0.5, to
 383 maintain good clustering performances [75].

384 Then, we choose the first cluster center G_{norm}^1 with the highest potential value $P(G_{norm}^1)$. Based
 385 on this all the potential values of the other solutions are corrected as follows:

386
$$P(G_{norm}(\gamma^i)) = P(G_{norm}(\gamma^i)) - P(G_{norm}^1) e^{-\beta \|G_{norm}(\gamma^i) - G_{norm}^1\|^2} \quad (47)$$

387 in which,

388
$$\zeta = \frac{4}{r_{cq}^2}, \quad r_{cq} = q \cdot r_c \quad (47)$$

389 and the parameter q , named as squash factor, is used to represent the reduction of potential of the
 390 “neighborhood” solutions.

391 This process of reducing the potential values and finding the cluster centers is repeated on the
 392 remaining solutions many times following the criteria:

393 if

394
$$P(G_{norm}^j) \geq \psi_{accept} P(G_{norm}^1) \quad (47)$$

395 the cluster center is accepted and the other remaining solutions is repeat the process of reducing
 396 their potential values:

397 if

$$398 \quad P(G_{norm}^j) \leq \psi_{reject} P(G_{norm}^1) \quad (47)$$

399 the cluster center is rejected and the process is over. ψ_{accept} is the accept ratio and ψ_{reject} is the reject
400 ratio.

401 If Eq. 33 and Eq. 34 fail to find the cluster centers, one must introduce another acceptance
402 criterion as follows:

$$403 \quad \frac{d_{\min}}{r_c} + \frac{P(G_{norm}^j)}{P(G_{norm}^1)} \geq 1 \quad (47)$$

404 in which

$$405 \quad dis_{\min} = \min \|G_{norm}^j - G_{norm}^m\|, \quad m = 1, 2, \dots, j-1 \quad (47)$$

406 After all the cluster centers are found, the matrix τ of the membership function is generated via
407 the standard Gaussian distribution:

$$408 \quad \tau_{j,i} = e^{-\xi \|G_{norm}(\gamma^i) - G_{norm}^j\|^2} \quad (47)$$

409 Then all the solutions in the Pareto set can be assigned to the families, corresponding to the
410 cluster centers, according to the membership function. The process of this subtractive algorithm
411 shows no random initialization and the results are independent of the choices of the membership
412 function and the initial cluster center. Besides, the obtained cluster centers are all corresponding to
413 the Pareto solutions and can be directly picked as representative solutions of the reduced Pareto set
414 [75].

415 **2.7.2 The decision-making method based on the Level Diagram**

416 After grouping the Pareto solutions into K families, we still need to select the final optimal

417 solution for the decision. Level Diagram is an effective method to visualize the cluster representative
 418 solutions. It is based on the distance of the Pareto solutions to the ideal solution, considering the
 419 requirement of all the objectives of the problem. In a multi-objective optimization problem, with m
 420 minimization objectives and n maximization objectives, all the values of the objective functions can
 421 be normalized by:

$$422 \quad \bar{G}_j(\gamma^i) = \frac{G_j(\gamma^i) - G_{j,\min}}{G_{j,\max} - G_{j,\min}}, \quad j = 1, 2, \dots, m \quad (47)$$

423 or

$$424 \quad \bar{G}_j(\gamma^i) = \frac{G_{j,\max} - G_j(\gamma^i)}{G_{j,\max} - G_{j,\min}}, \quad j = 1, 2, \dots, n \quad (47)$$

425 in which, $\bar{G}_j(\gamma^i)$, from 0 to 1, can indicate the performance of decision γ^i for the objective j .
 426 $\bar{G}_j(\gamma^i) = 0$ means the decision γ^i is the ideal solution for the objective j ; otherwise, it is the worst
 427 solution for the objective j .

428 To evaluate the deviation from the ideal solution, we need to choose a suitable norm, because
 429 different norms can give far different results from the same Pareto Front. In this paper, 1-norm (Eq.
 430 40) is used considering its ability to simultaneously take into account every objective. Because in
 431 the DSM problem, the overall performance of a solution is critical for decision-making:

$$432 \quad \left\| G_j(\gamma^i) \right\|_{1\text{-norm}} = \sum_{j=1}^{NUMob} \bar{G}_j(\gamma^i), \quad 0 \leq \left\| G_j(\gamma^i) \right\|_{1\text{-norm}} \leq j \quad (47)$$

433 Then, the Level Diagram is drawn as follows: for each objective, the X axis represents its
 434 physical value, while the Y axis corresponds to the value of $\left\| G_j(\gamma^i) \right\|_{1\text{-norm}}$. The objectives are
 435 plotted separately. Hence, in the Level Diagram, the Y axis is synchronized, and the X axis presents

436 the detailed information of the performances of the solutions on each objective.

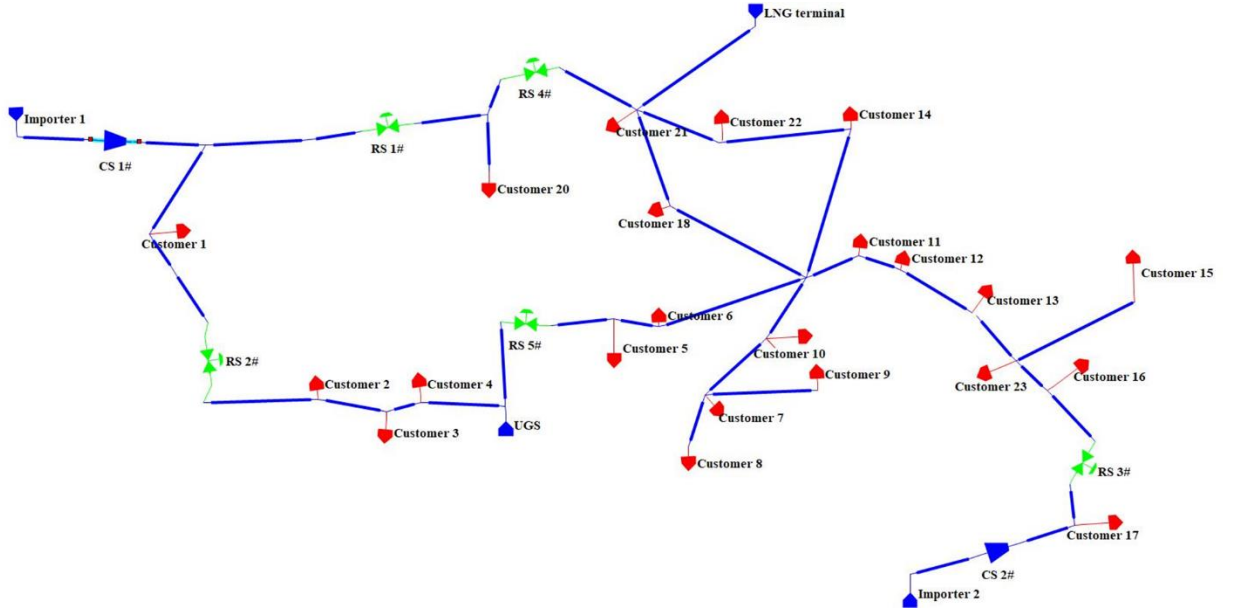
437 In this work, we assume that the four objectives share the same importance of consideration of
438 the decision makers. Solutions with lower norm values, which means they are closer to the ideal
439 points of all the objectives, are preferred. Hence, the representative solutions in each clustered
440 family are selected by:

$$441 \quad [F_{optimal}^s] = \min \left\| G_j(\gamma^i)_f \right\|_{1-norm}, \quad s = 1, \dots, K; \quad f = 1, \dots, n_s \quad (47)$$

442 where K is the number of clustered families; n_s denotes the number of solutions in the family s .

443 3. Case study

444 This section presents an application of the developed DSM framework to on a natural gas
445 supply system. The system includes 36 pipelines (diameters ranging from 950 mm to 1014 mm,
446 total length of approx. 1100 km), 23 customers, two compressor stations, five regulation stations,
447 two pipeline importers, one LNG terminal and one underground gas storage (UGS). The UGS and
448 the LNG terminal are set at flow rate-controlled modes, whereas the control modes of the two
449 pipeline importers are pressure-controlled. The regulation stations are set as inactive modes. The
450 pressures provided by the two compressor stations are maintained at the set points of 6.5 MPa
451 (Importer 2) and 7 MPa (Importer 1), respectively. The gas pipeline network system is presented in
452 Fig. 7, where the customers are represented by the polygons.



453

454

Fig. 7 Layout of the complex natural gas pipeline network system

455

The basic parameters for DSM are the demand elasticity of price. In this application, we assume

456

that all the consumers have the same demand elasticity of price in the same period of time, e.g., -

457

0.8 during the peak time, -0.5 during the normal time and -0.3 during the valley time. The fixed

458

price of natural gas is set to 2.00 yuan/Nm³, and the average cost of production and transportation

459

is assumed to 1.60 yuan/Nm³. But, we should notice that these parameters should be strictly

460

determined by the collected data in the engineering applications, to obtain credible results.

461

Because of the lack of real-world natural gas consumption data, the Mackey-Glass model is

462

used to generate the natural gas consumption data. The Mackey-Glass model (Equation 26) is a

463

periodic and chaotic time-series model, which is often used to verify the performance of predictive

464

models [48]. Its chaotic behaviors are similar to the properties of fluctuations of natural gas

465

consumptions, because the current data values are dependent on those of the past:

466

$$\frac{dx(t)}{dt} = \frac{ax(t - \tau_M)}{1 + x^c(t - \tau_M)} - bx(t) \quad (42)$$

467

in which, the parameters a , c and b are constants: $a=0.2$, $b=0.1$, $c=10$. τ_M is the time delay parameter

468 (>16.8), which determines the chaotic property of the generated time series. In this case, the value
469 of τ_M has been set to be 20. The 4th Runge-Kutta method is used to generate the time series data and,
470 then, the data is sampled at a given interval in our case equal to 1 hour. Besides, to make the
471 application more realistic, a random term (of 1% of the nominal value of the generated gas demands)
472 is introduced to the generated series data.

473 Then, we need a “real” environment to generate operational data to test the performance of the
474 DSM method and generate the data to train the deep learning model in Section 2.4. Considering that,
475 a commercial software TGNET, which is professional in steady state and transient thermal-hydraulic
476 simulation of gas pipeline networks, is used here to simulate the system working conditions
477 according to the following assumptions and principles:

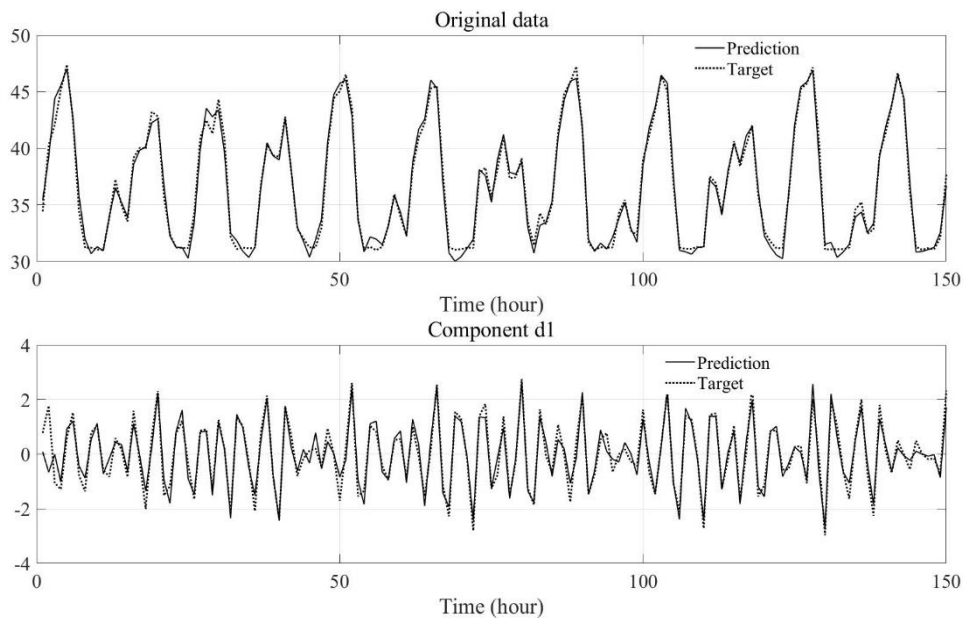
- 478 (1) The active components are set at specific control modes, with desired set values;
- 479 (2) The system condition changes along with the fluctuations in demands. There are two types
480 of boundary conditions, i.e., consumptions with DSM and consumptions without DSM. Therefore,
481 system conditions based on the former are used as the verification and those based on the latter are
482 the benchmark.

483 **3.2 Results and analysis**

484 Accurate demand forecasting is the fundamental part of this DSM framework, which can
485 directly impact the effectiveness and the usability. Hence, firstly, the accuracy of the proposed
486 forecasting model (in Section 2.2) is tested, based on the series data generated by the Mackey-Glass
487 model. The number of layers of the Bi-LSTM model is set to 2, by trial and error considering both
488 the forecasting accuracy and the time consumption of training. Besides the number of layers, the
489 learning rate during the training process can also affect efficiency and performance. In this work,

490 the adaptive moment estimation (Adam) optimizer is adopted to train the deep-RNN forecasting
491 mode. The initial learning rate is set to 0.005 and a maximum number of epochs for training is 300.
492 In real-world application, a pre-processing step, e.g., data washing, should be performed prior to
493 entering the data into the forecasting model. The whole data set is divided into 70% and 30%, used
494 to train and test the forecasting model, respectively. After the natural gas demand data is
495 decomposed by the wavelet transformation, the values of the autocorrelation functions of every
496 wavelet component, which are used to identify the series data periodicity, are calculated. Based on
497 these values, the input sizes of the components are determined, as the lengths of their first periods
498 which are the most relevant data for the forecasting. By this method, the training set is accordingly
499 grouped into a number of sub-sets for the training process.

500 The forecasting time interval of the presented applications is chosen as 10 hours, and the
501 forecasting results are presented in Fig. 8 for both the original data and the components:



503

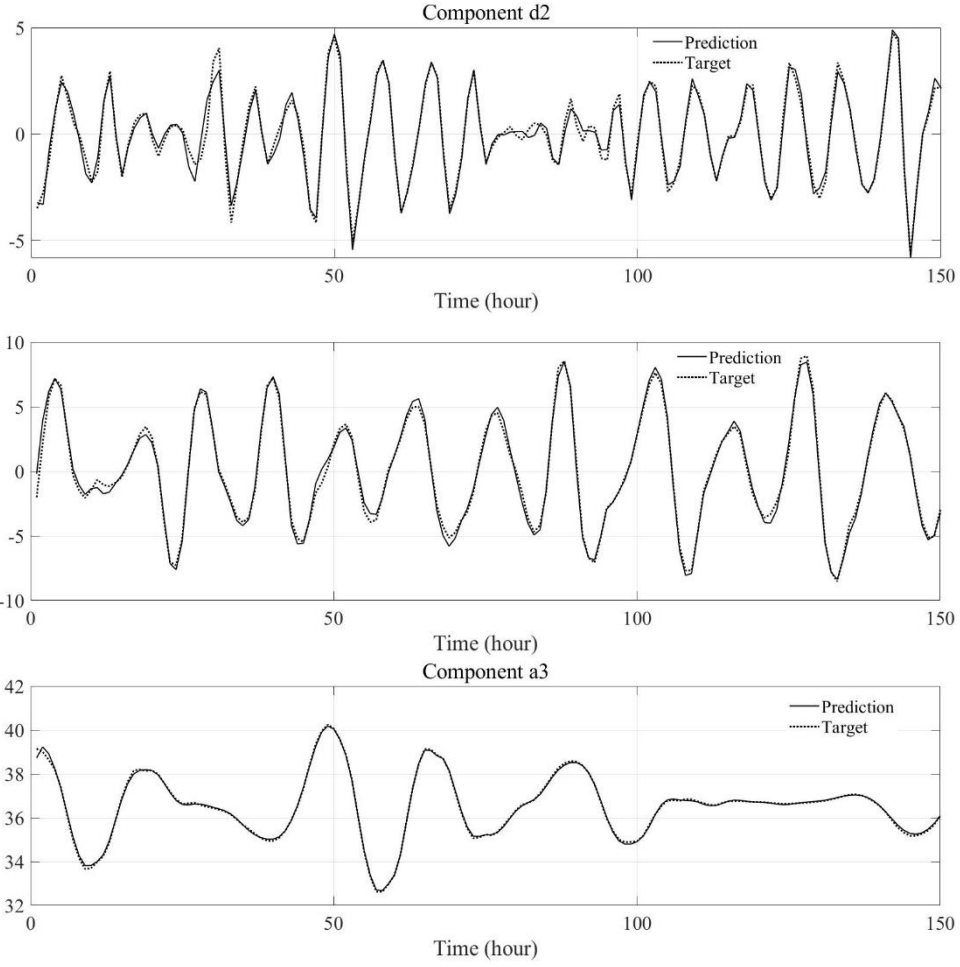


Fig. 8 Forecasting results on the Mackey Glass generated data

The forecasting performance is also quantified in terms of Mean Absolute Error (MAE), Mean Relative Error (MRE) and Root Mean Squared Error (RMSE):

$$MAE = \frac{1}{N} \sum_{i=1}^N |F_i - T_i| \quad (43)$$

$$MRE = \frac{1}{N} \sum_{i=1}^N \left| \frac{F_i - T_i}{T_i} \right| \quad (44)$$

$$RMSE = \frac{1}{N} \sqrt{\sum_{i=1}^N (F_i - T_i)^2} \quad (45)$$

where F_i denotes the forecasting result and T_i denotes the target value.

Table 2 Prediction performances on the Mackey Glass series for different forecasting horizons

Data basis	Task	MAE	MRE	RMSE
The Mackey	1 hour forecasting	0.0596	0.0017	0.1182

Glass series	5 hours forecasting	0.1960	0.0054	0.5537
	10 hours forecasting	0.5724	0.0157	1.0719

516 Fig. 8 and Table 2 indicate a good performance of the developed model for forecasting natural
517 gas demand. The performances in Table 2 show that the MRE, which can be used to represent the
518 errors of the forecasting, remains around 0.0157 even though the prediction horizon is set to 10
519 hours ahead. Time complexity and space complexity are also important indices to evaluate the model.
520 The time complexity of the proposed forecasting model is determined by the time complexity of
521 each layer. The deep-RNN model is constructed by stacking two Bi-LSTM layers and one LSTM
522 layer, with the time complexity of $o(2W)$ and $o(W)$, which can be calculated follows:

$$523 \quad W = 4I_{num}H_{num} + 4H_{num}^2 + 3H_{num} + H_{num}K_{num} \quad (46)$$

524 in which I_{num} denotes the number of inputs, H_{num} denotes the number of hidden cells, K_{num} denotes
525 the number of outputs.

526 The space complexity (SC) determines the memory storage needed by the algorithm, which, in
527 LSTM and Bi-LSTM layers, can be represented by the number of their parameters:

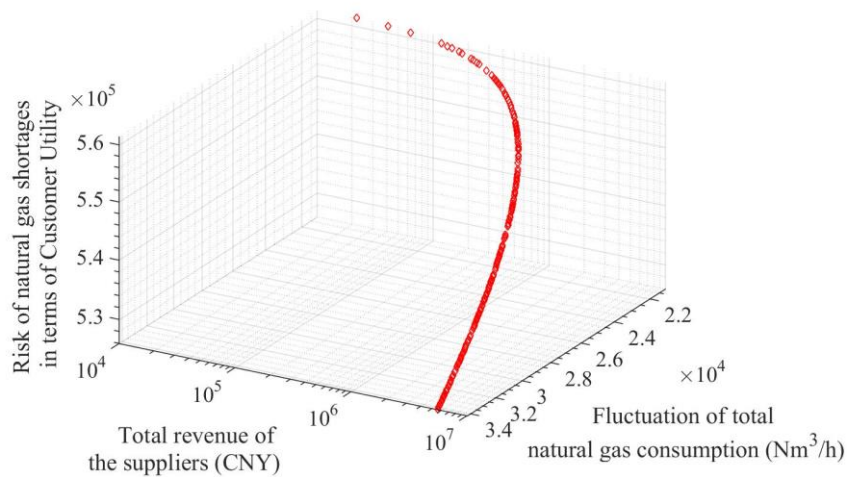
$$528 \quad SC = 4(I_{num}H_{num} + H_{num}^2 + H_{num}) \quad (47)$$

529 Comparing with the previous forecasting models based on the shallow neural networks, their
530 time complexities are close. The space complexity of the proposed algorithm is, however, higher
531 than the previous ones, which means more memory storage is needed. From another perspective,
532 the larger number of parameters is, of course, also the reason of enabling the developed model to
533 better fit the high nonlinearity of natural gas demand data.

534 In the DSM method, the responses of the natural gas pipeline network to the customers'
535 behaviors, because of its dynamic property, can significantly influence the supply reliability and the

536 system efficiency. Considering this, the accuracy of the prediction of the dynamic behavior of the
537 gas pipeline network is also very important for making successful DSM strategies. The ability of
538 the developed deep learning model has been verified in our previous work [61], for the prediction
539 of dynamic changes in the gas pipeline network.

540 To illustrate the decision-making process, the Pareto set of one time interval (4 hours) is
541 presented here. Besides the utility of the customers, the objectives of shortage risk minimization,
542 supplier revenue maximization and consumption fluctuation minimization are chosen to illustrate
543 the Pareto Front, which is made of 188 solutions.

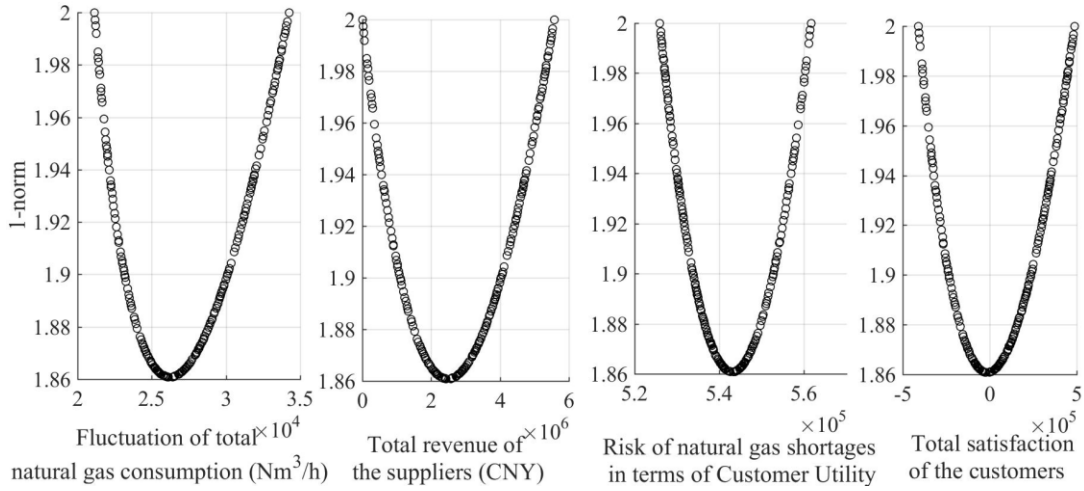


544

545

Fig. 9 Pareto Front of the multi-objective DSM problem

546 The Pareto solutions are obtained through the NSGA-II algorithm and all the solutions
547 represent the compromises between different, sometimes, conflicting objectives. To analyze the
548 relationships between the four objectives and illustrate the power of the decision-making method,
549 the Level Diagram presentation is plotted in Fig. 10 before performing the subtractive clustering.



550

551

552

Fig. 10 Level Diagram representation of the original Pareto Front of the multi-objective DSM problem

553

However, it is difficult to take a final decision and choose one preferred solution from the dense

554

Pareto Front and corresponding Level Diagram of Figs. 9-10. To this aim, the decision-making

555

method introduced in Section 2.7 is used to reduce the Pareto solutions and select the optimal price

556

of gas.

557

The value of the cluster radius can significantly influence the performance of the clustering. In

558

this paper, the radius is determined by trial and error with referred to the global silhouette criterion

559

[75], which is computed as follows:

560

$$GS = \frac{1}{K} \sum_{i=1}^K CS_i \quad (48)$$

561

where CS_i represents the cluster silhouette of the cluster family i , which can be calculated by the

562

average value of the silhouette width $cs(n)$ in the i th cluster. The $cs(n)$ can be obtained by:

563

$$cs(n) = \frac{b(n) - a(n)}{\max\{a(n), b(n)\}} \quad (49)$$

564

where $a(n)$ represents the average distance from the solution n to the other solutions in the cluster;

565

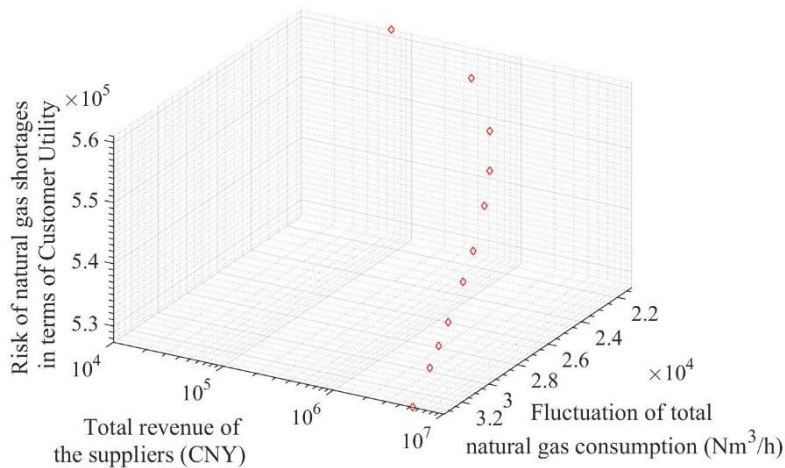
$b(n)$ is the average distance from the solution n to the solutions in the nearest cluster. The trial and

566

error attempts are performed in the range of [0.1, 0.4], by steps of 0.01. The cluster radius is finally

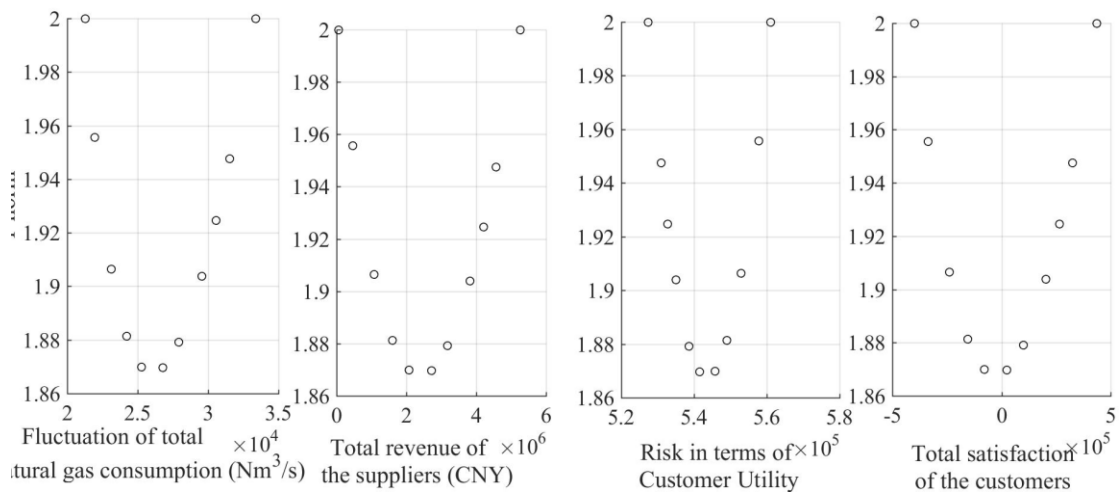
567 determined to be 0.19.

568 Fig. 11 presents the Pareto Front after clustering and Fig. 12 gives the Level Diagram
569 representation of the reduced Pareto set. From the Figures, we can observe that the Pareto Front
570 maintains the original shape but with significant reduction of the solutions, which are more
571 intelligible and easier to handle for selecting the optimal prices in the DSM.



572

573 Fig. 11 Pareto Front of the reduced set of solutions of the multi-objective DSM problem

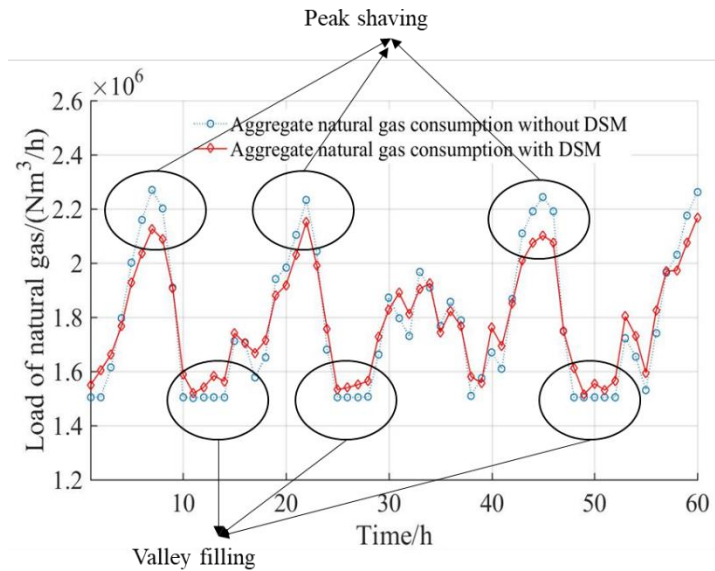


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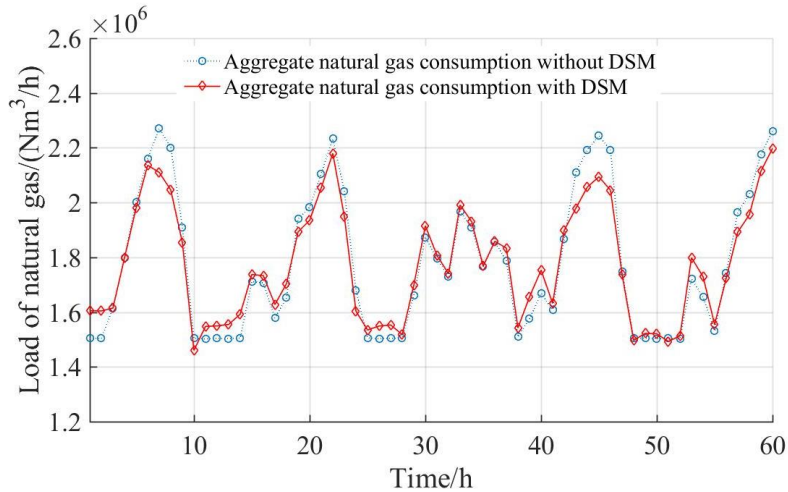
575 Fig. 12 Level Diagram representation of the family representative solutions, for the multi-
576 objective DSM problem

577 Based on the simplified Level Diagram, the optimal solution can be easily found, which is
578 corresponding to the final decision of the natural gas price. To verify the effectiveness of the multi-
579 objective dynamic pricing strategy, this is performed based on different time horizons of pricing,

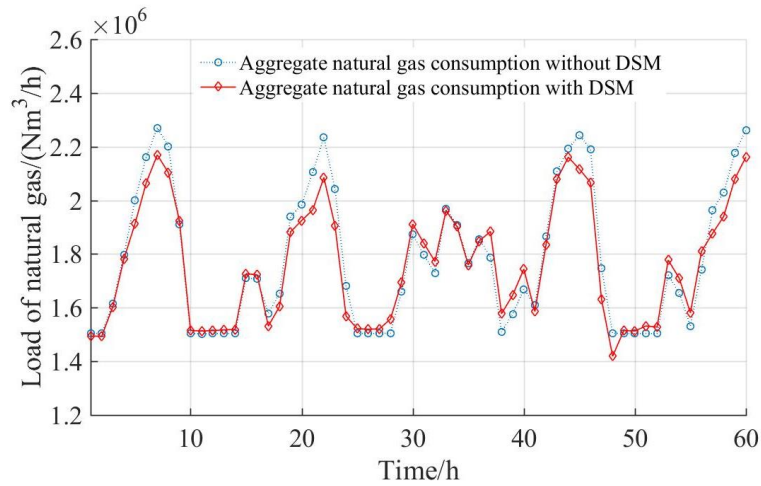
580 i.e., 1 hour, 2 hours, 4 hours and 6 hours. During a time period of pricing, the price of natural gas is
 581 kept fixed at the value determined at the beginning and changed only at the end, according to the
 582 optimal solution of the multi-objective optimization problem. The performances of the developed
 583 dynamic pricing strategy for different pricing periods are presented in Figs. 13-16.



584
 585 Fig. 13 Comparison of the aggregate natural gas consumptions, before and after performing the
 586 DSM strategy (for 1 hour pricing period)

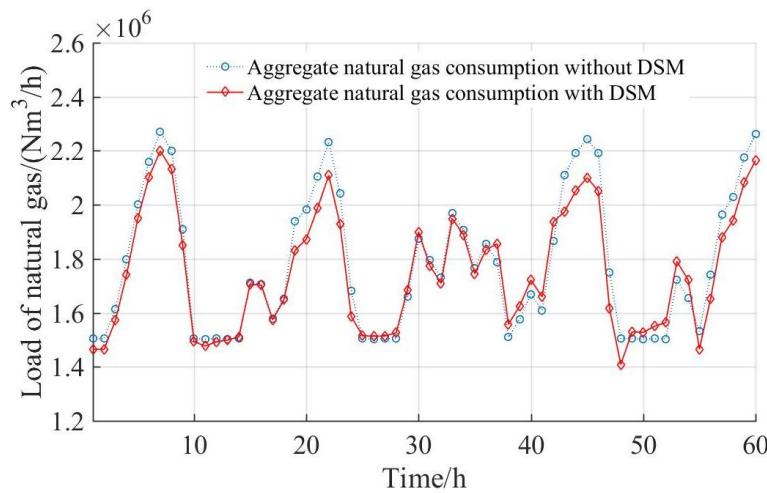


587
 588 Fig. 14 Comparison of the aggregate natural gas consumptions, before and after performing the
 589 DSM strategy (for 2 hours pricing period)



590
591
592

Fig. 15 Comparison of the aggregate natural gas consumptions, before and after performing the DSM strategy (for 4 hours pricing period)



593
594
595

Fig. 16 Comparison of the aggregate natural gas consumptions, before and after performing the DSM strategy (for 6 hours pricing period)

596 Figs. 13-16 show that the developed DSM strategy has a relatively good performance of peak
597 shaving and valley filling, for all four selected time periods of pricing. The results also indicate
598 different performances on different pricing periods: the performances of the pricing periods of 1
599 hour and 2 hours are slightly better than those of the pricing periods of 4 hours and 6 hours. This is
600 because of the higher flexibilities of the strategies with shorter pricing periods. From the overall
601 perspective, the DSM shows a good stability on different pricing periods.

602 The following indices are calculated based on the results of the application of DSM, with
603 respect to the other aspects of suppliers' profit, supply reliability and customers' satisfaction. The

604 profit improvement (PI) is calculated by Eq. 48, which represents the change in suppliers' profits
605 after DSM with respect to a strategy of fixed price of the natural gas. The aggregate consumption
606 fluctuation reduction ($ACFR$) is introduced to quantify the effect of the dynamic pricing strategy on
607 reducing the load fluctuation (LF) of natural gas, which is calculated based on Eqs. 51-52. The peak
608 reduction (PR) represents the ability of the DSM method to shave the peak of load, which is
609 calculated by Eq. 53. The performance of improving the supply reliability is quantified by Eq. 54,
610 which represents the risk reduction (RR) after DSM. Satisfaction is measured by aggregating all
611 customers' satisfactions calculated in Eq. 2, which is named aggregate customers' satisfaction (ACS):

$$612 \quad PI = \frac{profit_{DSM} - profit_{fixed_price}}{profit_{fixed_price}} \quad (50)$$

613 in which $profit_{DSM}$ and $profit_{fixed_price}$ denote the total profits of the suppliers with and without DSM,
614 respectively;

$$615 \quad ACFR = \frac{ACF_{DSM} - ACF_{fixed_price}}{ACF_{fixed_price}} \quad (51)$$

$$616 \quad ACF = \frac{1}{N} \sum_{i=1}^N |load_i - load_{average}| \quad (52)$$

617 in which ACF_{DSM} and ACF_{fixed_price} represent the aggregate consumption fluctuations with and
618 without DSM, respectively. $load_i$ is the natural gas consumption at time step i and $load_{average}$ is the
619 average natural gas consumption;

$$620 \quad PR = \frac{1}{NP} \sum_{i=1}^{NP} \frac{peak_{DSM,i} - peak_{fixed_price,i}}{peak_{fixed_price,i}} \quad (53)$$

621 in which $peak_{DSM,i}$ and $peak_{fixed_price,i}$ denote the i th peak of loads with and without DSM,
622 respectively. NP is the number of peaks;

$$623 \quad RR = \frac{SR_{fixed_price} - SR_{DSM}}{SR_{fixed_price}} \quad (54)$$

624 in which $SR_{DSM,i}$ and $SR_{fixed_price,i}$ are estimated by the method proposed in Section 2.5, and are the
 625 risk of shortage with and without the DSM, respectively.

626 The values are presented in the following Table 3.

627 Table 3 Performances of the developed DSM method

Pricing					
period (hour)	PI (%)	PR (%)	$AFCR$ (%)	RR (%)	ACS ($\times 10^6$)
1	0.67	6.38	21.43	40.10	-1.05
2	1.58	7.06	20.16	26.22	-0.28
4	6.81	6.72	15.13	28.15	1.77
6	10.56	7.61	12.10	32.34	4.33

628

629 The results in Table 3 show the good performances of the developed DSM framework for the
 630 different pricing periods considered. The DSM method is able to effectively reduce the peaks of
 631 load, around 6%-7% in all pricing periods, and significantly improve the short-term supply
 632 reliability of pipelines. According to the values of the index of $AFCR$, we can conclude that the
 633 approach is capable of smoothing the fluctuation of natural gas consumption, which can improve
 634 the efficiency of resources usage and system operation. In the case study, the horizons of 1 hour and
 635 2 hours can be identified as the best choices of the pricing period for the dynamic pricing DSM. As
 636 to the pricing period of 4 hours and 6 hours, although they show satisfactory results for most
 637 objectives, however, the results of ACS indicate that the customers may suffer (a positive ACS value
 638 means a loss of satisfaction). This is because as the pricing period becomes longer, the flexibility of
 639 the DSM decreases.

640

641 **4. Conclusions and future works**

642 In this paper, a systematic data-driven Demand Side Management framework is developed for
643 future smart natural gas supply systems, with the targets of load profile smoothing, supply reliability
644 enhancement, company profit improvement and customers' satisfaction. The framework can help
645 the natural gas supply system improving the efficiency, reliability and flexibility. The DSM
646 framework integrates five main parts, including demand forecasting, customer response analysis,
647 real-time system dynamic conditions prediction, supply reliability evaluation, multi-objective
648 optimization and decision-making.

649 The gas demand forecasting model is built up by combining wavelet transform and Deep-RNN
650 model, for learning the complex patterns of gas consumption data and make accurate hourly
651 forecasting of natural gas demand. The customer response analysis is performed based on
652 Microeconomics theory, to analyze the behaviors of the customers according to their demand
653 elasticity of price and the forecasted demand. Then, a deep-learning-based prediction model is used
654 for the dynamic condition of natural gas pipeline networks, considering the changes of the system
655 due to the customers' demand changes and the complex physical process of gas transportation in
656 pipelines. Based on the predictions, this framework allows to fast evaluate the risk of natural gas
657 shortages, considering the hydraulic properties of pipelines and the uncertainties in both the
658 transportation system and the demands. Finally, a multi-objective optimization problem is
659 developed to find the optimal price based on all the analysis results. The optimization problem is,
660 here, solved by a genetic algorithm, named as NASG-II. To select the optimal solution from the
661 resulting Pareto Front, a decision-making method is used, which amounts to first reducing the Pareto
662 set by the subtractive clustering method and, then, making the final selection based on the Level

663 Diagram method.

664 In the case study, the DSM framework is applied to a natural gas supply system, which has a
665 complex topology structure and multiple demands, to verify its effectiveness. Considering the
666 critical role of demand forecasting in the DSM framework, the ability of the demand forecasting
667 model is analyzed in detail. The decision-making process is also clearly illustrated. Finally, the
668 performance of DSM is presented from two perspectives, i.e., graphical analysis and quantification
669 analysis, for four different pricing periods. By comparing the load profiles with and without the
670 DSM framework, we can highlight its good performance on peak shaving and valley filling, for
671 each pricing period. Furthermore, the quantification results show the ability of load profile
672 smoothing, company profit improvement, peak reduction, supply reliability enhancement and
673 customers' satisfaction. The results also indicate the pricing period should be set within 2 hours, to
674 maintain a good flexibility.

675 In the future research, we intend to explore the DSM when the gas supply system is integrated
676 with other energy systems, such as power grids, wind farms, heating systems and so on. Also, the
677 cost of natural gas pipelines operation will be considered as an important factor for optimal price
678 determination. Besides, this method will be applied to a real natural gas pipeline network system to
679 further verify its effectiveness.

680

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